Incident Name:	Operational Period:	Date From:	28 SEPT 2023 140	00
New Arrivals Mission	(Weekly)	Date To:	05 OCT 2023 140	00
Approved By:	Name: Nadine Carlson	Title: Plannir	ng Section Chief	Date Approved: 28 SEPT 2023

Incident Action Plan (IAP)

The purpose of a weekly IAP is to be a critical source of information for the Planning Section. The information within the IAP helps synchronize operations and ensures that the appropriate support is provided to the current incident objectives.

This IAP is scheduled to be prepared and sent to emergency operations staff assigned to the mission every <u>THURSDAY between</u> <u>1400 to 1630</u>



OPERATIONAL PERIOD WILL CHANGE STARTING 05 OCT 2023 TO 0700 FROM 1400

Incic	dent Action Plan (the items	checked below are included in this	Incident Action Plan)
ICS 201 ICS 202 ICS 203 ICS 204 ICS 205 ICS 205A	ICS 206 ICS 207 ICS 207 EOC Staff ICS 207 Sheltering ICS 208 ICS 209	ICS 215 ICS 215A Other Attachments: CPD Location Map Shelter Location Map Hospital Locations Map	Events Annex Major Upcoming Events Staging Location Map FQHC Location Map Safety & Security Assessments
Form Prepared By:	Name: Flower Asfaha	Department/Unit: Planning/Documentation Unit	Date: 28 SEPT 2023



Incident Briefing (ICS 201)

Current & Planned Objectives: The following are the overall objectives identified for the mission during this operational period.

- **Objective #1:** Maintain the safety and security of staff, responders, and Asylum Seekers for the New Arrivals Mission through the operational period.
- **Objective #2:** Decompress asylum seekers from Chicago Police Department (CPD) District Stations and Airports into shelters by 9 OCT 2023.
- **Objective #3**: Support resources needed to resettle 500 households/1090 individuals by 9 OCT 2023
- **Objective #4:** Review and begin to execute the Volunteer Plan developed by the Mayor's Office of Engagement.

orm	Prepared E	By:

Name: Flower Asfaha

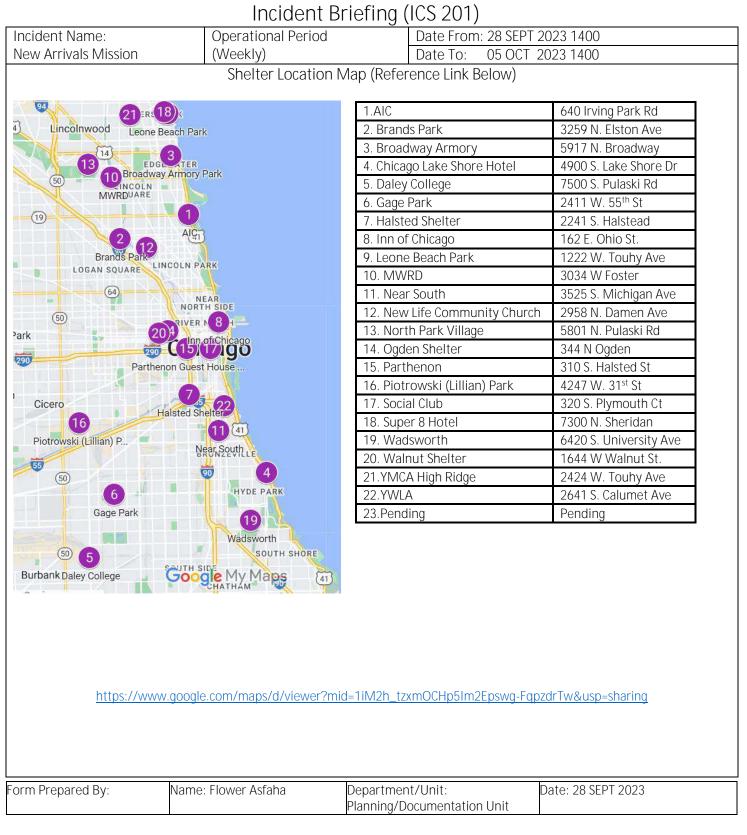
Department/Unit: Planning/Documentation Unit

Date: 28 SEPT 2023



New Arrivals Mission

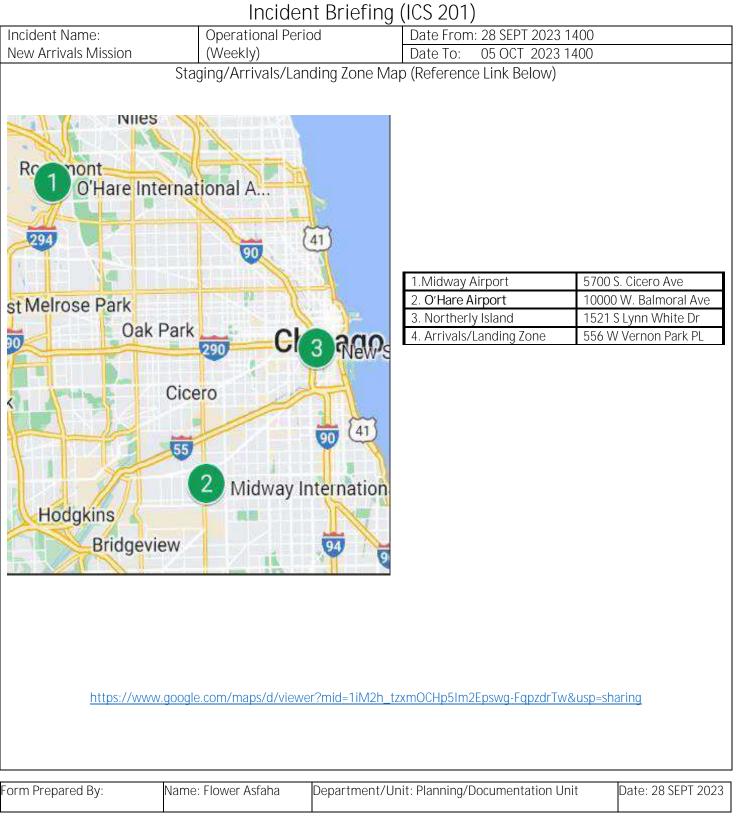
Incident Action Plan (IAP) Operational Period: 28 SEPT 2023 – 05 OCT 2023





New Arrivals Mission

Incident Action Plan (IAP) Operational Period: 28 SEPT 2023 – 05 OCT 2023





New Arrivals Mission

Incident Action Plan (IAP) Operational Period: 28 SEPT 2023 – 05 OCT 2023



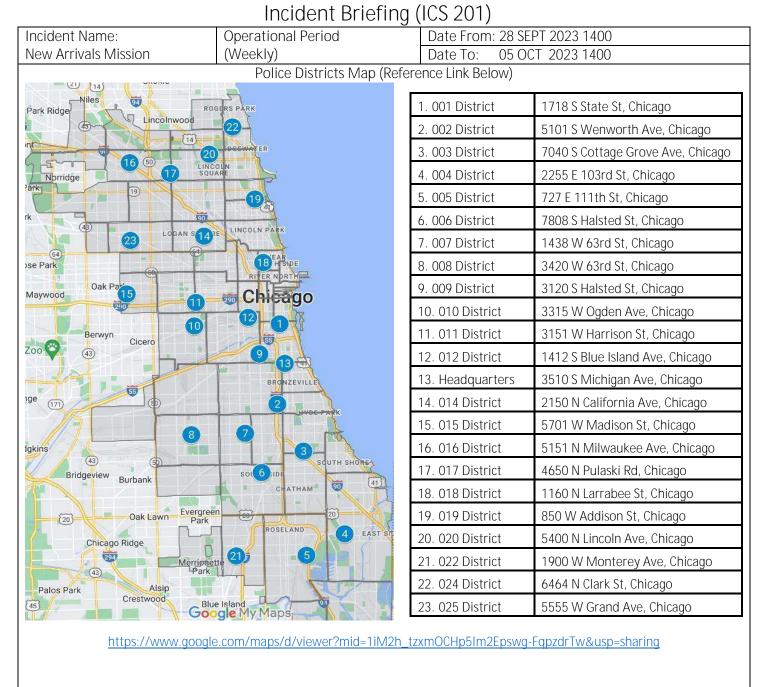
	Incident Brief	ing (165 201)			
Incident Name:	Operational Period		Date From: 28 SEPT 2023 140	00		
New Arrivals Mission (Weekly)			Date To: 05 OCT 2023 1400			
Medical Hospital's Map (Reference Link Below)						
Skokie			•	02/ M/ Mallington Aug		
	Χ		Ivocate Illinois Masonic Medical Center icago Lakeshore Hospital	836 W. Wellington Ave 4840 N. Marine Drive		
k Ridge Rogers	PARK		ndred Chicago Market-Central	4058 W Montrose		
B Lincolnwood	1		orek Memorial Hospital-Andersonville	5025 N. Paulina St		
			cension Saint Joseph Hospital-Chicago	2900 N Lake Shore Drive		
	EW AT ER		/edish Hospital	5145 N. California Ave		
SOULAPE		7.Th	orek Memorial Hospital	850 W. Irving Park Road		
Nprridge Chicago	Lakeshore Hosp	8.W	eiss Memorial Hospital	4646 N. Marine Drive		
9 Thorek	Memorial Hospital	9.Cc	mmunity First Medical Center	5645 W. Addison St		
Community First Medica	06		scension Resurrection Medical Center	7435 W. Talcott Ave		
LIGAN SQUARE	ate Illinoisi Maso		hriners Hospital for Children - Chicago	2211 N. Oak Park Ave		
6.Shriners Hospital for			nn & Robert H. Lurie Children's	225 E. Chicago Ave		
Park 1923	NEAR		lartgrove Hospital	5730 W. Roosevelt Road		
		14.J	ohn H. Stroger Hospital of Cook County	1901 W. Harrison St		
ywood Oak Park	Ann & Robert H Lurie Chicago	15.L	oretto Hospital	645 S. Central Ave		
5 15 (25)		16.lr	nsight Hospital and Medical Center	2525 S. Michigan Ave		
Hartgrove Hospital	er Hospit.	17.N	1ount Sinai Hospital	1500 S. California Ave		
Berwyn		18.N	lorthwestern Memorial Hospital	251 E. Huron St		
43	Insight Hospital and M	19.H	lumboldt Park Health	1044 N. Francisco Ave		
	(T)	20.S	hirley Ryan Ability Lab (formerly RIC)	355 E. Erie St		
	BRONZEVILLE	21.R	ush University Medical Center	1653 W. Congress Parkway		
	P 28	22.S	aint Anthony Hospital	2875 W. 19th St		
	Provident Hospital/Coo	23.A	scension Saint Mary Hospital	2233 W. Division St		
	000		Iniversity of Illinois Hospital & Health nces System	1740 W. Taylor St		
(4) (5) Holy Cross Hosp	ital H SHORE	25.J	esse Brown VA Medical Center	820 S. Damen Ave		
Bridgeview Burbank	SOUTH SIDI Jackson Park Hospital	26.H	loly Cross Hospital	2701 W. 68th Street		
	CHATHAM CHATHAM	27.L	aRabida Children's Hospital	East 65th at Lake Michigan		
Dak Laura Evergreen	m 5 m 3	28.P	rovident Hospital/Cook County	500 E. 51st St		
Oak Lawn Park	Advocate Trinity Hospi	29.S	aint Bernard Hospital	326 E. 64th St		
Chicago Ridge		30.L	Iniversity of Chicago Medical Center	5841 S. Maryland Ave		
43 Merriomette		31.A	dvocate Trinity Hospital	2320 E. 93rd St		
	Coseiand Community Hos	32.Ja	ackson Park Hospital & Medical Center	7531 S. Stony Island Ave		
		33.R	oseland Community Hospital	45 W. 111th St		
		34.S	outh Shore Hospital	8012 S. Crandon Ave		
https://www.google	e.com/maps/d/viewer?mid=1iN	<u>/l2h_tz</u> >	xmOCHp5Im2Epswg-FqpzdrTw&u	sp=sharing		

Form Prepared By:	Name: Flower Asfaha	Department/Unit:	Date: 28 SEPT 2023
		Planning/Documentation Unit	



New Arrivals Mission

Incident Action Plan (IAP) Operational Period: 28 SEPT 2023 – 05 OCT 2023



Form Prepared By:	Name: Flower Asfaha	Department/Unit:	Date: 28 SEPT 2023
		Planning/Documentation Unit	



New Arrivals Mission

Incident Action Plan (IAP) Operational Period: 28 SEPT 2023 – 05 OCT 2023

Incident Briefing (ICS 201)

	Incident B	snenng (165 201)			
Incident Name:	Operational Period		Date From: 28 SEPT 2023 14	100		
New Arrivals Mission	(Weekly)	Date To: 05 OCT 2023 1400				
FQHC's Near Police Districts Map (Reference Link Below)						
Evalision		1. Alivio M	ledical Center	966 W. 21st St		
s (2) Skokie		2. Friend F	amily Health Center	25 W. 47th St		
Park Ridge		3. Access (Community Health Network	7200 S. Ingleside Ave		
T D Lincolnwood		4. Chicago	Family Health Center	10536 S. Ewing Ave		
	1	5. Chicago	Family Health Center	570 E. 115th St		
Norridge SQUARE	>	6. Friend F	amily Health Center	1145 W. 79th St		
Parky 19-019	6	7. UIC Mile	e Square Health Center	641 W. 63rd St		
ark () LINCOLN	A R K	8. Chicago	Family Health Center	3223 W. 63rd St		
Call LOGAN STATE LINCOLN			ledical Center	966 W. 21st St		
rose Park		10. Access	Community Health Network	3752 W. 16th St		
Maywood Oak Pats	cago	11. Access	Community Health Network	3800 W. Madison St		
		12. Access	Community Health Network	1817 S. Loomis St		
Berwyn Cicero	3	13. Access	Community Health Network	3202 W. North Ave		
i Zoo 💝 🚳		14. PCC W	ellness Center	5425 W. Lake St		
	BRONZEVILLE		an Indian Health Services			
ange	2	Chicago		4326 W. Montrose Ave		
6 0			an Indian Health Services			
odgkins	-3-SCUTH SHORE	Chicago		4326 W. Montrose Ave		
Bridgeview Burbank sol 6	line		orth Health Service			
	CHATHAM	Corporatio		1276 N. Clybourn Ave		
Oak Lawn Park	20 ROSELAND	Chicago	an Indian Health Services	4081 N. Broadway Ave		
Chicago Ridge	4 EAST SIDE	5	mily Health Center	5215 N. California Ave		
43 Merrignette	4 Whitin		o Family Health Center	120 W. 111th St		
Palos Park Alsip Crestwood	E	0	d Brown Health	6500 N. Clark St		
(45) Blue Island			ellness Center	5359 W. Fullerton Ave		
	Dolton	22.100 1				
https://www.googl	e.com/maps/d/viewer?mi	id=1iM2h_tz>	mOCHp5Im2Epswg-FqpzdrTw&	usp=sharing		

Form Prepared By:	Name: Flower Asfaha	Department/Unit:	Date: 28 SEPT 2023
		Planning/Documentation Unit	



New Arrivals Mission Incident Action Plan (IAP)

Operational Period: 28 SEPT 2023 – 05 OCT 2023

Incident Objectives (ICS 202)

Incident Name:	Operational Period:	Jectives (ICS 202) Dates From: 28 SEPT 2023 1400
New Arrivals Mission	(Weekly)	Dates To: 05 OCT 2023 1400
	. 9.	rall objectives identified for the mission during this operational
		responders, and asylum seekers for the
New Arrivals Mission throug		Plan for New Arrivals Mission (SAFETY/OPS)
		vith Safety & Security Team in EOC
Objective #2: Decompress as shelters by 9 OCT 2023.	sylum seekers from Chicago	o Police Department (CPD) District Stations and Airports into
Status – Identify	, Activate and Maintain Add	ditional Emergency Operations Center (EOC) and Shelter Staff.
Status – Continue	e to identify, assess, and act	ivate staff for up to 4,000 new beds
Status – Provide	e Decompression Plan for m locations	ovement from Districts and O'Hare into upcoming shelter
Status – Coordir	nate with Volunteers and CE District locations	30s to assist in transfer of Asylum Seekers from O'Hare and
0		nts in O'Hare staging as moved to Shelter Assignments students and families affected (Including: Maps, Contact
	,	sruption of Students is minimized during decompression and nd Shelters
o within existing Sc		ts of upcoming moves to new Schools or planned stabilization
Status –		
•	Hire and onboard QA/QC Manager <i>(OPS/DFSS)</i>	C, Staff Grievance, Resident Grievance, and Safety & Security
•	Order Planning Section Si - (1) Situation Unit Me	taff Members <i>(PLAN/UC/STAFFING)</i> embers
	- (1) Deputy Planning	
	- (1) Documentation U	Init
	•	I Field Decompression Strike Team
	- (1) Division Superviso	or
 Additional shelter Status – 	ring locations/options:	
	Halsted (+400) families C	
	U U	+250 families by 02 OCT 2023
		by +150 families (800 max) by 02 OCT 2023
	Base Camp (+1000) by 1	5 OCT 2023 – Pending Location Identification



Continue to reevaluate school options and libraries as shelter locations Review location submission from Alders as potential shelter locations Hope House (+60 families) by 9 OCT 2023 *(LYPSON/MO)* –Pending Contract CVS (+225) by OCT/NOV 2023 –Pending State contract or provide outmigration

Objective #3: Support resources needed to resettle 500 households/1090 individuals by 9 OCT 2023 Status: Housing triage and case management services provider added to fifteen (15) Shelter Locations (DFSS)

Status - Resettlement of 763 individuals by 30 SEPT 2023 by Catholic Charities

Status – Evaluate Additional Catholic Charities Case Management added to support mission

Status – Improve informational flow from Resettlement Branch (Resettlement)

Status – Identify ICIRR services in CPD Districts (CPD/MO)

Status – Create/review process for rapid out migration support for New Arrivals within Shelters and District locations

Status - Schedule Landing Zone Strategy Meeting with Housing on Resettlement efforts

Status - Schedule Strategy Sessions with Mayor's Office on Volunteer efforts

Objective #4: Review and begin to execute the Volunteer Plan developed by the Mayor's Office of Engagement.

Status – Draft a soft launch plan for the activation of volunteers at select shelters and locations. *(Rey/MO)*

Status – Identify and begin background check requirements. (Rey/MO)

Status – Review of staffing/district/volunteer schedules and skill sets (DOPSC/CBO)

Status – Continue to coordinate volunteer effort for field support (DOPSC/MED/CBO)

Status – Develop & implement formal communication plan with volunteer network

Operational Period Command Emphasis:

1. Continue to identify and assess possible shelter site locations that could be activated.

- a. Maintain sheet/brief to show upcoming availability, timeframe, and gaps.
- b. Discuss ongoing opportunities with other agencies and partner departments
- 2. Continue to identify and assess possibilities or opportunities for securing detailed staff, volunteers, and additional shelter staff to sustain operations and maintain the overall safety of all involved in the mission.
 - a. Gather New Arrivals Mission documentation being used for operations.
 - Shelter Standard Operation Guides (SOGS) (DFSS)
 - Food Sanitation Preparation Guidelines/Certifications (Safety)
 - Staffing schedules and communication plans (OPS/DFSS)
 - Site Safety Plans for each location (Safety)
- 3. Continue to share and streamline overall situational awareness that is relevant to the New Arrivals Mission. Remain aware of ongoing operations outside of the New Arrival Mission that may impact the mission and/or operations.
- 4. Identify and provide situational awareness of the Border and Asylum Seeker Operations that may impact the New Arrivals Mission within the city and state.

5. Decompress all CPD districts by 9 OCT 2023.



General Situational Awareness for this Operational Period:

• Remain aware of changing weather conditions as season changes.

- Increased flooding could have an impact on both CPD Districts and Shelters.
- Occurrence of multiple large-scale Chicago Events that will be to occur across the city that could impact transportation, parking, and increased foot traffic in some areas (*see Major Events*)
- Planned gatherings are scheduled within the city during this operational period. Planned gatherings may impact operations by delaying delivering bed or space availability. Dates, locations and times vary. (See Major Events)

Site Safety Plan Development?

Yes No In-Progress

Form Prepared By:	Name: Flower Asfaha	Department/Unit: Planning/Documentation Unit	Date: 28 SEPT 2023



rrent conditions at licago, Chicag 41.78°N Lon: 87.76	jo Midway Airport	t (KMDW)						
6	88°F	Dewpoint Visibility				Local More <u>3 Day</u> Mobi	e Information: il Forecest Office e Local Wx y History ile Weather fy Weather Forecast	
ended Forecast for ak Park IL	E /:							
This Afternoon	Tonight	Friday	Friday Night	Saturday	Saturday Night	Sunday	Sunday Night	Monday
Ť			•	*	•	*	•	*
	Mostly Cloudy then Patchy	Patchy Fog then Mostly Sunny	Mostly Clear	Sunny	Mostly Clear	Sunny	Mostly Clear	Sunny
Mostly Cloudy	Fog	Surrry						

Current Life, Safety, and Health Concerns:

- Detrimental health impacts to individuals not sufficient in non-traditional shelter sites.
- Shelter teams should remain connected and can receive notification about severe weather.
- Shelter teams should be aware of their severe weather action plans and actions to take when severe weather is near.

• Overcrowding individuals put both new arrivals and shelter staff at a higher risk of contagious illnesses.

National Weather Service Advisories, Watches, and Warnings to be Considered:

- Updates related to the active conditions can be found via the following resources.
- The Chicago OEMC App Which can be downloaded for free via any App Store by searching CHICAGO OEMC.
- The National Weather Service Webpage <u>CLICK HERE FOR THE LINK</u>
- The AirNow Webpage <u>CLICK HERE FOR THE LINK</u>

Severe Weather Messages or Concerns to Note:

Day of the Week	Date	Day Forecast	Night Forecast
Thursday	28 SEPT	A 30 percent chance of showers, mainly before 1pm. Mostly cloudy, with a high near 70.	Partly cloudy, with a low around 59. Northeast wind around 5 mph, with gusts as high as 10 mph.
Friday	29 SEPT	Mostly sunny, with a high near 74. Northeast wind around 5 mph becoming east southeast in the afternoon.	Mostly clear, with a low around 60. East wind around 5 mph becoming south southeast after midnight.
Saturday	30 SEPT	Sunny, with a high near 81. South southeast wind 5 to 10 mph.	Mostly clear, with a low around 62.
Sunday	1 OCT	Sunny, with a high near 80.	Mostly clear, with a low around 62.
Monday	2 OCT	Sunny, with a high near 81.	Mostly clear, with a low around 63.
Tuesday	3 OCT	Sunny, with a high near 82.	Mostly clear, with a low around 62.
Wednesday	4 OCT	Partly sunny, with a high near 80.	Partly cloudy, with a low around 66.
Thursday	5 OCT	Partly sunny, with a high near 78.	Partly cloudy, with a low around 65.



New Arrivals Mission Incident Action Plan (IAP)

Operational Period: 28 SEPT 2023 - 05 OCT 2023

Major Upcoming Events

Incident Name:		Operation		eriod:	Date From: 28 SEPT 2023 1400			
New Arrivals Ope	erations	(Weekly)			Date To: 05 OCT	Date To: 05 OCT 2023 1400		
Objectives:								
Identify and plan future movements of New Arrivals impacted from nearby major events.								
	Tasks if an event is scheduled to be in the area where New Arrivals are located and steps that should be taken if the event will							
impact operations	S.				·			
 Identify the 	ne event an	nd where it will b	be in	the vicinity of the New A	rrivals location.			
 Notify and 	d plan with	EOC Team in co	njun	ction with the Chicago Pe	olice Department			
 Identify if 	a tempora	ry move or char	nge ir	n operations will be need	ed.			
 Develop a 	and activate	e plan to mainta	in op	erations during significa	nt events to maintain c	perations.		
Overview of Curre	ent Strategi	es, Processes, a	nd Pi	rocedures Being Utilized	:			
				police stations across the				
				tment District impacted			w Arrivals out of	
	0			ns related to the event the				
	5		5	e impacted by events du		ng the event. Av	wareness to the	
EOC team	of events (occurring that n	nay ir	npact staffing is also liste	ed below.			
				Events:		T	Decomprossion	
Event Name	Date(s)	Exact Location	(s)	Potential Impacts	District(s)/Departm	Nearby	Decompression Needed	
	2010(0)		(0)	i otoritidi inipaoto	ents Impacted	Shelters	Y / N or N.A	
	30 SEDT	30 SEPT 2023 Downtown Area		Large Crowds				
Wrigley 5K	2023		ea	Street Closures	N/A	N/A	N/A	
	2020			City Resource Heavy				
Millennium	30 SEPT	Downtown Ar		Large Crowds Street Closures	N/A	N/A	N/A	
Park Concerts	2023	DOWINOVITAL	ea	City Resource Heavy	IN/ A	N/A	IN/ A	
				Large Crowds	OEMC Staff			
Chicago	8 OCT	Downtown Ar	ea	Street Closures	Activation in the	Multiple Unknowr	Unknown	
Marathon	2023			City Resource Heavy	Field and EOC			
Indigenous	9 OCT			Large Crowds				
Peoples Day	2023	Citywide		City Resource	N/A	N/A	N/A	
	2020			Heavy				
Hot Chocolate	5 NOV	N O I D I		Large Crowds Street Closures	OEMC Staff	Social Club	Linknown	
Run	2023	Grant Park		City Resource Heavy	001 District	Inn of Chicago	Unknown	
				Large Crowds		Chicago		
Veterans Day	erans Day 11 NOV			City Resource	N/A	N/A	N/A	
	2023	Citywide		Heavy				
Thanksgiving	23 NOV	State Street		Large Crowds	OEMC Staff	Social Club		
Day Parade	2023	Central Busine	ess	Street Closures	001 District	Inn of	Unknown	
5		District		City Resource	001 District	Chicago		
New Year's	31 DEC	Citywide		Large Crowds	N/A	N/A	N/A	
Eve	2023	5		City Resource				
Form Prepared By: Name: Flower Asfaha Department/Unit: Planning/Documentation Unit Date: 28 SEPT 2023								



New Arrivals Mission

Incident Action Plan (IAP) Operational Period: 28 SEPT 2023 – 05 OCT 2023

Organization Assignment List (ICS 203)

	5	0		,	
Incident Comma	ander(s) and Co	mmand Staff:	Ope	rations Section:	
Unified Command	DFSS	Comm. Brandi Knazze	Operations Section Chief	Favorite	Tim Thomasson
Unified Command	OEMC	Kaila Lariviere	Deputy Operations Chief	Favorite	Cedric Montgomery
Unified Command	OEMC	Glen Lyman	EOC OPS Coordinator	Favorite	Justin Graham
Unified Command	MO	DM. Beatriz Ponce De Leon	S	Staffing Unit	
Unified Command	OEMC	ED. Jose Tirado	Staffing Branch Manager	Favorite	Sonia OMeara
Public Info. Officer	OEMC	Mary May	Scheduling Coordinator	Favorite	Vickie Charles
			Quality Assurance & Compliance	F 11	
Public Info.	MO	Ronnie Reese	Manager Staff Grievance Coordinator	Favorite	Vacant Vacant
Liaison Officer	IGA	Erik Martinez	Resident Grievance Coordinator	Favorite Favorite	
Liaison Officer	IGA	Rowida Zatar	Quality Assurance & Compliance	Favorite	Vacant Vacant
Cook County Liaison	CSCC	Joseph Kostuchowski	Agency Representative	Favorite	
Agency/Org	anization Repre	esentative:	Agency Representative	Favorite	Cymone Smith
Policy Group	MO	Rey Wences Najera	8 9 1	Itering Branch	Brandon Ladmirault
Policy Group	MO	Cristina Pacione-Zayas	Shelter Branch Director	DFSS	Danny Castaneda
Policy Group	MO	Sara Mathers	Project Manager	DFSS	Natalia Santillan
Policy Group	MO	Alyx Goodwin	Project Manager	DFSS	William BJ Lohr
Policy Group	MO	Lori Lypson	Project Manager	DFSS	Zaidi Fearon
Policy Group	DFSS	Christine Riley	Project Manager	DFSS	Jose Robles
Policy Group	DFSS	Kim Howard	Project Manager	Favorite	Vacant
Policy Group			Project Manager	Favorite	Vacant
	DFSS	Maura McCauley	, ,	nd Security Branch	
	anning Section:		Deputy Chief	CPD	DC Steven Chung
Planning Section Chief	Favorite	Nadine Carlson	CPD Sergeant	CPD	Andrea Mikaitis
Dep. Planning Chief	Favorite	Vacant	Chicago Police Officer LNO	CPD	/ Indi od Wilkartis
EOC Plans Coordinator	Favorite	Marta Hernandez	Chicago Police Officer LNO	CPD	Thomas Freitag
Situation Unit Lead	OEMC	Kevin Kilmer	Chicago Police Officer LNO	CPD	Brock Brunson
Situation Unit	Vacant	Vacant	Chicago Police Officer LNO	CPD	James Chan
Situation Unit	Vacant	Vacant	Safety and Security Manager	Favorite	Kelvin Pope
Situation/ Documentation Unit	OEMC	Shekinah Jones	Safety and Security Committee	Vacant	Vacant
Documentation Unit Lead	Favorite	Flower Asfaha	Safety and Security Committee	Vacant	Vacant
Documentation Unit	Vacant	Vacant	Safety and Security Committee	Vacant	Vacant
Shelter Assessment & Stand-Up			Safety and Security Committee	Vacant	Vacant
Unit Lead	Vacant	Vacant	Rese	ttlement Branch	
Site Identification Team	AIS	Michelle Wood	Case Management Unit	Catholic Charities	Mare Jochum
Site Identification Team	Parks	Pat Levar	Housing Unit	DOH	Daniel Cassell
Site Identification Team	Reloshare	Matt Singley	[Data Branch	
Surge Planning Unit	Vacant	Vacant	Data Branch Manager	Vacant	Vacant
Landing Zone Lead	OEMC	Matthew Ladniak	Data Branch Lead	Favorite	Jorge Rivas
0	Medical Branch		Data Analytics	CCDEMRS	Maria Salgado
Medical Unit Lead	CDPH	Ivonne Sambolin	Smart Sheet Unit	DOA	Regina Hightower
Care Coord./ Project Manager	Favorite	Jeff Wright	Salamander Group	Favorite	Hugo Murillo
Field Coord./ Project Manager	Favorite	Carrie Whiteley	Salamander Group	Favorite	Topiltzen Avila
. isia oosi ali i rojeet manager	ravonto	ourne whiteley	IT Support Group	AIS	Johnathan Lam



	Logistics:	
Logistics Section Chief	Favorite	Luc Vernice
Deputy Logistics Section Chief	Favorite	Candace Howard
Food & Delivery	Favorite	See DLC
Transportation Coordinator	Favorite	Paul Fearon
Donations and Volunteer Management Unit	MO	Jesus Del Toro
Donations and Volunteer Coordinator	DSS	Rona Mobley-Wells
Facility Unit Leader	AIS	Glen Cross
Warehouse Management Unit	Favorite	Eslam Hassanein
Warehouse Management Unit	Favorite	Hosmert Vergara
Warehouse Management Unit	Favorite	Euclid Woodstock
Warehouse Management Unit	Favorite	Jimmy Vernice
	Finance/Administration Section:	
Finance& Admin Section Chief	Budget	Jacob Nudelman
Cost Unit	OBM	Joseph Sacks
Procurement Unit Lead	DFSS	Jonathan Ernst
Procurement Unit	OEMC	Ryan Nelligan
Contract Administrator	OPSA	Kevin Pater

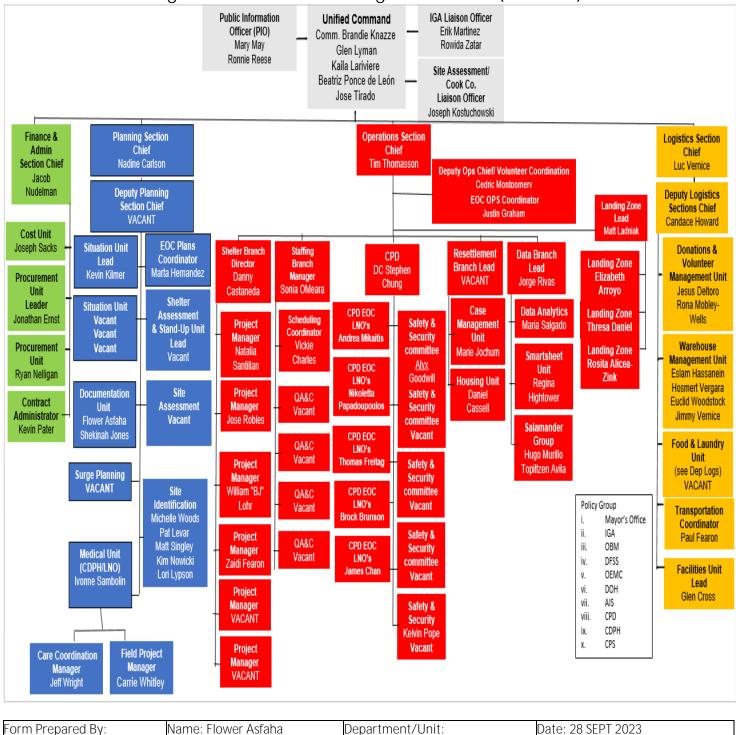
Form Prepared By:	Name: Flower Asfaha	Department/Unit:	Date: 28 SEPT 2023
		Planning/Documentation Unit	



DO NOT DISTRIBUTE WITHOUT EXPRESSED CONSENT FROM OEMC New Arrivals Mission Incident Action Plan (IAP)

Operational Period: 28 SEPT 2023 – 05 OCT 2023

Organization Chart Assignment List (ICS 207)



Planning/Documentation Unit



New Arrivals Mission Incident Action Plan (IAP)

Operational Period: 28 SEPT 2023 – 05 OCT 2023

Planning Section Assignment List (ICS 204)

Incident Name:	Operational Period:	onal Period: Date From: 28 SEPT 2023 1400					
New Arrivals Mission	(Weekly)	Date To: 05 OCT 2023 1					
PLANNING SECTION	<u> </u>						
Planning Section Chief: Nadine C	arlson	Contact Numbers: (817)	521-2668				
Objectives:							
	and objectives by reviewing, coo	ordinating, producing, supporting doc	umentation for the New Arrivals Mission				
Tasks:		5, F					
	SITREPS via email to key depa	artments and stakeholders.					
		jers, Site Captains, and Project Ma	anagers				
	anders briefs to daily SITREP		-				
		ections, stakeholders Monday th					
		tics, 0915 -Operations Call-in, 153	80 EOC/DFSS Coordination Call-in,				
1630 Placement Coordin							
		Unified Command Group includin	ly Incident Action Plan (IAP) Thursday				
 Coordinate and commu 1400 – Thursday 1400 	filoate with all departments a	nu stakenoluers to produce week	TY INCIDENT ACTION FIAIT (TAP) THUI SUAY				
5	delines for departments and r	stakeholders to incorporate into t	rotal IAP roll un				
			tribution from multiple sources on				
	the New Arrivals Mission						
Coordinate and provide	support for products, guideli	nes and policies established durir	ng the New Arrivals Mission				
	manage outside events list to	be sent weekly (WED) in Spanish	and English to CPD Districts and				
Shelters							
Develop Planning Daily							
5 5	•	Aissions contact sheets and organ	izational charts				
0 1	sonnel to assist with tasks with	0	Teama				
	evening shift personnel for Pl	structures within Departments or	Treams				
 Outline tasks for swing/ Create Field Medical Pro 	0	anning section					
 Develop Partner Agenci 							
Create Organization Cha							
8		ance rosters for ongoing commur	nication of deliverables and calls				
	urrent Medical Partners	5 5					
Identify Deputy Plannin	g Section Chief						
Order Situation Unit Lea	d						
Order Documentation L							
Order EOC Planning Coc							
	hart for Staffing Section						
Overview of Current Strategies,	Processes, and Procedures B	eing Utilized:					
Resources Needed:							
Resource Identifier	Planned Use	# Needed	Status				
Dep Planning Sec Chief	EOC	1	Pending Selection				
Situation Unit	EOC	2	In Process for Fill				
Documentation Unit	EOC	1	In Process for Fill				
EOC Support Branch Coordinator	C Support Branch Coordinator EOC 1 Requested						



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New Arrivals Mission Incident Action Plan (IAP)

FROM OEMC			Operational P	eriod: 28 SEPT 2023 – 05 OCT 2023
Resource Identifie	er	Department/Organization Na	ame # of Staff	Resources
MI FI		Communication outside of EO	DC 1	Incoming
Resource Equipment & 1	Fechnolo	egy:		
Resource Identifie	er	Resource Name	How Re	esource is Being Used
Communications (Phone	e Numbe	rs for Team):		
Name		Function	Phone #	Email
Nadine Carlson		Planning Section Chief		n na dina santa an Olamaita ann
Flower Asfaha		Documentation Unit Lead		
Kevin Kilmer		Situation Unit		
Shekinah Jones		Situation Unit		
Vacant		Documentation Unit	Vacant	Vacant
Current Gaps or Challen	ges:			
Form Prepared By:	Name:		Department/Unit: Planning/Documentation Unit	Date: 28 SEPT 2023



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Donations & Partnership Liaison Assignment List (ICS 204)

Incident Name:		Operational Period	l:	Date From	: 28 SEPT	2023	1400
New Arrivals Mission		(Weekly)		Date To:	05 OCT	2023 1	400
LIAISON SECTION					_		
Liaison Contact: Jesus	DelTo	ro		Contact Nu	umbers:		
Objectives:							
 Objective #1: Work with DFSS and Mayor's Office to develop a soft launch of the volunteer management unit and DFSS on provision of staff and services supporting shelter. 							
Tasks:							
Continue to col involved	lect sit	uational awareness o	of partners, organization	is, or agencie	es that war	nt and c	ould be
Continue to stre informed and ir			ch operations to be strat	egic and uni	fied with a	ll partno	er Chicago Departments
Overview of Current Str	ategie	s, Processes, and Pro	ocedures Being Utilized:				
Resources Needed:				_			
Resource Identifier		Planned Use		# Need	led		Status
Chicago Department/Ve	ndor	AmeriC	orps Team	1			N/A
Resources Assigned:							
Resource Identifier		Department/Organization Name		# of St	aff		Resources
Communications (Phone	e Num						
Name		5.525. 7	nction	Phone	:#		Email
Jesus DelToro		Donations & Volun	teer Management Unit				
Rona Mobley-Wells	5	Donations & Vol	unteer Coordinator				
Current Gaps or Chall	-						
Lack of formal Mutual Aid Agreements or Memorandum of Agreements with regional counties and municipalities to share							
resources.							
Need for specified	ic item	is continue including	blankets, towels, and m	ats.			
Form Prepared By:	Nam	e: Flower Asfaha	Department/Unit: Plar	nning/Docun	nentation I	Unit	Date: 28 SEPT 2023



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New Arrivals Mission Incident Action Plan (IAP)

Operational Period: 28 SEPT 2023 – 05 OCT 2023

Finance/Procurement Section Assignment List (ICS 204)

Incident Name: Operational Period:		Date From: 28 SEPT 2023 1400				
New Arrival	s Mission	(Weekly)	Date To: 05 OCT 2023 1400			
FINANCE SEC	TION		Division/Group Supervisor: Jacob Nudelman			
Name: Josep	h Sacks		Contact Numb	ers:		
Objectives:						
•	Objective	#1: Respond to Resource Requests a	s they come in.			
•	Objective	e #2: Work with OBM grants to identif	y long-term susta	ainable fundi	ng sources	
Tasks:						
•	Jacob and	Joe will continue to assist in funding n	ecessary items.			
•		king with OBM grants in identifying fe				
Overview of	Current St	rategies, Processes, and Procedures B	eing Utilized:			
Resources No	eeded:					
Resource lo	lentifier	Planned Use	# Needed		Status	
Resources As	signed:	-				
Resource lo	lentifier	Department/Organization Name	# of Staff		Resources	
		Resource Equ	ipment & Techno	ology:		
Resource lo	lentifier	Resource Name	How Resource is Being Used			
		e Numbers for Team)	1			
Nam	-	Function	Phone #		Email	
Jacob Nuc	A LADOR KORLUNGTONS	Finance Section Chief				
Joseph S		Finance/Cost Unit	1			
Jonathan		Procurement Unit Leader	4			
Kevin P		Procurement Unit				
Ryan Nelligan Procurement Unit		pending				
Current Gaps	s or Challer	nges:				
	Or	oen Requests/Needs/Tasks	In	Process	Delivered	
	-	O Garret Hand Wands (OEMC)				
		1500 shower towels (OEMC)		\boxtimes		
1500 washcloth towels(OEMC)			\boxtimes			

 \times

 \boxtimes

 \boxtimes

Department/Unit: Planning/Documentation Unit

Signature(s): Kaila Lariviere (OEMC), Brandie Knazze (DFSS), Beatriz Ponce De Leon (MO)

150 9V batteries (OEMC)

40 Phone chargers (OEMC) 27 magnetometers (OEMC)

Name: Flower Asfaha



Form Prepared By:

Date: 28 SEPT 2023

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New Arrivals Mission Incident Action Plan (IAP)

Operational Period: 28 SEPT 2023 - 05 OCT 2023

Medical Unit Assignment List (ICS 204)

Incident Name:	Operational Period	Date From: 28	SEPT 2023 1400				
New Arrivals Operations	(Weekly)	Date To: 05	OCT 2023 1400				
MEDICAL UNIT		Section Chief: Nadine Carlson					
Unit Leader Name: Ivonne	e Sambolin	Contact Numbe	rs:				
Objectives:							
 Objective #1: Optim 	nize care coordination from poli	ce districts by clear	ing all health requests greater than 7 days old.				
			d long-term mental health crisis needs.				
Objective #3: Imple	Objective #3: Implement substance abuse Harm Reduction strategies at shelters and police districts.						
Tasks:							
Task 1. Identify strategies to	provide URGENT and NON URG	ENT care appointm	ents at police stations.				
Task 2. Follow-up with CDPH	on the status of mental health	facilities which are	intended to coordinate with shelters.				
	fentanyl test kits and plastic bins						
	rations and Logistics to maintair	n no more than sev	en days IN RESPONDING to URGENT health request				
from all police districts.							
	ies, Processes, and Procedures						
			has been mitigating some concerns at police				
		2	on and Logistics Section to optimize this process.				
			tly in operation to have individual mental health				
			ng critical incidents and other related concerns.				
100	ains available to respond to criti						
			the mobile healthcare provider capacity.				
		es taking medication	ns directly to police districts and setting up				
appointments indep							
		trategies in coordir	nation with DFSS around shelter locations and at				
specific police distri	cts.						
			6 1				
Resource Identifier	Planned Use	# Needed	Status				
Deputy Medical Branch	Take on operational certain operational tasks currently						
Director/Medical Unit Leader	performed by the Medical	1	Needs to be hired				
	Branch Director						
	Checks on Police stations and						
Health Liaison/Quality	other non-traditional shelter	5	Needs to be hired				
Assurance Field Specialists	settings, Collects QA data. (Core	5	heeds to be filled				
	/ Americorps)						
		urces Assigned:	-				
Resource Identifier	Agency Name	# of Staff	Resource				
		uipment & Techn					
Resource Identifier	Number / QTY		How Resource is Being Used				
New Arrivals Chi Google			Scheduling of partners				
Calendar	1000						
Medical Van	LOGS	Shuttling Isolation Cases					
Priority space at shelters	EOC Team	Spaces utilized for those with health needs					
and respite centers		Loss Politike					
Smartsheet Medical	EOC Team		Dashboard for triaging requests				
Dashboard							



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New Arrivals Mission Incident Action Plan (IAP)

Operational Period: 28 SEPT 2023 - 05 OCT 2023

Communications (Phone Numbers for Team):					
Name	Function	Phone #	Email		
Ivonne Sambolin	Medical Branch/CDPH LNO				
Jeff Wright	Care Coordinator Manager				
Carrie Whiteley	Field Liaison Manager				
Current Gaps or Challenges:	Current Gaps or Challenges:				
-A lack of space within the shelter system provides increased challenges to place persons into shelters to provide initial					
Healthcare as well as city support services.					
-The lack of isolation space h	has led to the Medical Director to	o deprioritize patie	ents with GI issues per CDPH guidance.		

COVID, fever and other symptoms indicating greater isolation concerns will be prioritized.

-Medical Unit working with partners on providing city services to families in Homestays transitional locations because of serious medical or transitional complications.

-Continuing movement toward Uber agreement.

-Data/IT opportunities to assist medical provider calendar.

Form Prepared By: Name: Flower	Asfaha Department/Unit : Planning/Documentation Un	it Date: 28 SEPT 2023
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New Arrivals Mission Incident Action Plan (IAP)

Operational Period: 28 SEPT 2023 – 05 OCT 2023

Medical Organizations Assignment List (ICS 204)

Incident Name:	Operational Perio	U	: 28 SEPT 2023 1400		
New Arrivals Operations	(Weekly)	Date To:	05 OCT 2023 1400		
MEDICAL UNIT	, J,		Section Chief: Nadine Carlson		
Unit Leader Name: Ivonne Sar	nbolin	Contact Nu			
Resources Assigned: Medical Org					
Resource Identifier	Healthcare Organization Type	Organization/Leader	Resources Offered		
Medical	Lead Coordinating Organization (LCO)	Lawndale	Funded by CDPH behavioral health to provide urgent care and behavioral health services at shelters City-wide. New Arrivals		
Medical	Lead Coordinating Organization (LCO)	Heartland Alliance	shelters are included in this rotation.		
Medical	Federally Qualified Health Centers (FQHCs)	Rush	Link to the shelters is focused on providing non-clinical services through a community health worker framework.		
Medical	Federally Qualified Health Centers (FQHCs)	Esperanza	These services include: Patient navigation Peer support Linkage to early (if paeded)		
Medical	Federally Qualified Health Centers (FQHCs)	Near North	 Linkage to care (if needed) US healthcare system navigation/enrollment Community education 		
Medical	Cook County Health (CCH)	ССН	The clinical arm of Cook County providing medical intakes for all new arrivals that link to City shelters who do not opt out of this service. CCH staff that go on-site to City shelters are there to provide care coordination, help with scheduling appointments, follow- up appointments, and transportation.		
Medical	Illinois Department of Human Services (IDHS)	IDHS	The Illinois Department of Human Services (IDHS) is State Department dedicated to streamlining state residents' access to integrated services, especially as it is related to welfare and economic independence. IDHS special unit staff on-site at shelters are providing VTTC enrollment to residents.		
Medical	Chicago Department of Public Health (CDPH)	CDPH	 Engage and coordinate healthcare partners to work with City responses' lead departments. Coordinate between on-site healthcare partners - CCH, LCOs, FQHCs. Provide public health, infection prevention, and mental health guidance. Connect shelters and healthcare providers working on the response to existing CDPH services/resources, mental health clinics, TB management resources. Overall, being a liaison/ keeping folks updated between CDPH healthcare and other external partners. 		
Work Assignments:	1				



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New Arrivals Mission Incident Action Plan (IAP) Operational Period: 28 SEPT 2023 – 05 OCT 2023

Comprehensive Medical Examination & Linkage to Medical Home: The primary pathway for medical services for these new immigrants is currently through Cook County Health (CCH), including through a clinic that CCH set up to exclusively serve this population. CCH also sends care coordinators on site to all the shelters and respite centers for linkages, follow-ups, and medication deliveries.

Shelter-Based Care: Individuals staying in City shelters or respite centers have access to shelter based healthcare providers, Heartland Alliance Health (HAH) and Lawndale Christian Health Center (LCHC). HAH and LCHC send teams to the city shelters and respite centers, generally 1-2 times weekly, to provide on-site medical care, as well as linkage to medical homes for those not already linked through CCH.

Community Health Work & Social Services: Federally Qualified Health Center partners, including Esperanza Health Centers and Near North Health Services, are going to City shelters to provide information and connections to additional medical and social services, as a third layer of care.

Mobile Health/Urgent Care: Individuals not immediately placed in a city shelter or respite center due to unavailability might end up in another public location, such as a police district. In the event that individuals are waiting in an intermediary location for longer than 24 hours, the city has compiled, with CDPH support, a list of volunteer healthcare providers with mobile medical services who are willing to travel to police districts to provide urgent care services on site. These deployments are managed through the City's Emergency Operations Center (EOC) for this response.

Special Instructions: NA				
Communications (Radio, Phone Nun	nbers needed for this assi	gnment)		
Team	Primary Contact		Email	Phone
Ann & Robert Lurie Children Hospital	Jacinta Staples			
Chicago Street Medicine	Timothy Jostrand			
Night Ministry	Stephan Koruba			
Rush University Medical Center	Eugenia Olison			
UI Health / Chicago Action Medical	Sara Izquierdo			
University of Chicago Comer Pediatric Medical Unit	Dr. Icy Cade-Bell			
Night Ministry	Sylvia Hibbard			
Rush University Medical Center	Inesh Noor			
Rush University Medical Center	Lizzie Cummings			
Rush University Medical Center	Terry Gallagher			
Loyola	Susan Finn			
Healthanomics	Moira McGee			
UI Health	Sarah Medina			
UI Health	Sara Cooper			
Humboldt Park	Rosanna Barrera			
Humboldt Park	Dagoberto Camacho			
MRC	Kristin Elich			
MRC Lead	Andreea Lazaroiu			



FQHC's Near Police Districts		Medical Hospital's		
1. Alivio Medical Center	966 W. 21st St	1.Advocate Illinois Masonic Medical Center	836 W. Wellington Ave	
		2.Chicago Lakeshore Hospital	4840 N. Marine Drive	
2. Friend Family Health Center	25 W. 47th St	3.Kindred Chicago Market-Central	4058 W Montrose	
3. Access Community Health		4. Thorek Memorial Hospital-Andersonville	5025 N. Paulina St	
Network	7200 S. Ingleside Ave	5.Ascension Saint Joseph Hospital-Chicago	2900 N Lake Shore Drive	
4. Chicago Family Health Center	10536 S. Ewing Ave	6.Swedish Hospital	5145 N. California Ave	
4. Chicago ranniy health center	10350 5. EWING AVE	7.Thorek Memorial Hospital	850 W. Irving Park Road	
5. Chicago Family Health Center	570 E. 115th St	8.Weiss Memorial Hospital	4646 N. Marine Drive	
(Education in the state of the		9.Community First Medical Center	5645 W. Addison St	
6. Friend Family Health Center	1145 W. 79th St	10.Ascension Resurrection Medical Center	7435 W. Talcott Ave	
7. UIC Mile Square Health Center	641 W. 63rd St	11.Shriners Hospital for Children - Chicago	2211 N. Oak Park Ave	
		12.Ann & Robert H. Lurie Children's	225 E. Chicago Ave	
8. Chicago Family Health Center	3223 W. 63rd St	13.Hartgrove Hospital	5730 W. Roosevelt Road	
9. Alivio Medical Center	966 W. 21st St	14. John H. Stroger Hospital of Cook County	1901 W. Harrison St	
	900 W. 21St St	15.Loretto Hospital	645 S. Central Ave	
10. Access Community Health Network	3752 W. 16th St	16.Insight Hospital and Medical Center	2525 S. Michigan Ave	
11. Access Community Health		17.Mount Sinai Hospital	1500 S. California Ave	
Network	3800 W. Madison St	18.Northwestern Memorial Hospital	251 E. Huron St	
12. Access Community Health		19.Humboldt Park Health	1044 N. Francisco Ave	
Network	1817 S. Loomis St	20.Shirley Ryan Ability Lab (formerly RIC)	355 E. Erie St	
13. Access Community Health	1017 01 2001113 01	21.Rush University Medical Center	1653 W. Congress Parkway	
Network	3202 W. North Ave	22.Saint Anthony Hospital	2875 W. 19th St	
14. PCC Wellness Center	5425 W. Lake St	23.Ascension Saint Mary Hospital	2233 W. Division St	
15. American Indian Health Services		24.University of Illinois Hospital & Health		
Chicago	4326 W. Montrose Ave	Sciences System	1740 W. Taylor St	
16. American Indian Health Services	4320 W. Monti 030 AVC	25.Jesse Brown VA Medical Center	820 S. Damen Ave	
	4326 W. Montrose Ave	26.Holy Cross Hospital	2701 W. 68th Street	
Chicago	4320 VV. IVIOITII USE AVE	27.LaRabida Children's Hospital	East 65th at Lake Michigan	
17. Near North Health Service Corporation	1276 N. Clybourn Ave	28.Provident Hospital/Cook County	500 E. 51st St	
18. American Indian Health Services		29.Saint Bernard Hospital	326 E. 64th St	
Chicago	4081 N. Broadway Ave	30.University of Chicago Medical Center	5841 S. Maryland Ave	
19. Erie Family Health Center	5215 N. California Ave	31.Advocate Trinity Hospital	2320 E. 93rd St	
20. Chicago Family Health Center	120 W. 111th St	32.Jackson Park Hospital & Medical Center	7531 S. Stony Island Ave	
21. Howard Brown Health	6500 N. Clark St	33.Roseland Community Hospital	45 W. 111th St	
22. PCC Wellness Center	5359 W. Fullerton Ave	34.South Shore Hospital	8012 S. Crandon Ave	
(Reference Page	e 5)	(Reference Paç	je 6)	

Form Prepared By:

Name: Flower Asfaha

Department/Unit: Planning/Documentation

Date: 21 SEPT 2023



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New Arrivals Mission Incident Action Plan (IAP)

Operational Period: 28 SEPT 2023 – 05 OCT 2023

Data Branch Assignment List (ICS 204)

	2010 21010111001					
Incident Name:	Operational Period:	Date From: 28 SEPT 202	3 1400			
New Arrivals Mission	(Weekly)	Date To: 05 OCT 202	3 1400			
DATA BRANCH Operations Section Chief: Tim Thomasson						
Branch Leader Name: Jorge	e Rivas	Contact Numbers:				
	to successfully meet the Objectiv	ves set by the Unified Comm	land			
	e Task lists to be more visible and to	1 7 2				
Objective #2: Implement	nt the Smartsheet calendar and conti	nue gathering additional calend	ars data and dashboards to provide a			
common operational picture for all unified command and policy group leadership (medical, logistics, etc.)						
Objective #3: Advancing with the Sing in/out project						
Objective #4: Finalizing	the Staff Grievances as well as launcl	ning it.				
Objective #5: Review Sa	lamander and identify fields to be m	odified/updated to generate re	ports showing the information needed to			
data basis. (Census, Intake Q	uestions, same fields to all shelters, e	etc.)				
Objective #6: Visit all sh	elters to identify the needs to design	/implement sign in/out report.	(Room designation, bed designation, etc)			
Objective #7: Training n	ew team members on Grievances.					
Tasks:						
	for the Aldermanic brief					
2. Update the Resettlem						
		least in a final draft form if i	not fully launched, with Maria leading on			
these efforts in collab						
	es, Processes, and Procedures Be					
	eetings (weekly, M/W/F) to ensur	re the data team is staying or	n task and coordinated.			
Resources Needed:	-					
Resource Identifier	Planned Use	# Needed	Status			
Possible MiFi's	in order to Implement the new sign in/out system	4+	Submitting req to logs			
Possible Laptops	In order to Implement the new sign in/out system	4+	Submitting req to logs			
Resources Assigned:						
Resource Identifier	Department/Organization Name	# of Staff	Resources			
Resource Equipment & Techn	ology:					
Resource Identifier	Resource Name		source is Being Used			
Online Data Tracker	Smartsheet		ident Reports, Grievances, Medical Request onnel Roster, Task Tracking			
Client Documentation System	Salamander	On-site ce	nsus keeping at Shelters			
Sign in/out System	Excel		ts entering and leaving the building			
Computer Systems	Microsoft Teams, Microsoft Office	Meetings, prese	entations, and documentation			
Communications (Phone N	umbers for Team):					
Name	Function	Phone #	Email			
Jorge Rivas	Data Branch Lead					
Maria Salgado	Data Analyst					
Topiltzen "Topi" Avila	Data Analyst					
Hugo Murillo	Data Analyst					
Regina Hightower	IT Analyst					



Current Gaps or Challenges:

• Progress on data team objectives can be slowed by necessary coordination with Tim and DFSS partners due to constraints on their time, energy, and availability.

• The priorities of the data team, the effective building of resources, and our ability to focus on our tasks are often set back by communication difficulties and unclear direction from other team members who want us to build a resource for them or integrate their ideas or the ideas of another party into a resource. We are also asked to create policies and procedures that are not appropriate for our role as data specialists which leads to confusion and conflict as a result of other parties not completing their own work up front to plan out what exactly they want, how it should work, and what form a given resource or project takes.

Form Prepared By:	Name: Flower Asfaha	Department/Unit: Planning/Documentation Unit	Date: 28 SEPT 2023



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New Arrivals Mission Incident Action Plan (IAP)

Operational Period: 28 SEPT 2023 – 05 OCT 2023

Sheltering Branch Assignment List (ICS 204)

Incident Name:	Operational Period:	Date	From: 28	SEPT 202	23 1400
New Arrivals Mission	(Weekly)	Date	To: 05	OCT 202	3 1400
STAFFING SECTION Operations Section Ch					Tim Thomasson
Name: Sonia OMeara		Conta	act Numbers	s: 2	
Objective #2					
	ess, and activate staff for up to	4,000 beds / Transfer of s	staffing to exi	sting or ne	ew Shelter locations.
Objective #4				···· - = = 1000	
-	d assess possibilities or opport ety of all involved in the missi		ditional shelt	er staff to	sustain operations and
Tasks:					
Access main Roste	er from SharePoint and create	separate document.			
 Identify and corre 	ct main roster errors.				
Create a new proc	cess for capturing field staffing	requests.			
 Implement auto-g 	enerated sign-in-sheets for all	sites.			
Work with Corpor	ate Liaison to hire/deploy staf	fing resources.			
Work with DFSS Le	eadership to schedule / train s	taff as needed.			
Overview of Current Strate	egies, Processes, and Procedu	res Being Utilized:			
 Excel/ Google doc 	s/ Power BI/ Power Automate				
Resources Needed:					
Resource Identifier	Planned Us	se	# Needed		Status
Resource Identifier	Department/Organiz	ation Name	# of Staff	76	Resources
Resource Equipment & Tee					
Resource Identifier	Resource Na		How Resource is Being Used		
Internet Connector	Mifi devic	e	Ren	note work	away from EOC
Communications (Phone N	lumbers for Team):			-	
Name	Function		Phone #		Email
Sonia OMeara	Staffing Branch N				
· · · · · · · · · · · · · · · · · · ·	Cymone Smith Staffing Liaison				
Vickie Charles	Scheduling Coord	linator		V	
Current Gaps or Challenge	s:				
Form Prepared By: Name: Flower Asfaha Department/U			ning/Docume	ntation	Date: 28 SEPT 2023



New Arrivals Mission

Incident Action Plan (IAP) Operational Period: 28 SEPT 2023 – 05 OCT 2023

AIC Assignment List (ICS 204)

	7 (10 7 (35)g)				
Incident Name:	Operational Period	Date From: 28 SEPT 2023 1400			
New Arrivals Operations	(Weekly)	Date To:	05 OCT	2023 1400	
Shelter Location: 640 W.	Shelter Location: 640 W. Irving Park Rd Division/Group Supervisor: William "BJ" Lohr				am "BJ" Lohr
Shelter Manager: Eric Me	Shelter Manager: Eric Meza Contact Numbers: (915) 300-9936			6	
Shelter Demographic:		Shelter Type	e:		
Family Single Male		Hostel	Motel	Airport	Park Lease
Single Female Other		Hotel	School	YMCA	City Building
Max Capacity: 1000 Resettlement Services Onsite: No Yes			No Yes		
Isolation Space: No Y	es	Number of ISO Beds: N/A Number of ISO Rooms: N/A			
Objectives [.]					

Objectives:

• Maintain the safety and security of staff, New Arrivals, and responders and Asylum Seekers for the New Arrivals mission through the Operational Period.

Tasks:

- Provide Food, Water, and Shelter to keep all Asylum Seekers safe and secure during their transition and resettlement.
- Provide Case Management services to assist Asylum Seeker transition and resettlement.
- Support entertainment and other case management services with CBOs to help provide activities for shelter residents as directed or requested by Shelter Branch and Operations.
- Distribute residence grievance QR code at all Shelters.

Overview of Current Strategies, Processes, and Procedures Being Utilized:

- Immediately inform DFSS Project Manager if any critical information requirement is met such as:
 - o Death or Injury of staff or resident,
 - o Domestic Assault or Assault and Battery on resident or staff
 - o Credible threat to staff or other residents
 - o Major fire, evacuation, or shelter in place
 - o Media on the Scene (Mary May), Politician on the scene (Erich IGA)
 - Submit Incident Reports using the Smartsheet Incident Report format within 1 hour of the incident if at all feasible.
 - o Update the Incident Report when resolved and outline the resolution as additional information is provided.
- Provide Census reports using the Smartsheet ICS 209 Census the end of every shift at 0700/1900
 - Census increase or decrease during the day- please update your census within 1 hour so Operations can fill more beds.
- Provide SITREPs using the Smartsheet ICS 214 Census daily at the end of each shift at 0700/1900.
- Coordinate needed medical appointments with Cook County Health (CCH) and Logistics with new admissions to the shelter and any necessary ongoing medical support.
- Provide, display, and update Free Events QR code for Asylum Seekers at Shelter location
- Coordinate with Chicago Public Schools (CPS) regarding enrollment and attendance of children within Shelter and provide support and guidance for school aged children and their families.
- Provide updates regarding specific dietary restrictions and medically necessary diets within Smartsheet report.

AIC Logistics:					
Laundry On Site: No Yes Laundry Service Vendor: Laundry Bag					
Day(s) of Laundry Services: SUN MON TUE WED THUR FRI SAT					
Showers: Available On Site Off Site Required Offsite Shower Location: N/A					
Day of Shower Services: SUN MON TUE WED THUR FRI SAT					
Food Provided at Location: Breakfast Lunch Dinner On-site Not Provided (see notes)					
Food Vendor: Bullprint Foods					



AIC Logistics Notes:			
	AIC	Security Sectio	ท:
Security Provided By	Facility Provided By Conti	ract Provided	By City Provided By Parks
Provided By	AIS Not Applicable	Provide	d By Other <i>(see notes)</i>
Name of Security Comp			Company Phone Number:
Primary POC:	3		Primary Phone Number:
AIC Security Notes:			
,	Re	sources Needeo	۰ ۲۰
Resource Identifier	Planned Use	# Needed	Status
	Re	sources Assigne	d:
Resource Identifier	Agency Name	# of Staff	Resource
DFSS Project Manager	DFSS	1	William BJ Lohr
Site Capitan	Favorite	1	Maricella Gonzalez
Shelter Manager	Favorite	1	Eric Meza
Project Manager	Favorite	2	Gabriel Nunez
· · · · · · · · · · · · · · · · · · ·		_	Claudia Viciedo Aaron Alcantara
Supervisor		4	Kevin Medrano
Supervisor	Favorite	4	Nancy Rangel
			Stephane Trocher Brenda Lopez
			Jose Marquez-Robles
		8	Sylvia Pena
Case Managers	Favorite		Nancy Perez Hazel Quintanilla
			Maria Rodriguez
			Olga Trujillo
			Anna Villacana AlmaCarrillo
			Amelia Hernandez
			AngelicaAtkinson
			AyskelGonzalez
			CarlosOrdonez DavidSaucedo
			ElaineMejia
			ElizabethVasquez
			Erica Dominguez
			FelishaBarrera
			Julio Cesar Cruz Perez
			KeilaLopez KerenSala
Residential Aid	Favorite	40	KryxenaYanez
			KyhraOsborn
			LeslieGuerra
			LeticiaArreazola LuisOrtiz Acosta
			MariaGonzalez
			Maria Montes
			MarioMoran
			MarviaHerrera
			MaxiliaPhillips Mirna Osorio
			MonicaMejia
			OlgaLeija



	JUT EAPRESSED CONSEINT		
FROM OEMC		1	Operational Period: 28 SEPT 2023 – 05 OCT 2023
			PaolaLeal
			PortilloGarcia Ramon ReinaMurcia
			RicardoGarza
			RossanaMacedo
			SheniquaJackson
			SilviaMartinez
			Vera Morfin
			Veronica Garza
			VictoriaSaenz
			YenddyBrito
			David Saucedo
			AmandaSanchez
			AngelRamirez
			Carlos Cordovi
			ErikaCantu
			FilibertoCarlos
			JacquelineLopez
			Johnson Santana Julio Morales
			JustinaUgorji
Security	Favorite	22	MichelleCabral
becanty	Tuvonte		MiguelMartinez
			PeterBeltre
			RodneyPhiligence
			RyanFearon
			Sabrina Matariyeh
			ValentinOrozco
			VictorSanchez
			WalieziAlubi
			YiniarisMontes
Janitorial	Favorite	2	Johnny Fontes Joshua Milfort
		quipment & Tec	
Resource Identifier	Number / QTY		How Resource is Being Used
Smartsheet Calendar	Online		Scheduling of Partners
Laptop Computers	Ouline		Online Access Online - Smartsheet
Sign In / Sign Out Program MiFi	Online		Online Access
Shelter Phone	1		Inbound/Outbound calls
Shelter Hione	L Communication	 s (Phone Numb	
Name	Function	Phone #	Email
AIC	Shelter Phone		Lindi
Danny Casteneda	Shelter Branch Director		
William "BJ" Lohr	DFSS Project Manager		
Eric Meza	Shelter Manager		
Gabriel Nunez	Project Manager		
Claudia Viciedo	Project Manager		
Maricella Gonzalez			
	Site Captain		
	Site Captain Resettlement Team		
Tim Thomasson	2		
Tim Thomasson Luc Vernice	Resettlement Team		



Current Gaps or Challenges:

Additional Location Notes:

- Any issues with the facility should be reported to Logistics Section for coordination on repairs.
- Food issues or concerns are reported to Logistics Section.
- Safety and security concerns please follow protocols and report to onsite security personnel, escalated to onsite managers, Site Captains, Safety and Security Manager.

Form Prepared By:	Name: Justin Graham	Department/Unit: Operations/Staffing	Date: 28 SEPT 2023
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New Arrivals Mission

Incident Action Plan (IAP) Operational Period: 28 SEPT 2023 – 05 OCT 2023

Brands Park Assignment List (ICS 204)

Brands Park	Assignment List (ICS 204)
Incident Name: Operational Period	Date From: 28 SEPT 2023 1400
New Arrivals Operations (Weekly)	Date To: 05 OCT 2023 1400
Shelter Location: 3259 N. Elston Ave	Division/Group Supervisor: Kevin Ayakhan
Shelter Manager: Ana Perla Cardona	Contact Numbers:
Shelter Demographic:	Shelter Type:
Family Single Male	Hostel Motel Airport Park Lease
Single Female Other	Hotel School YMCA City Building
Max Capacity: 150	Resettlement Services Onsite: No Yes
Isolation Space: No Yes	Number of ISO Beds: N/A Number of ISO Rooms: N/A
Objectives:	!
5	, New Arrivals, and responders and Asylum Seekers for the New
Arrivals mission through the Operationa	
Tasks:	
	Asylum Seekers safe and secure during their transition and resettlement.
Provide Case Management services to assist	5
8	agement services with CBOs to help provide activities for shelter residents as
directed or requested by Shelter Branch and	
• Distribute residence grievance QR code at al	I Shelters.
Overview of Current Strategies, Processes, and	Procedures Being Utilized:
 Immediately inform DFSS Project Manager if 	any critical information requirement is met such as:
o Death or Injury of staff or reside	
 Domestic Assault or Assault and 	
• Credible threat to staff or other	
 Major fire, evacuation, or shelte 	
	r), Politician on the scene (Erich IGA)
	et Incident Report format within 1 hour of the incident if at all feasible. esolved and outline the resolution as additional information is provided.
	t ICS 209 Census the end of every shift at 0700/1900
	the day- please update your census within 1 hour so Operations can fill
more beds.	
Provide SITREPs using the Smartsheet ICS 21	4 Census daily at the end of each shift at 0700/1900.
	vith Cook County Health (CCH) and Logistics with new admissions to the
shelter and any necessary ongoing medical s	support.
Provide, display, and update Free Events QR	code for Asylum Seekers at Shelter location
) regarding enrollment and attendance of children within Shelter and
provide support and guidance for school age	
	estrictions and medically necessary diets within Smartsheet report.
[Brands Park Logistics:
Laundry On Site: No Yes Laundr	ry Service Vendor:
Day(s) of Laundry Services: SUN MON T	TUE WED THUR FRI SAT
Showers: Available On Site Off Site Require	ed Offsite Shower Location:
Day of Shower Services: SUN MON TUE	
Food Provided at Location: Breakfast Lun	ch Dinner On-site Not Provided (see notes)
Food Vendor: Greater Chicago Food Depositor	V

Food Vendor: Greater Chicago Food Depository



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Brands Park Logistics Not	es:				
	Brands	Park Security Se	ction:		
Security Provided By Fa	cility 🗆 Provided By Contr	act 🗆 Provided	By City 🛛 Provided By Parks		
Provided By A	IS 🛛 Not Applicable	Provided	By Other <i>(see notes)</i>		
Name of Security Compar		Com	pany Phone Number:		
Primary POC:	•	Prim	ary Phone Number:		
Brands Park Security Note	es:				
		sources Needed	:		
Resource Identifier	Planned Use	# Needed	Status		
	Res	ources Assigned	1:		
Resource Identifier	Agency Name	# of Staff	Resource		
DFSS Project Manager	DFSS	1	Kevin Ayakhan		
Site Capitan	Favorite	1	Maribel Gomez		
Shelter Manager	Favorite	1	Ana Cardona		
Project Manager	Favorite	1	Javier Juarez (D)		
			Aderonke Segunmaru (N)		
Supervisor	Favorite	1	Betty Ukera-Kajoh		
Case Managers	Favorite	1	Xochitl Romero		
			Sandra Chapa		
			Estivens Garcia Idalisse Martinez		
Residential Aid	Favorite	7	Barbarita Montes		
			Samaeel Salinas		
			Natividad Troche		
			Alexandria Ward Daniel De Luna		
			Nery Garcia		
Security	Favorite	5	Ana Gonzalez		
			Belen Orozco		
			Angel Ruiz Mikiyas Asfaw		
Janitorial	Favorite	3	Olusola Olatunde		
			Joseph Oluyole		
		quipment & Teo			
Resource Identifier	Number / QTY		How Resource is Being Used		
Smartsheet Calendar	Online	-	Scheduling of Partners		
Laptop Computers			Online Access		
Sign In / Sign Out Program	Online	Online - Smartsheet			
MiFi		Online Access			
Shelter Phone	1	(-)	Inbound/Outbound calls		
	Communication				
Name	Function	Phone #	Email		
Brands Park	Shelter Phone				
Danny Casteneda	Shelter Branch Director				
Kevin Ayakhan	DFSS Project Manager				
Ana Cardona	Shelter Manager				
Aderonke Segunmaru (D)	Project Manager				



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		Operational Period. 28 SEPT 2023 – 05 OCT 2023			
Javier Juarez (N)	Project Manager				
Maribel Gomez	Site Captain				
	Resettlement Team				
Tim Thomasson	Operations	n			
Luc Vernice	Logistics	la			
Kelvin Pope	Shelter Safety				
Current Gaps or Challeng	es:				
Additional Location Notes:					

- Any issues with the facility should be reported to Logistics Section for coordination on repairs.
- Food issues or concerns are reported to Logistics Section.
- Safety and security concerns please follow protocols and report to onsite security personnel, escalated to onsite managers, Site Captains, Safety and Security Manager.

Form Prepared By:	Name: Justin Graham	Department/Unit: Operations/Staffing	Date: 28 SEPT 2023



New Arrivals Mission Incident Action Plan (IAP)

Operational Period: 28 SEPT 2023 – 05 OCT 2023

Broadway Armory Assignment List (ICS 204)

	3	<u> </u>				
Incident Name:	Operational Period	Date From: 28 SEPT 2023 1400				
New Arrivals Operations	(Weekly)	Date To:	05 OCT	2023 1400		
Shelter Location: 5917 N. Broadway		Division/Group Supervisor: William "BJ" Lohr				
Shelter Manager: Blanca Gonzalez		Contact Numbers: (520) 272-2266				
Shelter Demographic:		Shelter Type:				
Family Single Male		Hostel	Motel	Airport	Park Lease	
Single Female Other		Hotel	School	YMCA	City Building	
Max Capacity: 350		Resettlement Services Onsite: No Yes				
Isolation Space: No Yes		Number of ISO Beds: - Number of ISO Rooms: -				
Objectives						

Objectives:

• Maintain the safety and security of staff, New Arrivals, and responders and Asylum Seekers for the New Arrivals mission through the Operational Period.

Tasks:

- Provide Food, Water, and Shelter to keep all Asylum Seekers safe and secure during their transition and resettlement.
- Provide Case Management services to assist Asylum Seeker transition and resettlement.
- Support entertainment and other case management services with CBOs to help provide activities for shelter residents as directed or requested by Shelter Branch and Operations.
- Distribute residence grievance QR code at all Shelters.

Overview of Current Strategies, Processes, and Procedures Being Utilized:

- Immediately inform DFSS Project Manager if any critical information requirement is met such as:
 - o Death or Injury of staff or resident,
 - o Domestic Assault or Assault and Battery on resident or staff
 - o Credible threat to staff or other residents
 - o Major fire, evacuation, or shelter in place
 - o Media on the Scene (Mary May), Politician on the scene (Erich IGA)
 - Submit Incident Reports using the Smartsheet Incident Report format within 1 hour of the incident if at all feasible.
 - o Update the Incident Report when resolved and outline the resolution as additional information is provided.
- Provide Census reports using the Smartsheet ICS 209 Census the end of every shift at 0700/1900
 - Census increase or decrease during the day- please update your census within 1 hour so Operations can fill more beds.
- Provide SITREPs using the Smartsheet ICS 214 Census daily at the end of each shift at 0700/1900.
- Coordinate needed medical appointments with Cook County Health (CCH) and Logistics with new admissions to the shelter and any necessary ongoing medical support.
- Provide, display, and update Free Events QR code for Asylum Seekers at Shelter location
- Coordinate with Chicago Public Schools (CPS) regarding enrollment and attendance of children within Shelter and provide support and guidance for school aged children and their families.
- Provide updates regarding specific dietary restrictions and medically necessary diets within Smartsheet report.

Broadway Armory Logistics:				
Laundry On Site: No Yes Laundry Service Vendor: Drop & Dash				
Day(s) of Laundry Services: SUN MON TUE WED THUR FRI SAT				
Showers: Available On Site Off Site Required Offsite Shower Location:				
Day of Shower Services: SUN MON TUE WED THUR FRI SAT				
Food Provided at Location: Breakfast Lunch Dinner On-site Not Provided (see notes)				
Food Vendor: Greater Chicago Food Depository				



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Broadway Armory Logistics Notes: Broadway Armory Security Section: Security Provided By Facility Provided By Contract Provided By City □ Provided By Parks Provided By AIS □ Not Applicable □ Provided By Other (see notes) Name of Security Company: **Company Phone Number:** Primary POC: N/A **Primary Phone Number: Broadway Armory Security Notes:** Resources Needed: Security Box # Needed **Resource Identifier Planned Use** Status Shelter Cell Phone **Requested from Logistics** 1 **Resources Assigned: Resource Identifier** Agency Name # of Staff Resource **DFSS Project Manager** DFSS 1 Danny Casteneda Site Capitan Favorite William "BJ" Lohr 1 Shelter Manager Favorite 1 Blanca Gonzalez Gerardo Ramos Favorite 2 **Project Manager** Jose Serrano Sabrina Camps Supervisor 3 Juan Escamilla Favorite Jesus Zuniga Graciela Diaz Favorite 2 **Case Managers** Ana Esquivel Lucero Alcocer **Ermelinda Gallegos** Jan-Marco Martire Lora **Residential Aid** Favorite 7 Ylluiliany Mejia JR Angela Munoz Sergio Salas Carolina Zepeda Jonathan Dalexis Pilar De La Cruz Mathew Garza Security Favorite 7 Javier Milla Maria Ochoa Lorenzo Prieto Carmen Zuniga Patience Edarenor Janitorial Favorite 3 **Roquel White** Olayemi Olaleye **Resource Equipment & Technology: Resource Identifier** Number / QTY How Resource is Being Used Smartsheet Calendar Online Scheduling of Partners Laptop Computers **Online Access** Sign In / Sign Out Program Online **Online - Smartsheet** MiFi **Online Access Communications (Phone Numbers for Team):** Phone # Name Function Email Shelter Phone **Broadway Armory Danny Casteneda** Shelter Branch Director William "BJ" Lohr DFSS Project Manager Blanca Gonzalez Shelter Manager



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managers, Site Captains, Safety and Security Manager.

FROM OEMC		Operational Period: 28 SEPT 2023 – 05 OCT 2023
Gerardo Ramos	Project Manager	
Jose Serrano	Project Manager	
Tina Puente	Site Captain	
	Resettlement Team	
Tim Thomasson	Operations	
Luc Vernice	Logistics	
Kelvin Pope	Shelter Safety	
Current Gaps or Challen Additional Location Notes:		
	e facility should be reported t cerns are reported to Logistic	 n for coordination on repairs.
		to onsite security personnel, escalated to onsite

		-	
Form Prepared By:	Name: Justin Graham	Department/Unit: Operations/Staffing	Date: 28 SEPT 2023



New Arrivals Mission

Incident Action Plan (IAP) Operational Period: 28 SEPT 2023 – 05 OCT 2023

Daley College Assignment List (ICS 204)

	Daicy College P	SSIGHTIC		105 204)		
Incident Name:	Operational Period	Date From:	28 SEPT	2023 1400			
New Arrivals Operations	(Weekly)	Date To:	05 OCT	2023 1400			
Shelter Location: 7500 S.	Pulaski - Bldgs 500&600	Division/Gr	oup Super	rvisor: Nata	alia Santill	an	
Shelter Manager: Arlene	Robles	Contact Nu	mbers:				
Shelter Demographic:		Shelter Typ	e:				
Family Single Male		Hostel	Motel	Airport	Park	Lease	
Single Female Other		Hotel	School	YMCA	City Bui	lding	
Max Capacity: 255 Resettlement Services Onsite: No Yes							
Isolation Space: No Y	es	Number of	ISO Beds:	- Numb	er of ISO	Rooms: -	

Objectives:

• Maintain the safety and security of staff, New Arrivals, and responders and Asylum Seekers for the New Arrivals mission through the Operational Period.

Tasks:

- Provide Food, Water, and Shelter to keep all Asylum Seekers safe and secure during their transition and resettlement.
- Provide Case Management services to assist Asylum Seeker transition and resettlement.
- Support entertainment and other case management services with CBOs to help provide activities for shelter residents as directed or requested by Shelter Branch and Operations.
- Distribute residence grievance QR code at all Shelters.

Overview of Current Strategies, Processes, and Procedures Being Utilized:

- Immediately inform DFSS Project Manager if any critical information requirement is met such as:
 - o Death or Injury of staff or resident,
 - o Domestic Assault or Assault and Battery on resident or staff
 - o Credible threat to staff or other residents
 - o Major fire, evacuation, or shelter in place
 - o Media on the Scene (Mary May), Politician on the scene (Erich IGA)
 - Submit Incident Reports using the Smartsheet Incident Report format within 1 hour of the incident if at all feasible.
 - Update the Incident Report when resolved and outline the resolution as additional information is provided.
- Provide Census reports using the Smartsheet ICS 209 Census the end of every shift at 0700/1900
 - Census increase or decrease during the day- please update your census within 1 hour so Operations can fill more beds.
- Provide SITREPs using the Smartsheet ICS 214 Census daily at the end of each shift at 0700/1900.
- Coordinate needed medical appointments with Cook County Health (CCH) and Logistics with new admissions to the shelter and any necessary ongoing medical support.
- Provide, display, and update Free Events QR code for Asylum Seekers at Shelter location
- Coordinate with Chicago Public Schools (CPS) regarding enrollment and attendance of children within Shelter and provide support and guidance for school aged children and their families.
- Provide updates regarding specific dietary restrictions and medically necessary diets within Smartsheet report.

Daley College Logistics:
Laundry On Site: No Yes Laundry Service Vendor:
Day(s) of Laundry Services: SUN MON TUE WED THUR FRI SAT
Showers: Available On Site Off Site Required Offsite Shower Location: N/A
Day of Shower Services: SUN MON TUE WED THUR FRI SAT
Food Provided at Location: Breakfast Lunch Dinner On-site Not Provided (see notes)
Food Vendor: Greater Chicago Food Depository



Daley College Logistics No	ntes:		
		ollege Security Sec	tion [.]
Security Provided By Fa		v	
Provided By A			y Other <i>(see notes)</i>
Name of Security Compar			Phone Number:
Primary POC:	iy.		hone Number:
Daley College Security No	toc:	FIIIIdiyFi	none Number.
Daley College Security NC	ЛСЗ.		
	Ro	sources Needed:	
Resource Identifier	Planned Use	# Needed	Status
		// Necded	516105
	Reg	sources Assigned:	
Resource Identifier	Agency Name	# of Staff	Resource
DFSS Project Manager	DFSS	1	Danny Casteneda
Site Capitan	Favorite	1	Natalia Santillan
Shelter Manager	Favorite	1	Arlene Robles
Project Manager	Favorite	2	Gerardo De La Rosa
Project ividridyer	ravorite	Z	Hector Reyes
Supervisor	E a constitue	2	Seth Luna Brian Talada
! 	Favorite		Brian Tejeda Rafael Antonorsi
Case Managers	Favorite	3	Saira Gonzalez
			Eric Mesia
			David Alexander Carolina Barrera
			Alexandra Buada
			Lisa Covarruibiaz
			Sulema Esquivel
			Solomon Fiseha
			Maiyella Fitz Janet Linares
Residential Aid	Favorite	16	Genesis Lugo
			Roxanne Maldonado
			Paola Marquez
			Nadia Mascorro
			Evelyn Ruiz
			Leonel Saldivar Lizzeth Varela
			Obed Zuniga
			Alexis Dreyer
			Veronica Hernandez
			Alejandro Puentes
Casurity	Fourity	0	Roxanne Romo
Security	Favorite	9	Ricardo Rubio Jocelyn Salinas
			Angel Salinas
			Oluyinka Sogeke
			Manuel Torres
Janitorial	Favorite	2	Henry Osheku Bolanle Ruphus
	Resource F	quipment & Tech	
Resource Identifier	Number / QTY		How Resource is Being Used
Smartsheet Calendar	Online		Scheduling of Partners
sinal teneor outondal	0.11110		



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Operational Period: 28 SEPT 2023 - 05 OCT 2023 Laptop Computers **Online Access** Sign In / Sign Out Program Online **Online - Smartsheet** MiFi Online Access

Shelter Phone			Unline Access
	1		Inbound/Outbound calls
	Communications	(Phone Number	s for Team):
Name	Function	Phone #	Email
Daley College	Shelter Phone		
Danny Casteneda S	Shelter Branch Director		
Natalia Santillan	DFSS Project Manager		
Arlene Robles	Shelter Manager		
Hector Reyes	Project Manager		
Gerardo De La Rosa (D)	Project Manager		
Tina Puente	Site Captain		
	Resettlement Team		
Tim Thomasson	Operations		
Luc Vernice	Logistics		
	Shelter Safety		

Additional Location Notes:

- Any issues with the facility should be reported to Logistics Section for coordination on repairs. .
- Food issues or concerns are reported to Logistics Section. •
- Safety and security concerns please follow protocols and report to onsite security personnel, escalated to onsite • managers, Site Captains, Safety and Security Manager.

Form Prepared By:	Name: Justin Graham	Department/Unit: Operations/Staffing	Date: 28 SEPT 2023
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New Arrivals Mission

Incident Action Plan (IAP) Operational Period: 28 SEPT 2023 – 05 OCT 2023

Gage Park Assignment List (ICS 204)

	Ouge Fulk / 3	Significiti		5201)			
Incident Name:	Operational Period	Date From:	28 SEPT 2	2023 1400			
New Arrivals Operations	(Weekly)	Date To: 05 OCT 2023 1400					
Shelter Location: 2411 W	55th St.	Division/Group Supervisor: Kevin Ayakhan					
Shelter Manager: Genaro	Monge	Contact Numbers: (915) 228-8883					
Shelter Demographic:		Shelter Type	.				
Family Single Male		Hostel	Motel	Airport	Park	Lease	
Single Female Other		Hotel School YMCA City Building					
Max Capacity: 390		Resettlement Services Onsite: No Yes					
Isolation Space: No Y	es	Number of I	ISO Beds: -	Numb	er of ISO	Rooms: -	
Objectives							

Objectives:

• Maintain the safety and security of staff, New Arrivals, and responders and Asylum Seekers for the New Arrivals mission through the Operational Period.

Tasks:

- Provide Food, Water, and Shelter to keep all Asylum Seekers safe and secure during their transition and resettlement.
- Provide Case Management services to assist Asylum Seeker transition and resettlement.
- Support entertainment and other case management services with CBOs to help provide activities for shelter residents as directed or requested by Shelter Branch and Operations.
- Distribute residence grievance QR code at all Shelters.

Overview of Current Strategies, Processes, and Procedures Being Utilized:

- Immediately inform DFSS Project Manager if any critical information requirement is met such as:
 - o Death or Injury of staff or resident,
 - o Domestic Assault or Assault and Battery on resident or staff
 - o Credible threat to staff or other residents
 - o Major fire, evacuation, or shelter in place
 - o Media on the Scene (Mary May), Politician on the scene (Erich IGA)
- Submit Incident Reports using the Smartsheet Incident Report format within 1 hour of the incident if at all feasible.
 Update the Incident Report when resolved and outline the resolution as additional information is provided.
 - Provide Census reports using the Smartsheet ICS 209 Census the end of every shift at 0700/1900
 - Census increase or decrease during the day- please update your census within 1 hour so Operations can fill more beds.
- Provide SITREPs using the Smartsheet ICS 214 Census daily at the end of each shift at 0700/1900.
- Coordinate needed medical appointments with Cook County Health (CCH) and Logistics with new admissions to the shelter and any necessary ongoing medical support.
- Provide, display, and update Free Events QR code for Asylum Seekers at Shelter location
- Coordinate with Chicago Public Schools (CPS) regarding enrollment and attendance of children within Shelter and provide support and guidance for school aged children and their families.
- Provide updates regarding specific dietary restrictions and medically necessary diets within Smartsheet report.

Gage Park Logistics:
Laundry On Site: No Yes Laundry Service Vendor:
Day(s) of Laundry Services: SUN MON TUE WED THUR FRI SAT
Showers: Available On Site Off Site Required Offsite Shower Location: N/A
Day of Shower Services: SUN MON TUE WED THUR FRI SAT N/A
Food Provided at Location: Breakfast Lunch Dinner On-site Not Provided (see notes)
Food Vendor: Greater Chicago Food Depository



Gage Park Logistics Notes: Gage Park Security Section: Security **Provided By Facility Provided By Contract** Provided By City Provided By Parks Provided By AIS Not Applicable Provided By Other (see notes) Name of Security Company: Company Phone Number: Primary POC: Primary Phone Number: Gage Park Security Notes: **Resources Needed:** # Needed Resource Identifier Planned Use Status **Resources Assigned:** # of Staff Resource **Resource Identifier** Agency Name DFSS Project Manager DFSS Kevin Ayakhan 1 Favorite Site Capitan Maricella Gonzalez 1 Shelter Manager Favorite 1 Genaro Monge Michelle Garcia (D) Project Manager Favorite 2 Dominique Giordani (N) Supervisor Favorite 1 Heaven Hernandez Irene Gonzalez Case Managers Favorite 3 JavierPena PaolaGonzalez AdelisaBurgos AlanDe Leon AnthonyMontilla Arnold Rodriguez **BerthaTobias** CarlosBermudez Christina Caballero ElayneTejada ElviraMangones FelixQuinonez **Residential Aid** Favorite 25 GiselleGonzalez Arreaza GloriaGomez HectorGarcia LaurieChapa LeonardoColmenares LesliePowers MarveliaTrevino MireyaRios NataliaBravo Rafael Adarfio RaquelBecerril AnaEscobar AnthonyPuentes BendavidIsaac Brenda Reyes Security Favorite 12 ByronLugo GeraldOchoa Isadore Fields JeanetteMartinez JeulyRamirez



FROM OEMC			Operational Period: 28 SEPT 2023 – 05 OCT 2023			
			JuanDe Leon Hernandez			
			ManuelMontes			
			MichaelAltamirano			
			Susan Banuelos			
			Olabode Akinpelu			
Janitorial	Favorite	3	Olajuwon Dada			
			Bunmi Olakanmi			
	Resource E	quipment & Tec				
Resource Identifier	Number / QTY		How Resource is Being Used			
Smartsheet Calendar	Online		Scheduling of Partners			
Laptop Computers			Online Access			
Sign In / Sign Out Program	Online		Online - Smartsheet			
MiFi		Online Access				
Shelter Phone	1	Inbound/Outbound calls				
	Communication	s (Phone Numbe	ers for Team):			
Name	Function	Phone #	Email			
Gage Park	Shelter Phone					
Danny Casteneda	Shelter Branch Director					
William "BJ" Lohr	DFSS Project Manager					
Genaro Monge	Shelter Manager					
Michelle Garcia (D)	Project Manager					
Dominique Giordan (N)	Project Manager					
Maricella Gonzalez	Site Captain					
	Resettlement Team					
Tim Thomasson	Operations					
Luc Vernice	Logistics					
Kelvin Pope	Shelter Safety					
Current Gaps or Challenge	25:	<u> </u>				
Additional Location Notes:						
 Any issues with the 	facility should be reported to	D Logistics Section	for coordination on repairs.			
 Food issues or conc 	erns are reported to Logistics	s Section.				
 Safety and security 	concerns please follow proto	cols and report to	onsite security personnel, escalated to onsite			
managers, Site Capt	ains, Safety and Security Ma	nager.				

Form Prepared By: Name: Justin Granam Department/Unit: Operations/Staffing Date: 28 SEPT 2023	Form Prepared By: N	Name: Justin Graham	Department/Unit: Operations/Staffing	Date: 28 SEPT 2023
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New Arrivals Mission Incident Action Plan (IAP)

Operational Period: 28 SEPT 2023 – 05 OCT 2023

Inn of Chicago Assignment List (ICS 204)

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Incident Name:	Operational Period	Date From:	28 SEPT	2023 1400			
New Arrivals Operations	(Weekly)	Date To:	05 OCT 2	2023 1400			
Shelter Location: 162 E. C	Phio St.	Division/Group Supervisor: Natalia Santillan					
Shelter Manager: Darling	Santo	Contact Numbers: (484) 326-9954					
Shelter Demographic:	nelter Demographic: Shelter Type:						
Family Single Male		Hostel	Motel	Airport	Park	Lease	
Single Female Other		Hotel	School	YMCA	City Bui	lding	
Max Capacity: 1550		Resettlement Services Onsite: No Yes					
Isolation Space: No Y	es	Number of I	ISO Beds: 2	29 Numbe	er of ISO R	looms: 9	

Objectives:

• Maintain the safety and security of staff, New Arrivals, and responders and Asylum Seekers for the New Arrivals mission through the Operational Period.

Tasks:

- Provide Food, Water, and Shelter to keep all Asylum Seekers safe and secure during their transition and resettlement.
- Provide Case Management services to assist Asylum Seeker transition and resettlement.
- Support entertainment and other case management services with CBOs to help provide activities for shelter residents as directed or requested by Shelter Branch and Operations.
- Distribute residence grievance QR code at all Shelters.

Overview of Current Strategies, Processes, and Procedures Being Utilized:

- Immediately inform DFSS Project Manager if any critical information requirement is met such as:
 - o Death or Injury of staff or resident
 - o Domestic Assault or Assault and Battery on resident or staff
 - o Credible threat to staff or other residents
 - o Major fire, evacuation, or shelter in place
 - o Media on the Scene (Mary May), Politician on the scene (Erich IGA)
 - Submit Incident Reports using the Smartsheet Incident Report format within 1 hour of the incident if at all feasible.
 - Update the Incident Report when resolved and outline the resolution as additional information is provided.
- Provide Census reports using the Smartsheet ICS 209 Census the end of every shift at 0700/1900
 - Census increase or decrease during the day- please update your census within 1 hour so Operations can fill more beds.
- Provide SITREPs using the Smartsheet ICS 214 Census daily at the end of each shift at 0700/1900.
- Coordinate needed medical appointments with Cook County Health (CCH) and Logistics with new admissions to the shelter and any necessary ongoing medical support.
- Provide, display, and update Free Events QR code for Asylum Seekers at Shelter location
- Coordinate with Chicago Public Schools (CPS) regarding enrollment and attendance of children within Shelter and provide support and guidance for school aged children and their families.
- Provide updates regarding specific dietary restrictions and medically necessary diets within Smartsheet report.

Inn of Chicago Logistics:
Laundry On Site: No Yes Laundry Service Vendor: Drop & Dash
Day(s) of Laundry Services: SUN MON TUE WED THUR FRI SAT
Showers: Available On Site Off Site Required Offsite Shower Location: N/A
Day of Shower Services: SUN MON TUE WED THUR FRI SAT N/A
Food Provided at Location: Breakfast Lunch Dinner On-site Not Provided (see notes)
Food Vendor: Open Kitchens



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	Inn of C	Chicago Security Sect	tion:
Security			
Provided By A			Other (see notes)
Name of Security Compar			Phone Number:
Primary POC:	·····		hone Number:
Inn of Chicago Security N	otoc:	Trinciyii	
min of chicago security N	oles.		
	Resourc	ces Needed: Security	/ Box
Resource Identifier	Planned Use	# Needed	Status
	Re	esources Assigned:	
Resource Identifier	Agency Name	# of Staff	Resource
YWLA	Shelter Phone		Innofchicago311@gmail.com
DFSS Project Manager	DFSS	1	Natalia Santillan
Site Capitan	Favorite	1	Jose Robles
Shelter Manager	Favorite	1	Darling Santos
Project Manager	Favorite	2	Yovani Estrada
Project Manager	Favorite	2	Alejandro Ramirez
			Jolika Delorme Cristian Gonzalez
			Jessica Narvaez
Supervisor	Favorite	6	Gabrielle Province
			Diego Sanchez
			Susan Serna
			Abigail Cavazos Elizabeth Moreno
			GabrielaBanda
			lvetteJimenez
Case Managers	Favorite	12	Jacquelin Vincent
Case Managers	Tavonte	12	Jacqueline Padilla
			Jude Isnardy JulioMunoz
			Karina Berlingeri
			MaricarlyPineda Medina
			Marisol Acuna
			Javier Alvarez
			Martin Arzate
			Leonardo Cespedes Maria Chacon
			Francesco Davila
			Maria De Los Reyes
			Omayra Figueroa
Desidential Aid	E a constitue	20	Maria Figueroa
Residential Aid	Favorite	36	Miguel Flores Tonja Flukers
			Steven Garcia
			Rosabell Gomez
			Kimberly Gonzalez
			Idalia Gonzalez
			Jennifer Guzman Julian Lopez
			Santa Melendrez
			Edward Melendrez



DO NOT DISTRIBUTE WITHOUT EXPRESSED CONSENT FROM OEMC Operational Period: 28 SEI	
Antonio M Ema Mo	
Antonio M Ema Mo	
Jorge Mc Jorge Ni Selam Ol Elva Oliv Beatrice Pa Fidel Per Isabel R Natalie R Joshua Sa Jose Soc	ontes rales orales iebla uberly vares valacios nates tomo utiaga nucedo
Кесуа Тн.	urman
Edgar T Eduardo Villalo Mariela Zequera	bos Bouche
Adacia Ja Akarota Anabeli T AnthonyMor WoodSt AjaMa AveCa Errainil Elizabeth EvelynMy FeiipeP Fernando Francis GeorgeFue Humberto JairoSal JerkoChur JoelMedina JoseGuti KenyaSa JoseFut	opez Forres Intgomery tock arks arks Intia Ipas Balleza Varado Parra Castro Iorales Rivera entes Jr Linares Iazar mpitaz I Cazares Intaleza Mirez I Cazares Intalez I Cazares Intalez I Cazares I
Janitorial Favorite 0	
Resource Equipment & Technology:	
Resource Identifier Number / QTY How Resource is Being U	lsed
Smartsheet Calendar Online Scheduling of Partners	



DO NOT DISTRIBUTE WITHOUT EXPRESSED CONSENT FROM OEMC

New Arrivals Mission

FROIVI DEIVIC			Operational Period: 26 SEPT 2025 – 05 C	JCT 2025
Laptop Computers		Online Access		
Sign In / Sign Out Program	Online	Online – Smartsheet/Excel		
MiFi		Online Access		
Shelter Phone	1		Inbound/Outbound calls	
	Communication	s (Phone Numbe	ers for Team):	
Name	Function	Phone #	Email	
Inn of Chicago	Shelter Phone			
Danny Casteneda	Shelter Branch Director			
Natalia Santillan	DFSS Project Manager			
Darling Santos	Shelter Manager			
Yovani Estrada	Project Manager			
Alejandro Ramirez	Project Manager			
Jose Robles	Site Captain			
	Resettlement Team			
Tim Thomasson	Operations			
Luc Vernice	Logistics			
Kelvin Pope	Shelter Safety			
Current Gaps or Challeng	es:			
Additional Location Notes:				
• Any issues with the	facility should be reported to	Logistics Section 1	for coordination on repairs.	
 Food issues or cond 	erns are reported to Logistics	Section.		
		-	o onsite security personnel, escalated to onsite	e
managers, Site Cap	tains, Safety and Security Ma	nager.		

Form Prepared By:	Name: Justin Graham	Department/Unit: Operations/Staffing	Date: 28 SEPT 2023



New Arrivals Mission Incident Action Plan (IAP)

Operational Period: 28 SEPT 2023 – 05 OCT 2023

Chicago Lake Shore Hotel Assignment List (ICS 204)

ernbage Eake eriorer	IUTELASSIGNMENT LIST (ICS 204)
Incident Name: Operational Period	Date From: 28 SEPT 2023 1400
New Arrivals Operations (Weekly)	Date To: 05 OCT 2023 1400
Shelter Location: 4900 S Lake Shore Dr.	Division/Group Supervisor: William "BJ" Lohr
Shelter Manager: Guadalupe Serna	Contact Numbers: (956) 624-3260
Shelter Demographic:	Shelter Type:
Family Single Male	Hostel Motel Airport Park Lease
Single Female Other	Hotel School YMCA City Building
Max Capacity: 640	Resettlement Services Onsite: No Yes
Isolation Space: No Yes	Number of ISO Beds: N/A Number of ISO Rooms: N/A
Objectives: • Maintain the safety and security of staff, Ner Arrivals mission through the Operational Per Tasks:	w Arrivals, and responders and Asylum Seekers for the New riod.
Provide Case Management services to assist Asyl	nent services with CBOs to help provide activities for shelter residents as prations. Plters.
 Immediately inform DFSS Project Manager if any Death or Injury of staff or resident, Domestic Assault or Assault and Bate Credible threat to staff or other resident, Major fire, evacuation, or shelter in Media on the Scene (Mary May), Pote Submit Incident Reports using the Smartsheet In Update the Incident Report when resolve Provide Census reports using the Smartsheet ICS Census increase or decrease during the more beds. Provide SITREPs using the Smartsheet ICS 214 Census reports appointments with Census and any necessary ongoing medical suppointments of the shelter and any necessary ongoing medical suppointments QR code 	critical information requirement is met such as: ttery on resident or staff dents place plitician on the scene (Erich IGA) cident Report format within 1 hour of the incident if at all feasible. red and outline the resolution as additional information is provided. 209 Census the end of every shift at 0700/1900 day- please update your census within 1 hour so Operations can fill ensus daily at the end of each shift at 0700/1900. Cook County Health (CCH) and Logistics with new admissions to the ort. e for Asylum Seekers at Shelter location
 provide support and guidance for school aged ch Provide updates regarding specific dietary restrict 	arding enrollment and attendance of children within Shelter and ildren and their families. ctions and medically necessary diets within Smartsheet report. ke Shore Hotel Logistics:
5	ervice Vendor:
Day(s) of Laundry Services: SUN MON TUE	WED THUR FRI SAT N/A
Showers: Available On Site Off Site Required	Offsite Shower Location:
5	WED THUR FRI SAT N/A
Food Provided at Location: Breakfast Lunch	Dinner On-site Not Provided (see notes)
Food Vendor: Greater Chicago Food Depository	



Chicago Lake Shore Hotel Logistics Notes:

		Chicado Lak	e Shore Security	Section:
Security	Provided By Facility			
j	Provided By AIS	Not Applicable		y Other <i>(see notes)</i>
Name of 9	Security Company:			y Phone Number:
Primary P				Phone Number:
	ake Shore Security N	lotos	T T T T T T T T T T T T T T T T T T T	Thone Number.
CHICAYO L	ake shore security h	10105.		
		Res	sources Needed:	
Resour	ce Identifier	Planned Use	# Needed	Status
Shelte	r Cell Phone			Requested from Logistics
		Res	ources Assigned:	
Resour	ce Identifier	Agency Name	# of Staff	Resource
DFSS Pro	oject Manager	DFSS	1	William "BJ" Lohr
	e Capitan	Favorite	1	Tina Puentes
Shelte	er Manager	Favorite	1	Guadalupe Serna
Proio	ct Manager	Favorite	2	Alejandro Morales
rioje	ct Manager	Tavonie	Z	Jose Mendoza
C	un an da an	Fourita	2	Diego Granadillo
Su	pervisor	Favorite	3	Gabriela Martin Michelle Paredes
				Karla Hernandez
Casa	Managara		4	Nancy Perez
Case	Managers	Favorite	4	Rita Ramos
				Jesus Solis
				Veronica Andrade
				Ingrid Arenas
				Joselyn Barrientos
				James Camarillo Odette Dormilus
				Jesus Flores
				Sandra Garza
				Duke Guerra
Resid	dential Aid	Favorite	16	Jacob Mascorro
Rosidonniai / Ild				Alexis Mendez
				Laura Navarro
				Mayra Nunez
				Yanelis Perez Oro
				Isbelia Rodriguez
				Edmilson Silva
				Maria Valenzula
				Elsa Almazan JeffsonCivil
				Rafael Contreras
-		Favorite		Frida Garcia
S	ecurity		15	DavidGomez
				Efrain Gonzalez
				Gisel Hernandez
				Jackson Lopez



DO NOT DISTRIBUTE WITHO	OUT EXPRESSED CONSENT		Incident Action Plan (IAP)
FROM OEMC			Operational Period: 28 SEPT 2023 – 05 OCT 2023
Jocelin Lopez			
			Katina Lopez
			Andres Perdomo
			Hector Ramirez
			Karina Richard
			EzekielTrevino
		~	Samantha Zumaya
Janitorial	Favorite	0	
		quipment & Tech	•••
Resource Identifier	Number / QTY		How Resource is Being Used
Smartsheet Calendar	Online		Scheduling of Partners
Laptop Computers			Online Access
Sign In / Sign Out Program	Online		Online – Smartsheet/Excel
MiFi			Online Access
	Communication	s (Phone Numbe	rs for Team):
Name	Function	Phone #	Email
	Shelter Phone		
Danny Casteneda	Shelter Branch Director		
William 'BJ" Lohr	DFSS Project Manager		
Guadalupe Serna	Shelter Manager		
Alejandro Morales	Project Manager		
Jose Mendoza	Project Manager		
Tina Puente	Site Captain		
	Resettlement Team		
Tim Thomasson	Operations		
Luc Vernice	Logistics		
Kelvin Pope	Shelter Safety		
Current Gaps or Challeng	es:		
Additional Location Notes:			
Any issues with the	facility should be reported to	Dublic Logistics Section f	or coordination on repairs.
 Food issues or conc 	erns are reported to Logistics	Section.	
Safety and security	concerns please follow proto	cols and report to	onsite security personnel, escalated to onsite
managers, Site Capt	tains, Safety and Security Mar	nager.	

Form Prepared By: Name: Just	in Graham Department/Unit: Opera	tions/Staffing Date: 28 SEPT 2023
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New Arrivals Mission

Incident Action Plan (IAP) Operational Period: 28 SEPT 2023 – 05 OCT 2023

Leone Park Assignment List (ICS 204)

	LCONCTURK	SSIGNMEN		05 204)		
Incident Name:	Operational Period	Date From:	28 SEPT	2023 1400		
New Arrivals Operations	(Weekly)	Date To:	05 OCT	2023 1400		
Shelter Location: 1222 W.	Touhy Ave	Division/Gr	oup Super	visor: Kevir	n Ayakhan	
Shelter Manager: Michaella Koehnke Co		Contact Nur	Contact Numbers: (561) 654-6747			
Shelter Demographic: Shelter Type:						
Family Single Male		Hostel	Motel	Airport	Park Lease	
Single Female Other		Hotel	School	YMCA	City Building	
Max Capacity: 100		Resettlement Services Onsite: No Yes				
Isolation Space: No Y	es	Number of ISO Beds: - Number of ISO Rooms: -				

Objectives:

• Maintain the safety and security of staff, New Arrivals, and responders and Asylum Seekers for the New Arrivals mission through the Operational Period.

Tasks:

- Provide Food, Water, and Shelter to keep all Asylum Seekers safe and secure during their transition and resettlement.
- Provide Case Management services to assist Asylum Seeker transition and resettlement.
- Support entertainment and other case management services with CBOs to help provide activities for shelter residents as directed or requested by Shelter Branch and Operations.
- Distribute residence grievance QR code at all Shelters.

Overview of Current Strategies, Processes, and Procedures Being Utilized:

- Immediately inform DFSS Project Manager if any critical information requirement is met such as:
 - o Death or Injury of staff or resident,
 - o Domestic Assault or Assault and Battery on resident or staff
 - o Credible threat to staff or other residents
 - o Major fire, evacuation, or shelter in place
 - o Media on the Scene (Mary May), Politician on the scene (Erich IGA)
 - Submit Incident Reports using the Smartsheet Incident Report format within 1 hour of the incident if at all feasible.
 - Update the Incident Report when resolved and outline the resolution as additional information is provided.
- Provide Census reports using the Smartsheet ICS 209 Census the end of every shift at 0700/1900
 - Census increase or decrease during the day- please update your census within 1 hour so Operations can fill more beds.
- Provide SITREPs using the Smartsheet ICS 214 Census daily at the end of each shift at 0700/1900.
- Coordinate needed medical appointments with Cook County Health (CCH) and Logistics with new admissions to the shelter and any necessary ongoing medical support.
- Provide, display, and update Free Events QR code for Asylum Seekers at Shelter location
- Coordinate with Chicago Public Schools (CPS) regarding enrollment and attendance of children within Shelter and provide support and guidance for school aged children and their families.
- Provide updates regarding specific dietary restrictions and medically necessary diets within Smartsheet report.

Leone Park Shelter Logistics:				
Laundry On Site: No Yes Laundry Service Vendor: Drop & Dash				
Day(s) of Laundry Services: SUN MON TUE WED THUR FRI SAT N/A				
Showers: Available On Site Off Site Required Offsite Shower Location:				
Day of Shower Services: SUN MON TUE WED THUR FRI SAT N/A				
Food Provided at Location: Breakfast Lunch Dinner On-site Not Provided (see notes)				
Food Vendor: Greater Chicago Food Depository				



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New Arrivals Mission Incident Action Plan (IAP) Operational Period: 28 SEPT 2023 – 05 OCT 2023

Leone Park Shelter Logist	Leone Park Shelter Logistics Notes:				
	Leone P	Park Secur	ity Secti	ion:	
Security Provided By Fa	acility 🗆 Provided By Contra	act 🗆 Pro	vided By	/ City	Provided By Parks
🗆 Provided By A	IS 🛛 Not Applicable	🗆 Pi	rovided	By Othe	er (see notes)
Name of Security Compar	ny:		Compa	ny Phor	ne Number:
Primary POC:			Primary	/ Phone	Number:
Leone Park Shelter Securi	ity Notes:				
	Res	sources N	eeded:		
Resource Identifier	Planned Use	# Nee	ded		Status
Shelter Cell Phone					Requested from Logistics
	Res	ources As	signed:		
Resource Identifier	Agency Name	# of St	taff		Resource
DFSS Project Manager	DFSS	1			Kevin Ayakhan
Site Capitan	Favorite	1			Tina Puente
Shelter Manager	Favorite	1			Michaella Koehnke
Project Manager	Favorite	2			Silvia Puga (D) Reanna Forrester (N)
Supervisor	Favorite	1			Aide Flores
Case Managers	Favorite	1			Juan Montiel Falcon
		value			Angel Blanco
Residential Aid	Favorite	3			Maria Hernandez Maria Perez
					Damian Goddard
Security	Favorite	4			Zaira Gutierrez
Security	i dvonte	-			Julio Veloz
Janitorial	Favorite	1			RubenRodriguez Dada Olaoluwa
	Resource E	auipment	& Tech	nologv:	
Resource Identifier	Number / QTY	1 1			Resource is Being Used
Smartsheet Calendar	Online				icheduling of Partners
Laptop Computers					Online Access
Sign In / Sign Out Program	Online			On	line – Smartsheet/Excel
MiFi					Online Access
	Communication	s (Phone l	Number	s for Te	am):
Name	Function	Phon	e #		Email
Leone Park	Staging Area Phone				
Danny Casteneda	Shelter Branch Director				
Kevin Ayakhan	DFSS Project Manager				
Michaella Koehnke	Shelter Manager				
Silvia Puga (D)	Project Manager				
Reanna Forrester(N)	Project Manager				
Maribel Gomez	Site Captain				
	Resettlement Team				
Tim Thomasson	Operations				
Luc Vernice	Logistics				
Kelvin Pope	Shelter Safety				



Current Gaps or Challenges:

Additional Location Notes:

- Any issues with the facility should be reported to Logistics Section for coordination on repairs.
- Food issues or concerns are reported to Logistics Section.
- Safety and security concerns please follow protocols and report to onsite security personnel, escalated to onsite managers, Site Captains, Safety and Security Manager.

Form Prepared By:	Name: Justin Graham	Department/Unit: Operations/Staffing	Date: 28 SEPT 2023
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New Arrivals Mission Incident Action Plan (IAP)

Operational Period: 28 SEPT 2023 – 05 OCT 2023

Near South Assignment List (ICS 204)

		- 0			1	
Incident Name:	Operational Period	Date From	n: 28 SEP	T 2023 1400)	
New Arrivals Operations	(Weekly)	Date To:	05 OC	T2023 140	0	
Shelter Location: 3252 S. Michigan		Division/	Division/Group Supervisor: Natalia Santillan			
Shelter Manager: Mario Holguin		Contact N	lumbers:			
Shelter Demographic:		Shelter T	/pe:			
□Family ⊠ Single Male		🗆 Hostel	🗆 Motel	🗆 Airport	🗆 Park 🛛 Lease	
□ Single Female □ Other		🗆 Hotel	🗆 School	□ YMCA	🗵 City Building	
Max Capacity: 155		Resettlen	nent Servic	es Onsite: 🛛	🛙 No 🗆 Yes	
Isolation Space: 🛛 No 🗆 Yes Number		Number of	of ISO Beds	:- Num	ber of ISO Rooms: -	

Objectives:

• Maintain the safety and security of staff, New Arrivals, and responders and Asylum Seekers for the New Arrivals mission through the Operational Period.

Tasks:

- Provide Food, Water, and Shelter to keep all Asylum Seekers safe and secure during their transition and resettlement.
- Provide Case Management services to assist Asylum Seeker transition and resettlement.
- Support entertainment and other case management services with CBOs to help provide activities for shelter residents as directed or requested by Shelter Branch and Operations.
- Distribute residence grievance QR code at all Shelters.

Overview of Current Strategies, Processes, and Procedures Being Utilized:

- Immediately inform DFSS Project Manager if any critical information requirement is met such as:
 - Death or Injury of staff or resident,
 - o Domestic Assault or Assault and Battery on resident or staff
 - Credible threat to staff or other residents
 - Major fire, evacuation, or shelter in place
 - Media on the Scene (Mary May), Politician on the scene (Erich IGA)
 - Submit Incident Reports using the Smartsheet Incident Report format within 1 hour of the incident if at all feasible.
 - Update the Incident Report when resolved and outline the resolution as additional information is provided.
- Provide Census reports using the Smartsheet ICS 209 Census the end of every shift at 0700/1900
 - Census increase or decrease during the day- please update your census within 1 hour so Operations can fill more beds.
- Provide SITREPs using the Smartsheet ICS 214 Census daily at the end of each shift at 0700/1900.
- Coordinate needed medical appointments with Cook County Health (CCH) and Logistics with new admissions to the shelter and any necessary ongoing medical support.
- Provide, display, and update Free Events QR code for Asylum Seekers at Shelter location
- Coordinate with Chicago Public Schools (CPS) regarding enrollment and attendance of children within Shelter and provide support and guidance for school aged children and their families.
- Provide updates regarding specific dietary restrictions and medically necessary diets within Smartsheet report.

Near South Logistics:

 Laundry On Site:
 No
 Yes
 Laundry Service Vendor:
 Drop & Dash

 Day(s) of Laundry Services:
 SUN
 MON
 TUE
 WED
 THUR
 FRI
 SAT

Showers: ⊠ Available On Site □ Off Site Required Offsite Shower Location: □ N/A

Day of Shower Services: SUN MON TUE WED THUR FRI SAT N/A

Food Provided at Location: \boxtimes Breakfast \boxtimes Lunch \boxtimes Dinner \square On-site \square Not Provided (see notes)

Food Vendor: Greater Chicago Food Depository (Food Hero)



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Near South Logistics Notes:

	Near Sc	outh Securi	ity Section:		
Security Provided By Fa	acility 🗆 Provided By Contr		· · ·		
□ Provided By A			vided By Other (see notes)		
Name of Security Compa			npany Phone Number:		
Primary POC:					
Near South Security Note					
	Re	sources Ne	eeded:		
Resource Identifier	Planned Use	# Need	ded Status		
Shelter Cell Phone	Still needed		Requested from Logistics		
	Res	ources Ass	signed:		
Resource Identifier	Agency Name	# of Sta	taff Resource		
DFSS Project Manager	DFSS	1	Natalia Santillan		
Site Capitan	Favorite	1	Arturo Chavez		
Shelter Manager	Favorite	1	Marion Holguin		
Project Manager	Favorite	2	Martin Soto (D)		
Supervisor	Favorite	1	Yadira Cavazos (N) Paulina Fuentes		
	Favorite	1	Loyola Avila-Ortegon		
Case Managers	Favorite		AngelicaJuarez		
			Dionel Hernandez		
	Favorite	10	MariaJimenez		
			MaryCisneros		
Residential Aid			Mayra Jimenez		
			OlgaMunoz		
			OrlandoRuiz SilviaGomez		
			SurimaryRivas		
			AlmaGutierrez		
			DiannaGarza		
Co constitue	Farranita		EricaJohnson		
Security	Favorite	6	GatsinFede		
			Otoniel Miramontes		
			Titilayo Adedeji		
Janitorial	Fourito	3	LaEmmanuel Shokunbi		
Janitoriai	Favorite	5	RekeitaThompson Albert Adell		
	Resource E	quipment a	& Technology:		
Resource Identifier	Number / QTY		How Resource is Being Used		
Smartsheet Calendar	Online		Scheduling of Partners		
Laptop Computers		Online Access			
Sign In / Sign Out Program	Online	Online – Smartsheet/Excel			
MiFi		Online Access			
	Communication	s (Phone N	Numbers for Team):		
Name	Function	Phone	e # Email		
Near South	Shelter Phone				
Danny Casteneda	Shelter Branch Director				
Natalia Santillan	DFSS Project Manager				



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FROIVI DEIVIC		Operational Period: 28 SEPT 2023 – 05 OCT 2023		
Mario Holguin	Shelter Manager			
Yadira Cavazos (N)	Project Manager			
Martin Soto (D)	Project Manager			
Arturo Chavez	Site Captain			
	Resettlement Team			
Tim Thomasson	Operations	n		
Luc Vernice	Logistics	lc		
Kelvin Pope	Shelter Safety			
Current Gaps or Challeng Additional Location Notes:	.es:			
 Any issues with the 	facility should be reported f	to Logistics Section for coordination on repairs.		
 Food issues or concerns are reported to Logistics Section. 				
	concerns please follow prot tains, Safety and Security M	ntocols and report to onsite security personnel, escalated to onsite Nanager.		

Form Prepared By:	Name: Justin Graham	Department/Unit: Operations/Staffing	Date: 28 SEPT 2023



New Arrivals Mission

Incident Action Plan (IAP) Operational Period: 28 SEPT 2023 – 05 OCT 2023

New Life Church Assignment List (ICS 204)

Incident Name:	Operational Period	Date From:	28 SEPT	2023 1400		
New Arrivals Operations	(Weekly)	Date To:	05 OCT	2023 1400		
Shelter Location: 2958 N Damen Ave.		Division/Gr	Division/Group Supervisor: Natalia Santillan			
Shelter Manager: Jesus So	oto	Contact Nur	mbers			
Shelter Demographic:		Shelter Type	9:			
Family Single Male		Hostel	Motel	Airport	Park Lease	
Single Female Other		Hotel	School	YMCA	Church	
Max Capacity: 50		Resettleme	nt Services	s Onsite:	No Yes	
Isolation Space: No Y	es	Number of	ISO Beds: I	N/A Nur	mber of ISO Rooms: N/A	
Objectives:						
Maintain the safe	ty and security of staff, Ne	ew Arrivals, an	d respond	lers and Asy	lum Seekers for the New	
Arrivals mission th	nrough the Operational Pe	eriod.				
Tasks:						
					eir transition and resettlement.	
	gement services to assist Asy					
	8		ith CBOs to	help provide	e activities for shelter residents	
	ed by Shelter Branch and Op					
	e grievance QR code at all Sh		a Utilizada			
 Overview of Current Strategies, Processes, and Procedures Being Utilized: Immediately inform DFSS Project Manager if any critical information requirement 				at such as:		
	or Injury of staff or resident,		ation requi		et such as.	
	stic Assault or Assault and Ba		nt or staff			
	le threat to staff or other res	5				
	fire, evacuation, or shelter in					
o Media	on the Scene (Mary May), P	olitician on the	scene (Ericl	h IGA)		
					the incident if at all feasible.	
	•				ional information is provided.	
	orts using the Smartsheet IC					
o Census inc more beds	-	e day- please up	date your c	ensus witnin	1 hour so Operations can fill	
	ng the Smartsheet ICS 214 C	ensus daily at th	he end of ex	ach shift at N	700/1900	
					s with new admissions to the	
	essary ongoing medical supp			ana zogiotio		
5	d update Free Events QR cod		eekers at Sh	nelter locatio	n	
• Coordinate with Chicago Public Schools (CPS) regarding enrollment and attendance of children within Shelter and						
provide support and guidance for school aged children and their families.						
Provide updates regarding specific dietary restrictions and medically necessary diets within Smartsheet report.						
New Life Church Logistics:						
Laundry On Site: No Yes Laundry Service Vendor: Drop & Dash						
Day(s) of Laundry Services: SUN MON TUE WED THUR FRI SAT N/A						
Showers: Available On	Site Off Site Required	Offsite Sh	ower Loca	tion: Brand	s Park (M/F) Park Services	
(T,W,T,S&S)						
Day of Shower Services: SUN MON TUE WED THUR FRI SAT N/A						
Food Provided at Location						
Tood Frovided at Location. Dreaklast Edition Diffice Off-site Not Frovided (see notes)						



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Food Vendor: Greater Chicago Food Depository
New Life Church Logistics Notes:

New Life Church Security Section: Security Provided By Facility Provided By Contract Provided By City Provided By Parks Provided By AIS Not Applicable Provided By Other (see notes) Name of Security Company: Company Phone Number: Primary POC: Primary Phone Number: New Life Church Security Notes: Primary Phone Number: New Life Church Security Notes: Resources Needed: Resource Identifier Planned Use # Needed Status Shelter Cell Phone Resources Assigned: Resource DFSS Project Manager DFSS 1 Natalia Santilian Shelter Manager Favorite 1 Jess Robies Project Manager Favorite 1 Resource Supervisor Favorite 1 Residend Barbora Case Managers Favorite 0 Ruby Brabis Residential Aid Favorite 4 Caralyn Monges Material Aid Favorite 4 Jassinda Barbora Security Favorite 0 Addirin Nunez Janitorial <th></th> <th></th> <th></th> <th>Notes:</th> <th>New Life Church Logistics</th>				Notes:	New Life Church Logistics
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Site Capitan Favorite 1 Jose Robles Shelter Manager Favorite 1 Jesus Soto Project Manager Favorite 1 Alma Moreno Supervisor Favorite 1 Residential Barboza Case Managers Favorite 0		Resource	# of Staff	Agency Name	Resource Identifier
Shelter ManagerFavorite1Jesus SotoProject ManagerFavorite1Alma MorenoSupervisorFavorite1Rosalinda BarbozaCase ManagersFavorite0Residential AidFavorite4Ruby Brabbs Cindy Hughes Carolyn Monges Idalia RojasSecurityFavorite4Nicole Derival Hector FloresJanitorialFavorite0Resource IdentifierNumber / QTYHow Resource is Being Used OnlineSign In / Sign Out ProgramOnlineOnline AccessSign In / Sign Out ProgramOnlineOnline AccessMiFiOnlineOnline AccessMiFiShelter PhoneDanny CastenedaShelter PhoneDanny CastenedaShelter ManagerAltai BarbizaSupervisorAlma MorenoProject ManagerAlma MorenoProject ManagerAlma MorenoProject Manager		Natalia Santillan	1	DFSS	DFSS Project Manager
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Sign In / Sign Out ProgramOnlineOnlineOnline – Smartsheet/ExcelMiFiOnline – Smartsheet/ExcelOnline – Smartsheet/ExcelCommunications (Phone Numbers for Team):NameFunctionPhone #EmailShelter PhoneShelter PhoneEmailDanny CastenedaShelter Branch DirectorImagerImagerJesus SotoShelter ManagerImagerImagerAlma MorenoProject ManagerImagerImager	3	Scheduling of Partners		Online	Smartsheet Calendar
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Natalia SantillanDFSS Project ManagerJesus SotoShelter ManagerRosalinda BarbozaSupervisorAlma MorenoProject Manager				Shelter Phone	
Jesus SotoShelter ManagerRosalinda BarbozaSupervisorAlma MorenoProject Manager				Shelter Branch Director	Danny Casteneda
Rosalinda Barboza Supervisor Alma Moreno Project Manager				DFSS Project Manager	Natalia Santillan
Alma Moreno Project Manager				Shelter Manager	Jesus Soto
				Supervisor	Rosalinda Barboza
loso Boblos				Project Manager	Alma Moreno
Juse Robies Site Capitain				Site Captain	Jose Robles
Resettlement Team				Resettlement Team	
Tim Thomasson Operations				Operations	Tim Thomasson



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TRONTOLIVIC			
Luc Vernice	Logistics		
Kelvin Pope	Shelter Safety		
Current Gaps or Challens	ges:		

Additional Location Notes:

- Any issues with the facility should be reported to Logistics Section for coordination on repairs.
- Food issues or concerns are reported to Logistics Section.
- Safety and security concerns please follow protocols and report to onsite security personnel, escalated to onsite managers, Site Captains, Safety and Security Manager.

Form Prepared By:	Name: Justin Graham	Department/Unit: Operations/Staffing	Date: 28 SEPT 2023
			<u> </u>



New Arrivals Mission

Incident Action Plan (IAP) Operational Period: 28 SEPT 2023 - 05 OCT 2023

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North Park Village Assignment List (ICS 204)				
Incident Name:	Operational Period	Date From: 28 SEPT 2023 1400		
New Arrivals Operations	(Weekly)	Date To: 05 OCT 2023 1400		
Shelter Location: 5801 N.	Pulaski Rd.	Division/Group Supervisor: Natalia Santillan		
Shelter Manager: Andreal	Elizondo			
Maria Gutierrez		Contact Numbers:		
Shelter Demographic:		Shelter Type:		
Family Single Male		Hostel Motel Airport Park Lease		
Single Female Other		Hotel School YMCA City Building		
Max Capacity: 180		Resettlement Services Onsite: No Yes		
Isolation Space: No Y	es	Number of ISO Beds: N/A Number of ISO Rooms: N/A		
Objectives:				
	ty and security of staff, Ne	ew Arrivals, and responders and Asylum Seekers for the New		
	nrough the Operational Pe			
Tasks:				
Provide Food, Wate	r, and Shelter to keep all Asy	/lum Seekers safe and secure during their transition and resettlement.		
	5	lum Seeker transition and resettlement.		
		nent services with CBOs to help provide activities for shelter residents as		
	ed by Shelter Branch and Op			
Distribute residence grievance QR code at all Shelters.				
Overview of Current Strategies, Processes, and Procedures Being Utilized:				
Immediately inform DFSS Project Manager if any critical information requirement is met such as:				
	or Injury of staff or resident, stic Assault or Assault and Ba			
	le threat to staff or other res			
	fire, evacuation, or shelter ir			
5		olitician on the scene (Erich IGA)		
		ncident Report format within 1 hour of the incident if at all feasible.		
		ved and outline the resolution as additional information is provided.		
		S 209 Census the end of every shift at 0700/1900		
		e day- please update your census within 1 hour so Operations can fill		
more beds				
		ensus daily at the end of each shift at 0700/1900. Cook County Health (CCH) and Logistics with new admissions to the		
	essary ongoing medical supp			
5	5 6 6 11			
 Provide, display, and update Free Events QR code for Asylum Seekers at Shelter location Coordinate with Chicago Public Schools (CPS) regarding enrollment and attendance of children within Shelter and 				
provide support and guidance for school aged children and their families.				
 Provide updates regarding specific dietary restrictions and medically necessary diets within Smartsheet report. 				
North Park Village Logistics:				
Laundry On Site: No Yes Laundry Service Vendor:				
Day(s) of Laundry Services: SUN MON TUE WED THUR FRI SAT N/A				
Showers: Available On Site Off Site Required Offsite Shower Location:				
Day of Shower Services: SUN MON TUE WED THUR FRI SAT N/A				
Food Provided at Location: Breakfast Lunch Dinner On-site Not Provided (see notes)				
Signature(s): Kaila Larivier	re (OEMC), Brandie Knazze	e (DFSS), Beatriz Ponce De Leon (MO)		



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Food Vendor: Open Kitchen

North Park Village	Logistics Notes:
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	North Parl	k Village Security	Section
Security Provided By Fa			
Provided By AI			By Other (see notes)
Name of Security Compar	ıy:	Compar	ny Phone Number:
Primary POC:		Primary	Phone Number:
North Park Village Securit	y Notes:		
	Re	esources Needed:	1
Resource Identifier	Planned Use	# Needed	Status
	Ro	sources Assigned	•
Resource Identifier	Agency Name	# of Staff	Resource
		-	
DFSS Project Manager	DFSS	1	Kevin Ayakhan
Site Capitan	Favorite	1	Tina Puente
Shelter Manager	Favorite	1	AndreaElizondo Maria Gutierrez
			JuanMendoza Jr
Project Manager	Favorite	3	Maria Gutierrez
			Wendy Prins
Supervisor	Favorite	1	Jhonnathan Sanchez
Case Managers	Favorite	2	NauticaVega YaruaniGarcia
Residential Aid	Favorite	8	Carlos Mendoza CriseldaGarcia Mendez EstephaniaZamora JesusOrtega JudithGuzman MiguelBarraza NorbertoOrtiz StephanieGonzalez
Security	Favorite	2	HuguensGustave LauraSalinas
Janitorial	Favorite	0	LauraSalinas
		Equipment & Tecl	hnology:
Resource Identifier	Number / QTY		How Resource is Being Used
Smartsheet Calendar	Online		Scheduling of Partners
Laptop Computers			Online Access
Sign In / Sign Out Program	Online	1	Online – Smartsheet/Excel
MiFi	e i i i i i i i i i i i i i i i i i i i		Online Access
Shelter Phone	1		Inbound/Outbound calls
		 ns (Phone Numbe	
Name	Function	Phone #	Email
North Park Village	Shelter Phone	(
Danny Casteneda	Shelter Branch Director		
2			
Kevin Ayakhan	DFSS Project Manager		
Andrea Elizondo	Shelter Manager		



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FROM OEMC		Oper <u>ational Period: 28 SEPT 2023 – 05 OCT 20</u> 23
Maria Gutierrez	Project Manager	
Juan Mendoza	Project Manager	
Maricella Gonzalez	Site Captain	
	Resettlement Team	
Tim Thomasson	Operations	
Luc Vernice	Logistics	
Kelvin Pope	Shelter Safety	
Current Gaps or Challeng Additional Location Notes:	jes:	
 Any issues with the 	e facility should be reported to I	Logistics Section for coordination on repairs.
 Food issues or cond 	cerns are reported to Logistics S	Section.
	concerns please follow protoco	ols and report to onsite security personnel, escalated to onsite

- managers, Site Captains, Safety and Security Manager.
 Coordinate resources with onsite O'Hare security officers
- Check on security concerns

Form Prepared By:	Name: Justin Graham	Department/Unit: Operations/Staffing	Date: 28 SEPT 2023
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New Arrivals Mission Incident Action Plan (IAP)

Operational Period: 28 SEPT 2023 - 05 OCT 2023

O'Hare Airport	t Assignment List (ICS 204)			
Incident Name: Operational Period	Date From: 28 SEPT 2023 1400			
New Arrivals Operations (Weekly)	Date To: 05 OCT 2023 1400			
Shelter Location: 10000 W Balmoral Ave	Division/Group Supervisor: Kevin Ayakhan			
Shelter Manager: Andrea Saenz	Contact Numbers: (915) 443-4365			
Shelter Demographic:	Shelter Type:			
Family Single Male	Hostel Motel Airport Park Lease			
Single Female Other	Hotel School YMCA City Building			
Max Capacity: OPEN	Resettlement Services Onsite: No Yes			
Isolation Space: No Yes	Number of ISO Beds: - Number of ISO Rooms: -			
Objectives:				
 Maintain the safety and security of staff, Arrivals mission through the Operational Tasks: 	New Arrivals, and responders and Asylum Seekers for the New Period.			
 Provide Case Management services to assist Support entertainment and other case mana directed or requested by Shelter Branch and Distribute residence grievance QR code at all 	gement services with CBOs to help provide activities for shelter residents as Operations. Shelters.			
Overview of Current Strategies, Processes, and I	0			
, , , , , , , , , , , , , , , , , , ,	any critical information requirement is met such as:			
 Death or Injury of staff or resident, Domestic Assault or Assault and Battery on resident or staff 				
 Domestic Assault or Assault and Credible threat to staff or other 				
 Major fire, evacuation, or shelte 				
), Politician on the scene (Erich IGA)			
Submit Incident Reports using the Smartshee	et Incident Report format within 1 hour of the incident if at all feasible. esolved and outline the resolution as additional information is provided.			
	ICS 209 Census the end of every shift at 0700/1900 the day- please update your census within 1 hour so Operations can fill			
	4 Census daily at the end of each shift at 0700/1900.			
Coordinate needed medical appointments w	ith Cook County Health (CCH) and Logistics with new admissions to the			
shelter and any necessary ongoing medical s	upport.			
• Provide, display, and update Free Events QR	5			
e) regarding enrollment and attendance of children within Shelter and			
provide support and guidance for school age				
 Provide updates regarding specific dietary re 	strictions and medically necessary diets within Smartsheet report.			
	Hare Airport Logistics:			
Laundry On Site: No Yes Laundr	y Service Vendor: TBD			
Day(s) of Laundry Services: SUN MON T	ue wed thur fri sat			
Character Associated On City Off City Description	d Officity Changes Lageting Deals Complete			

Showers: Available On Site Off Site Required Offsite Shower Location: Park Services WED Day of Shower Services: SUN MON TUE THUR FRI SAT EVERY OTHER DAY



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Food Provided at Location:	Breakfast	Lunch

Incident Action Plan (IAP) Operational Period: 28 SEPT 2023 - 05 OCT 2023

New Arrivals Mission

			operational r chou. 20 3Er 1 2023 - 03 001 20.
Food Provided at Locatio		Dinner On-s	site Not Provided (see notes)
Food Vendor: Open Kit	tchen		
O'Hare Airport Logistics N	Notes:		
	O'Hare A	Airport Security Se	ection:
Security Provided By Fa	acility Provided By Conti	ract Provided B	by City Provided By Parks
Provided By A	IS Not Applicable	Provided B	By Other <i>(see notes)</i>
Name of Security Compa			any Phone Number:
Primary POC:	J		ry Phone Number:
O'Hare Airport Security N	lotes:		
		sources Needed:	
Resource Identifier	Planned Use	# Needed	Status
Shelter Cell Phone			Requested from Logistics
	Re	sources Assigned:	
Resource Identifier	Agency Name	# of Staff	Resource
DFSS Project Manager	DFSS	1	Kevin Ayakhan
Site Capitan	Favorite	1	Tina Puente
Shelter Manager	Favorite	1	Andrea Saenz
			Michael Ebele (D)
Project Manager	Favorite	3	Fernandez Gaspard (D)
			Reynaldo Salinas (N)
Supervisor	Favorite	1	Cassandra Prosper
Case Managers	Favorite	2	Trinidad Abang
5			Vitalia Brasmer Samuel Alfonzo
			Ruliensi Almanza
		7	Paola Elizondo
Residential Aid	Favorite		Ixayana Gamez
			Judith Guerra
			Edgar Vela
			Osiris Villegas
			Samuel Cantoral
Security	Favorite	5	Nathaly Carvajal Jesus Delgado
Security	Tavonte	J	Natasha Dupoite
			Jacqueline Huerta
			Adewole Aderanti
Janitorial	Favorite	3	Bamidele Afolabi
			Charles Chukwu
	Resource E	Equipment & Tech	
Resource Identifier	Number / QTY		How Resource is Being Used
Smartsheet Calendar	Online		Scheduling of Partners
Laptop Computers			Online Access
Sign In / Sign Out Program	Online		Online – Smartsheet/Excel
MiFi			Online Access
	Communication	ns (Phone Numbe	rs for Team):
Name	Function	Phone #	Email
O'Hare Staging Area	Staging Area Phone		



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FROM OEMC		Operational Period: 28 SEPT 2023 – 05 OCT 2023
Danny Casteneda	Shelter Branch Director	
Kevin Ayakhan	DFSS Project Manager	
Andrea Saenz	Shelter Manager	
Michael Ebele (D)	Project Manager	
Reynaldo Salinas (N)	Project Manager	
Fernandez Gaspard	Project Manager	
Tina Puente	Site Captain	
	Resettlement Team	
Tim Thomasson	Operations	
Luc Vernice	Logistics	
Kelvin Pope	Shelter Safety	
Current Gaps or Challen	ges:	
Additional Location Notes:		
 Any issues with the 	e facility should be reported t	to Logistics Section for coordination on repairs.
 Food issues or con 	cerns are reported to Logistic	cs Section.
10	v concerns please follow proto otains, Safety and Security Ma	ocols and report to onsite security personnel, escalated to onsite anager.

	1		
Form Prepared By:	Name: Vickie Charles	Department/Unit: Operations/Staffing	Date: 28 SEPT 2023



New Arrivals Mission

Incident Action Plan (IAP) Operational Period: 28 SEPT 2023 – 05 OCT 2023

Piotrowski Park Assignment List (ICS 204)

Piotrowski I	Park Assignment List (ICS 204)				
Incident Name: Operational Perio	od Date From: 28 SEPT 2023 1400				
New Arrivals Operations (Weekly)	Date To: 05 OCT 2023 1400				
Shelter Location: 4247 W. 31 st St.	Division/Group Supervisor: Natalia Santillan				
Shelter Manager: Rolando Villagomez	Contact Numbers: (956) 648-1426				
Shelter Demographic:	Shelter Type:				
Family Single Male	Hostel Motel Airport Park Lease				
Single Female Other	Hotel School YMCA City Building				
Max Capacity: 200	Resettlement Services Onsite: No Yes				
Isolation Space: No Yes	Number of ISO Beds: - Number of ISO Rooms: -				
Objectives:	· · ·				
5	taff, New Arrivals, and responders and Asylum Seekers for the New				
Arrivals mission through the Operati					
Tasks:					
	p all Asylum Seekers safe and secure during their transition and resettlement.				
	ssist Asylum Seeker transition and resettlement.				
	nanagement services with CBOs to help provide activities for shelter residents as				
directed or requested by Shelter Branch	and Operations.				
• Distribute residence grievance QR code	at all Shelters.				
Overview of Current Strategies, Processes, a	and Procedures Being Utilized:				
 Immediately inform DFSS Project Management 	per if any critical information requirement is met such as:				
o Death or Injury of staff or r	esident,				
• Credible threat to staff or other residents					
• Major fire, evacuation, or shelter in place					
 Media on the Scene (Mary May), Politician on the scene (Erich IGA) 					
	tsheet Incident Report format within 1 hour of the incident if at all feasible.				
• Update the Incident Report when resolved and outline the resolution as additional information is provided.					
	heet ICS 209 Census the end of every shift at 0700/1900 Iring the day- please update your census within 1 hour so Operations can fill				
 Census increase or decrease du more beds. 	inny the day- please update your census within Thour so Operations can hill				
	S 214 Census daily at the end of each shift at 0700/1900.				
	its with Cook County Health (CCH) and Logistics with new admissions to the				
shelter and any necessary ongoing medi					
	s QR code for Asylum Seekers at Shelter location				
	(CPS) regarding enrollment and attendance of children within Shelter and				
provide support and guidance for schoo					
	ry restrictions and medically necessary diets within Smartsheet report.				
	Piotrowski Park Logistics:				
Laundry On Site: No Yes Lau	undry Service Vendor: Drop & Dash				
Day(s) of Laundry Services: SUN MON	5 I				
Showers: Available On Site Off Site Rec Day of Shower Services: SUN MON	quired Offsite Shower Location: N/A TUE WED THUR FRI SAT				
	Lunch Dinner On-site Not Provided (see notes)				
roou rovided at Location. Dieanast	Lunch Dinner On-Sile Not FLOVIDED (See Notes)				



Food Vendor: Greater Chicago Food Depository Piotrowski Park Logistics Notes:

PIOLI OWSKI PALK LOYISLIUS	NOICS.		
	Piotrows	ki Park Security Se	ection:
Security Provided By Fa	cility Provided By Contr	ract Provided By	y City Provided By Parks
Provided By A	5	J	y Other <i>(see notes)</i>
Name of Security Compar			any Phone Number:
Primary POC:	<u></u>		ry Phone Number:
Piotrowski Park Security	Notes		
riotrowski rank security	10103.		
	Re	sources Needed:	
Resource Identifier	Planned Use	# Needed	Status
		sources Assigned:	
Resource Identifier	Agency Name	# of Staff	Resource
DFSS Project Manager	DFSS	1	Natalia Santillan
Site Capitan	Favorite	1	Maribel Gomez
Shelter Manager	Favorite	1	Rolnado Villagomez
Project Manager	Favorite	2	Amanda Araiza (D) Jesus Mendoza (N)
Supervisor	Favorite	1	Sofia Mendez
Case Managers	Favorite	2	Norali Gonzalez
5			Maria Saucedo CinthiaResendiz Balderas
			JuanLugo
		_	MarcosSalcedo
Residential Aid	Favorite	7	Maria Jasso NataliaBustamante
			RaulReyna
			SoniaRomero
			EricAlaniz
			IvetteMorffi
Security	Favorite	6	JammyOrta LydiaEsparza
Security	Tavorne	0	PhilippePierre
			Ruben Valenzuela
			San JuanaVaquera Rodriguez
	F 11	2	Ikharo Abdulwahab
Janitorial	Favorite	3	Rasheed Dairo Saheed Dosunmu
	Resource E	quipment & Tech	
Resource Identifier	Number / QTY		How Resource is Being Used
Smartsheet Calendar	Online		Scheduling of Partners
Laptop Computers			Online Access
Sign In / Sign Out Program	Online		Online – Smartsheet/Excel
MiFi			Online Access
Shelter Phone	1		Inbound/Outbound calls
	Communication	ns (Phone Number	rs for Team):
Name	Function	Phone #	Email
Piotrowski Park	Shelter Phone		Piotrowskipark1@gmail.com



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managers, Site Captains, Safety and Security Manager.

FROM OEMC			Operational Period: 28 SEPT 2023 – 05 OCT 2023
Danny Casteneda	Shelter Branch Director		
Natalia Santillan	DFSS Project Manager		
Rolando Villagomez	Shelter Manager		
Amanda Araiza (D)	Project Manager		
Jesus Mendoza (N)	Project Manager		
Maribel Gomez	Site Captain		
	Resettlement Team		
Tim Thomasson	Operations		
Luc Vernice	Logistics		
Kelvin Pope	Shelter Safety		
Current Gaps or Challeng	jes:		
Additional Location Notes:			
 Any issues with the 	e facility should be reported f	to Logistics Section	for coordination on repairs.
Food issues or con	cerns are reported to Logistic	cs Section.	
 Safety and security 	concerns please follow prot	ocols and report to	o onsite security personnel, escalated to onsite

Form Prepared By:	Name: Justin Graham	Department/Unit: Planning/Documentation Unit	Date: 28 SEPT 2023



New Arrivals Mission

Incident Action Plan (IAP) Operational Period: 28 SEPT 2023 – 05 OCT 2023

Social Club Assignment List (ICS 204)

Incident Name:	Operational Period	Date From:	28 SEPT 2	2023 1400	
New Arrivals Operations	(Weekly)	Date To: 05 OCT 2023 1400			
Shelter Location: 320 S. Pl	Division/Group Supervisor: Natalia Santillan				
Shelter Manager: Lena Collins		Contact Numbers: (661) 858-6091			
Shelter Demographic:		Shelter Type	9:		
Family Single Male	0		Motel	Airport	Park Lease
Single Female Other		Hotel	School	YMCA	City Building
Max Capacity: 1200		Resettleme	nt Services	Onsite:	No Yes
Isolation Space: No Ye	es	Number of ISO Beds: 21 Number of ISO Rooms: 11			
Objectives:					
Maintain the safet	y and security of staff, Ne	ew Arrivals, an	d responde	ers and Asy	lum Seekers for the New
Arrivals mission th	rough the Operational Pe	eriod.		-	
Tasks:					
					eir transition and resettlement.
	ement services to assist Asy				
			ith CBOs to	help provid	e activities for shelter residents as
	ed by Shelter Branch and Op				
	grievance QR code at all Sh				
Overview of Current Strat	0		,		
	DFSS Project Manager if any or Injury of staff or resident,		ation requir	ement is me	et such as:
	tic Assault or Assault and Ba		nt or staff		
	e threat to staff or other res				
	ire, evacuation, or shelter in				
	on the Scene (Mary May), P		scene (Erich	n IGA)	
					the incident if at all feasible.
					ional information is provided.
	orts using the Smartsheet IC				
o Census incr more beds.	0	e day- please up	date your ce	ensus withir	1 hour so Operations can fill
	ng the Smartsheet ICS 214 C	onsus daily at th	na and of aa	ch shift at N	700/1900
					s with new admissions to the
	essary ongoing medical supp			and Logistic	
	d update Free Events QR cod		eekers at Sh	elter locatio	n
Coordinate with Chi	cago Public Schools (CPS) re	garding enrollm	ent and att	endance of	children within Shelter and
	guidance for school aged c				
 Provide updates reg 	arding specific dietary restri	ctions and med	ically neces	sary diets w	ithin Smartsheet report.
	So	cial Club Logis	tics:		
Laundry On Site: No	Yes Laundry S	Service Vendo	r: Drop & D)ash	
Day(s) of Laundry Services	s: SUN MON TUE	WED TH	IUR FRI	SAT	
Showers: Available On		Offsite Sh	ower Locat	tion:	
Day of Shower Services:	SUN MON TUE	WED THUF		SAT	
Food Provided at Location					ed (see notes)
	n Diounrast Eurich				



Provided By Parks

Food Vendor: Open Kitchen

Social Ciu	ID LOGISTICS NOTE:	S:					
			Social (Club Secur	ity Sect	ion:	
Security	Provided By Fa	cility Pro	ty Provided By Contract Prov		vided B	y City	Provided B
	Provided By Al	S Not	Applicable	Pro	vided B	y Other	(see notes)
Name of	Security Compar	iy:			Comp	oany Pho	ne Number:
Primary F	200:				Prima	ary Phon	e Number:
Social Clu	b Security Notes	::					
			Re	sources Ne	eeded:		
Resour	rce Identifier	Plan	ned Use	# Need	ded		
Sholto	r Coll Phono						Poquosto

	R	esources Needed:	
Resource Identifier	Planned Use	# Needed	Status
Shelter Cell Phone			Requested from Logistics
	Re	esources Assigned:	
Resource Identifier	Agency Name	# of Staff	Resource
DFSS Project Manager	DFSS	1	Natalia Santillan
Site Capitan	Favorite	1	Arturo Chavez
Shelter Manager	Favorite	1	Lena Collins
Project Manager	Favorite	2	Michael Smith (D) Antonio Pineda (N)
Supervisor	Favorite	4	Julia Matos Omar Mongen Ryan Rojas Alma Vargas
Case Managers	Favorite	12	AdalbertoEscamilla AlbertAyala AngieArbelaez EfraimGonzalez GloriaRivera GreciaOchoa JuanCuellar MaribelLeal Patricia Razaaq ReynaCarmona
Residential Aid	Favorite	39	AideLopez AlejandroMontes Alezandra Puentes AliAl Gburi AngelRivera AngelitaRodriguez BiancaOchoa BriannaDe La Rosa CassandraChapa EvanaMesadieu GenaroReyes GloriaCubias GuadalupeLozano IssacValdez IvanGarza JennyJimenez KevinGarcia Anchondo KimberlyGonzalez LauraCastillo Marco Rubio



THIS DOCUMENT FOR OFFICI			New Arrivals Mission		
DO NOT DISTRIBUTE WITHOU	IT EXPRESSED CONSEN	JT	Incident Action Plan (IAP)		
FROM OEMC			Operational Period: 28 SEPT 2023 – 05 OCT 2023		
			MariaGonzalez Maria CarmenEtomo Marinelly Faria MarisolMoreno MarthaAldape KimberGonzalez OscarFlores PaulinoBonilla PedroRamirez RafaelRodriguez RamonOcasio Alvarado SandraCamarena StephanieNava SusanaRodriguez WilliamsMartinez YalielMedina Molina		
			ZuleyColunga		
Security	Favorite	32	AdanSanchezAlejandroSalinasAlmaHerreraBeatriceAndinoBelenMorenoChristopherFloresCliffordFortnerDavidVelazquezFabian CruzFrankRiveraGerardoHernandezGilbertoBarreraGiscardDonatienGlafiraRamirezHectorEspinalImeldaValadezJoseLopezPenaJosephBontempsLourdesReynaMartKalinasMatthewMuseMiguelTangumaMorakinyoAlaoNaomiBorjasOzzieMichaelsonPhilippeJosephRodolfoMorenoYvelyneSaintil		
Janitorial	Favorite	0			
	Resource	e Equipment & Tec	chnology:		
Resource Identifier	Number / QTY		How Resource is Being Used		
Smartsheet Calendar	Online		Scheduling of Partners		
Laptop Computers			Online Access		
Sign In / Sign Out Program	Online		Online – Smartsheet/Excel		
MiFi	Orimite		Online Access		
	Communicati	ons (Phone Numb			
Name	Function	Phone #	Email		
INGILIE		FIIUITE #	LIIIAII		



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ROM OEMC			Operational Period: 28 SEPT 2023 – 05 OCT 20
Social Club	Shelter Phone		
Danny Casteneda	Shelter Branch Director		
Natalia Santillan	DFSS Project Manager		
Lena Collins	Shelter Manager		
Michael Smith (D)	Project Manager		
Antonio Pineda (N)	Project Manager		
Arturo Chavez	Site Captain		
	Resettlement Team		
Tim Thomasson	Operations		
Luc Vernice	Logistics		
Kelvin Pope	Shelter Safety		
Current Gaps or Challen	ges:		
 Additional Location Notes: Any issues with the 	e facility should be reported to	Logistics Section	for coordination on repairs.

- Food issues or concerns are reported to Logistics Section.
- Safety and security concerns please follow protocols and report to onsite security personnel, escalated to onsite managers, Site Captains, Safety and Security Manager.

Form Prepared By: Name: Justin Graham	Department/Unit: Operations/Staffing	Date: 28 SEPT 2023
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New Arrivals Mission Incident Action Plan (IAP)

Operational Period: 28 SEPT 2023 – 05 OCT 2023

Super 8 Assignment List (ICS 204)

		3	(/			
Incident Name:	Operational Period	Date From:	28 SEPT	2023 1400			
New Arrivals Operations	(Weekly)	Date To:	05 OCT	2023 1400			
Shelter Location: 7300 N.	Sheridan	Division/Gr	oup Super	visor: Nata	lia Santillan		
Shelter Manager: Eduardo Soto		Contact Nu	Contact Numbers: (915)242-9997				
Shelter Demographic:		Shelter Typ	e:				
Family Single Male		Hostel	Motel	Airport	Park Lea	se	
Single Female Other		Hotel	School	YMCA	City Building		
Max Capacity: 284		Resettlement Services Onsite: No Yes					
Isolation Space: No Yes		Number of ISO Beds: 6 Number of ISO Rooms: 2					

Objectives:

• Maintain the safety and security of staff, New Arrivals, and responders and Asylum Seekers for the New Arrivals mission through the Operational Period.

Tasks:

- Provide Food, Water, and Shelter to keep all Asylum Seekers safe and secure during their transition and resettlement.
- Provide Case Management services to assist Asylum Seeker transition and resettlement.
- Support entertainment and other case management services with CBOs to help provide activities for shelter residents as directed or requested by Shelter Branch and Operations.
- Distribute residence grievance QR code at all Shelters.

Overview of Current Strategies, Processes, and Procedures Being Utilized:

- Immediately inform DFSS Project Manager if any critical information requirement is met such as:
 - o Death or Injury of staff or resident,
 - o Domestic Assault or Assault and Battery on resident or staff
 - o Credible threat to staff or other residents
 - o Major fire, evacuation, or shelter in place
 - o Media on the Scene (Mary May), Politician on the scene (Erich IGA)
 - Submit Incident Reports using the Smartsheet Incident Report format within 1 hour of the incident if at all feasible.
 - Update the Incident Report when resolved and outline the resolution as additional information is provided.
- Provide Census reports using the Smartsheet ICS 209 Census the end of every shift at 0700/1900
 - Census increase or decrease during the day- please update your census within 1 hour so Operations can fill more beds.
- Provide SITREPs using the Smartsheet ICS 214 Census daily at the end of each shift at 0700/1900.
- Coordinate needed medical appointments with Cook County Health (CCH) and Logistics with new admissions to the shelter and any necessary ongoing medical support.
- Provide, display, and update Free Events QR code for Asylum Seekers at Shelter location
- Coordinate with Chicago Public Schools (CPS) regarding enrollment and attendance of children within Shelter and provide support and guidance for school aged children and their families.
- Provide updates regarding specific dietary restrictions and medically necessary diets within Smartsheet report.

Super 8 Hotel Logistics:
Laundry On Site: No Yes Laundry Service Vendor: Drop & Dash
Day(s) of Laundry Services: SUN MON TUE WED THUR FRI SAT N/A
Showers: Available On Site Off Site Required Offsite Shower Location: N/A
Day of Shower Services: SUN MON TUE WED THUR FRI SAT
Food Provided at Location: Breakfast Lunch Dinner On-site Not Provided (see notes)
Food Vendor: Greater Chicago Food Depository



Super 8 Hotel Logistics Notes:

		Super	8 Security Secti	on:			
Security	Provided By Facili Provided By AIS	•	act Provided I				
Name of S	Security Company:		Company Phone Number:				
Primary P	200:		Primary	Phone Number:			
Super 8 H	lotel Security Notes						
	5						
		Res	sources Needed				
Resour	rce Identifier	Planned Use	# Needed	Status			
		Res	ources Assigned	1:			
Resour	rce Identifier	Agency Name	# of Staff	Resource			
DFSS Pro	oject Manager	DFSS	1	Natalia Santillan			
	e Capitan	Favorite	1	Jose Robles			
Shelte	er Manager	Favorite Staff	1	Eduardo Soto			
Projec	ct Managers	Favorite Staff	2	ChristianLedesma			
	pervisor	Favorite Staff	1	RodolfoPineda Mariah Brittain			
				Barbara Arroyo			
Case	Managers	Favorite Staff	2	Israel Flores			
Resid	dential Aid	Favorite Staff	11	AngelicaRodriguez Claudia Nunez Edward Cepeda IvonneFlores Jonathan De La Fuente MaigretGarcia MariaAlvarez Carrisoza MelissaMartinez NatalyMoreno TrinaBeria			
	ecurity	Favorite Staff	7	DavidRodriguez EstebanCruz IngridLopez JoseMacias Jose Solis Leonard Lugo RaulRaigoza			
Ja	anitorial	Favorite	0				
			quipment & Tec				
	rce Identifier	Number / QTY		How Resource is Being Used			
	heet Calendar	Online		Scheduling of Partners			
	p Computers			Online Access			
Sign In / S	ign Out Program	Online		Online – Smartsheet/Excel			
	MiFi			Online Access			
Shel	ter Phone	1		Inbound/Outbound calls			
		Communication	•				
	Name	Function	Phone #	Email			
0	Super 8	Shelter Phone					



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			operat	1011al FEITOU. 28 SEFT 2025 - 05 OCT 2025		
Danny Casteneda	Shelter Branch Director					
Natalia Santillan	DFSS Project Manager					
Jose Robles	Site Captain					
Eduardo Soto	Shelter Manager					
Rodolfo Pineda (D)	Project Manager					
Rosendo Mekia (N)	Project Manager					
	Resettlement Team					
Tim Thomasson	Operations					
Luc Vernice	Logistics					
Kelvin Pope	Shelter Safety					
Current Gaps or Challenge Additional Location Notes:	25:					
3149						
Safety and security	and angles where we is the standard stand -	ocols and report to	onsite so	ecurity personnel, escalated to onsite		

Form Prepared By:	Name: Justin Graham	Department/Unit: Operations/Unit	Date: 28 SEPT 2023



New Arrivals Mission

Incident Action Plan (IAP) Operational Period: 28 SEPT 2023 - 05 OCT 2023

	Wadsworth A	ssignmer	nt List (I	CS 204)			
Incident Name:	Operational Period	Date From:	28 SEPT	2023 1400			
New Arrivals Operations	(Weekly)	Date To:	05 OCT 2	2023 1400			
Shelter Location: 6420 S.	University Ave.	Division/Gr	oup Super	visor: Willia	am "BJ" Lo	ohr	
Shelter Manager: Alberto		Contact Nu	mbers: (91	5) 777-196	7		
Shelter Demographic:		Shelter Type	e:				
Family Single Male		Hostel	Motel	Airport	Park	Lease	
Single Female Other		Hotel	School	YMCA	City Bui	ilding	
Max Capacity: 600		Resettleme	nt Services	s Onsite:	No Yes		
Isolation Space: No	Yes	Number of	ISO Beds:	Numbe	r of ISO R	ooms:	
Objectives:							
through the Operat	and security of staff, New Ar ional Period.	rrivals, and resp	oonders and	d Asylum See	ekers for th	e New Arriv	als mission
Tasks:							
	er, and Shelter to keep all Asy			0		on and reset	tlement.
	gement services to assist Asy						
 Support entertainm directed or request 		ith CBOs to	help provid	e activities	for shelter r	residents as	
	ed by Shelter Branch and Ope						
• Distribute residence	e grievance QR code at all She togios, Processos, and Pro		a Utilizod:				
	DFSS Project Manager if any			romont is m	at such as		
	or Injury of staff or resident,		lation requi		st such as.		
	stic Assault or Assault and Ba		nt or staff				
	le threat to staff or other res						
o Major fire, evacuation, or shelter in place							
o Media on the Scene (Mary May), Politician on the scene (Erich IGA)							
	ports using the Smartsheet Ir						
	e Incident Report when resol						ovided.
	orts using the Smartsheet ICS						C'II
more beds		5	5			Operations	can fill
					700/1000		

- Provide SITREPs using the Smartsheet ICS 214 Census daily at the end of each shift at 0700/1900. ٠
- Coordinate needed medical appointments with Cook County Health (CCH) and Logistics with new admissions to the shelter and any necessary ongoing medical support.
- Provide, display, and update Free Events QR code for Asylum Seekers at Shelter location ٠
- Coordinate with Chicago Public Schools (CPS) regarding enrollment and attendance of children within Shelter and • provide support and guidance for school aged children and their families.
- Provide updates regarding specific dietary restrictions and medically necessary diets within Smartsheet report.

Wadsworth Logistics:
Laundry On Site: No Yes Laundry Service Vendor: N/A
Day(s) of Laundry Services: SUN MON TUE WED THUR FRI SAT N/A
Showers: Available On Site Off Site Required Offsite Shower Location: N/A
Day of Shower Services: SUN MON TUE WED THUR FRI SAT N/A
Food Provided at Location: Breakfast Lunch Dinner On-site Not Provided (see notes)
Food Vendor: Open Kitchens



Wadsworth Logistics No	tes:					
	Wadsw	orth Security Sec	tion:			
Security Provided By F	acility Provided By Contr	act Provided B	by City Provided By Parks			
Provided By AIS Not Applicable Provided By Other (see notes)						
Name of Security Compa			Phone Number:			
Primary POC: Primary Phone Number:						
Wadsworth Security Not	°PS'					
		sources Needed:				
Resource Identifier	Planned Use	# Needed	Status			
Shelter Cell Phone			Requested from Logistics			
Sherter Gen Thome	Pag	ources Assigned				
Resource Identifier		# of Staff	Resource			
	Agency Name DFSS	# 01 Stall	William BJ Lohr			
DFSS Project Manager	Favorite	1	Maricella Gonzales			
Site Capitan	Favorite	1	Alberto Lazo			
Shelter Manager			Lorena Puentes (D)			
Project Manager	Favorite	2	Jose Mendoza(N)			
			San Juanita De La Rosa			
Supervisor	Favorite	4	Louie Pacheco Elva Rocillo			
	Tavonte		Julio Salazar			
			David Castillo			
Case Managers	Favorite	F	GuadalupeGarcia JenniferRomo			
Case Managers	ravonte	5	JessicaJasso			
			MarianaLopez			
			Adriana Vargas			
			AnissaDragustinovis BarbaraLafosse			
			CarlaOrtiz			
			Edwin Omar Cotto Rivera			
			EstebanEchavarria FrankCabello			
			Grayson Chapa			
			IsraelGarcia			
			JerardoBalderas			
			JonathanAguilar			
			JorgeRobles Acosta Jorge Oleaga			
	En un rite	20	Jose Araujo			
Residential Aid	Favorite	29	JudithBernal			
			JuliaGuerra			
			KarinaBracho LiliaLopez			
			MaribelGutierrez			
			MarielaGamez			
			MiriamGarcia			
			MonseMurillo De Flores			
			NaolingMorales OmarGuzman			
			PatriciaDiaz			
			RicardoGonzalez			
			ValeriePorras			
			YexeniaAcosta Anemolif Alarcon			
Security	Favorite	22	Antonio Canto			



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FROM OEMC			Operational Period: 28 SE	PT 2023 – 05 OCT 2023	
			Arturo Biousbie Caroline DanielFer Daniel DiegoR EnaLin GermanCo HectorM JoseM JuanL LaurieE Luis Navart MariaEs Patrick PaulaW Rosalino Sagrario' TuliaVi	Soto Pantoja Pantoja nandez Cruz amos ares ontreras endoza olina una una una una una cobar Fellez /ilson daRios Villeda lleda o Brito	
Janitorial	Favorite	2	Keimiyal UkahCh		
	Resource E	quipment & Tech			
Resource Identifier	Number / QTY		How Resource is Being L	Jsed	
Smartsheet Calendar	Online		Scheduling of Partners		
Laptop Computers			Online Access		
Sign In / Sign Out Progra	m Online	Online – Smartsheet/Excel			
MiFi		Online Access			
	Communication	s (Phone Numbe	rs for Team):		
Name	Function	Phone #	Ema	ail	
Wadsworth	Shelter Phone				
Danny Castanenda	Shelter Branch Director				
William "BJ" Lohr	DFSS Project Manager				
Alberto Lazo	Shelter Manager				
Lorena Puentes (D)	Project Manager				
Jose Mendoza (N)	Project Manager				
Maricella Gonzales	Site Captain				
	Resettlement Team				
Tim Thomasson	Operations				
Luc Vernice	Logistics				
Kelvin Pope	Shelter Safety				
Current Gaps or Challer					
Additional Location No					
	the facility should be reported to Logis		dination on repairs.		
	oncerns are reported to Logistics Secti				
175	ity concerns please follow protocols a and Security Manager.	nd report to onsite s	ecurity personnel, escalated to	onsite managers, Site	
Form Prepared By:	Name: Justin Graham	Department/U	nit: Operations/Unit	Date: 28 SEPT 2023	



New Arrivals Mission

Incident Action Plan (IAP) Operational Period: 28 SEPT 2023 – 05 OCT 2023

YMCA Assignment List (ICS 204)

		9	-101 (100	<u> </u>		
Incident Name:	Operational Period	Date From: 28 SEPT 2023 1400				
New Arrivals Operations	(Weekly)	Date To:	05 OCT :	2023 1400		
Shelter Location: 2424 W	Division/Gr	Division/Group Supervisor: William "BJ" Lohr				
Shelter Manager: Rosalinda Ramirez de Sanchez		Contact Nu	imbers:			
Shelter Demographic:		Shelter Typ	e:			
Family Single Male		Hostel	Motel	Airport	Park Lease	
Single Female Other		Hotel	School	YMCA	City Building	
Max Capacity: 160		Resettleme	ent Services	s Onsite:	No Yes	
Isolation Space: No Yes Nu		Number of	ISO Beds:	Numbe	er of ISO Rooms:	
Ohiectives [.]						

Objectives:

• Maintain the safety and security of staff, New Arrivals, and responders and Asylum Seekers for the New Arrivals mission through the Operational Period.

Tasks:

- Provide Food, Water, and Shelter to keep all Asylum Seekers safe and secure during their transition and resettlement.
- Provide Case Management services to assist Asylum Seeker transition and resettlement.
- Support entertainment and other case management services with CBOs to help provide activities for shelter residents as directed or requested by Shelter Branch and Operations.
- Distribute residence grievance QR code at all Shelters.

Overview of Current Strategies, Processes, and Procedures Being Utilized:

- Immediately inform DFSS Project Manager if any critical information requirement is met such as:
 - o Death or Injury of staff or resident
 - o Domestic Assault or Assault and Battery on resident or staff
 - o Credible threat to staff or other residents
 - o Major fire, evacuation, or shelter in place
 - o Media on the Scene (Mary May), Politician on the scene (Erich IGA)
 - Submit Incident Reports using the Smartsheet Incident Report format within 1 hour of the incident if at all feasible.
 - o Update the Incident Report when resolved and outline the resolution as additional information is provided.
- Provide Census reports using the Smartsheet ICS 209 Census the end of every shift at 0700/1900
 - Census increase or decrease during the day- please update your census within 1 hour so Operations can fill more beds.
- Provide SITREPs using the Smartsheet ICS 214 Census daily at the end of each shift at 0700/1900.
- Coordinate needed medical appointments with Cook County Health (CCH) and Logistics with new admissions to the shelter and any necessary ongoing medical support.
- Provide, display, and update Free Events QR code for Asylum Seekers at Shelter location
- Coordinate with Chicago Public Schools (CPS) regarding enrollment and attendance of children within Shelter and provide support and guidance for school aged children and their families.
- Provide updates regarding specific dietary restrictions and medically necessary diets within Smartsheet report.

YMCA Logistics:					
Laundry On Site: No Yes Laundry Service Vendor: N/A					
Day(s) of Laundry Services: SUN MON TUE WED THUR FRI SAT N/A					
Showers: Available On Site Off Site Required Offsite Shower Location: N/A					
Day of Shower Services: SUN MON TUE WED THUR FRI SAT N/A					
Food Provided at Location: Breakfast Lunch Dinner On-site Not Provided (see notes)					
Food Vendor: Open Kitchens					



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YMCA Logistics Notes: W	/D Maintained by AIS						
	YMC	CA Secu	urity Section	on:			
Security Provided By Fa	cility 🗆 Provided By Conti	ract 🗆	Provided	By City 🛛 Provided By Parks			
Provided By AIS Not Applicable Provided By Other <i>(see notes)</i>							
Name of Security Compar							
Primary POC:							
YMCA Security Notes:							
Resources Needed:							
Resource Identifier	Planned Use	1	Needed	Status			
			necucu				
	Re	source	s Assigned	d:			
Resource Identifier	Agency Name	-	of Staff	Resource			
YMCA	Shelter Phone			Highridgeymca1@gmail.com			
DFSS Project Manager	DFSS	T	1	William BJ Lohr			
Site Capitan	Favorite		1	Jose Robles			
Shelter Manager	Favorite		1	Rosalinda Ramirez de Sanchez			
	Favorite		2	Albert Mathieu			
Project Manager	Favorite		2	Abraham Reyes			
Supervisor	Favorite		1	Michael Moreno			
Case Managers	Favorite		1	Emily Quintero			
				Desiree Churbe			
				Monica Garcia Otoniel Miramontes			
Residential Aid	Favorite		6	Marco Padilla			
				Dave Teniente			
				Claudia Torres			
Consultant.	Ferreite		2	Marie Alvarez			
Security	Favorite		Z	Smantha Flores			
Janitorial	Favorite		0				
	Resource E	quipn	nent & Tec				
Resource Identifier	Number / QTY	How Resource is Being Used					
Smartsheet Calendar	Online		Scheduling of Partners				
Laptop Computers				Online Access			
Sign In / Sign Out Program	Online			Online – Smartsheet/Excel			
MiFi				Online Access			
Shelter Phone	1			Inbound/Outbound calls			
Communications (Phone Numbers for Team):							
Name	Function	P	hone #	Email			
YMCA	Shelter Phone						
Danny Casteneda	Shelter Branch Director						
William "BJ" Lohr	DFSS Project Manager						
Rosalinda Ramirez de Sanchez	Shelter Manager						
Michael Moreno	Supervisor						
Albert Mathieu (D)	Project Manager						
Abraham Reyes	Project Manager						
Jose Robles	Site Captain						



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I NOINI OLIVIC		
	Resettlement Team	
Tim Thomasson	Operations	
Luc Vernice	Logistics	
Kelvin Pope	Shelter Safety	
Current Gaps or Challen	ges:	

Additional Location Notes:

- Any issues with the facility should be reported to Logistics Section for coordination on repairs.
- Food issues or concerns are reported to Logistics Section.
- Safety and security concerns please follow protocols and report to onsite security personnel, escalated to onsite managers, Site Captains, Safety and Security Manager.

Form Prepared By: Name	: Justin Graham Department/Unit: Ope	erations/Staffing Date: 28 SEPT 2023	
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New Arrivals Mission Incident Action Plan (IAP)

Operational Period: 28 SEPT 2023 – 05 OCT 2023

YWLA Assignment List (ICS 204)

Incident Name:	Operational Period	Date From:	28 SEPT	2023 1400)	
New Arrivals Operations	(Weekly)	Date To:	05 OCT	2023 1400		
Shelter Location: 2641 S.	Calumet Ave.	Division/Gro	oup Super	visor: Willia	am "BJ" Lohr	
Shelter Manager: Richard Combs		Contact Numbers: (813) 203-0199				
Shelter Demographic:		Shelter Type	5:			
Family Single Male		Hostel	Motel	Airport	Park Lease	
Single Female Other		Hotel	School	YMCA	City Building	
Max Capacity: 250	Resettlemen	nt Services	s Onsite:	No Yes		
Isolation Space: No Y	Number of I	SO Beds:	6 Numbe	er of ISO Rooms: 5		

Objectives:

• Maintain the safety and security of staff, New Arrivals, and responders and Asylum Seekers for the New Arrivals mission through the Operational Period.

Tasks:

- Provide Food, Water, and Shelter to keep all Asylum Seekers safe and secure during their transition and resettlement.
- Provide Case Management services to assist Asylum Seeker transition and resettlement.
- Support entertainment and other case management services with CBOs to help provide activities for shelter residents as directed or requested by Shelter Branch and Operations.
- Distribute residence grievance QR code at all Shelters.

Overview of Current Strategies, Processes, and Procedures Being Utilized:

- Immediately inform DFSS Project Manager if any critical information requirement is met such as:
 - o Death or Injury of staff or resident,
 - o Domestic Assault or Assault and Battery on resident or staff
 - o Credible threat to staff or other residents
 - o Major fire, evacuation, or shelter in place
 - o Media on the Scene (Mary May), Politician on the scene (Erich IGA)
 - Submit Incident Reports using the Smartsheet Incident Report format within 1 hour of the incident if at all feasible.
 - Update the Incident Report when resolved and outline the resolution as additional information is provided.
- Provide Census reports using the Smartsheet ICS 209 Census the end of every shift at 0700/1900
 - Census increase or decrease during the day- please update your census within 1 hour so Operations can fill more beds.
- Provide SITREPs using the Smartsheet ICS 214 Census daily at the end of each shift at 0700/1900.
- Coordinate needed medical appointments with Cook County Health (CCH) and Logistics with new admissions to the shelter and any necessary ongoing medical support.
- Provide, display, and update Free Events QR code for Asylum Seekers at Shelter location
- Coordinate with Chicago Public Schools (CPS) regarding enrollment and attendance of children within Shelter and provide support and guidance for school aged children and their families.
- Provide updates regarding specific dietary restrictions and medically necessary diets within Smartsheet report.

YWLA Logistics:							
Laundry On Site: No Yes Laundry Service Vendor: N/A							
Day(s) of Laundry Services: SUN MON TUE WED THUR FRI SAT N/A							
Showers: Available On Site Off Site Required Offsite Shower Location:							
Day of Shower Services: SUN MON TUE WED THUR FRI SAT							
Food Provided at Location: Breakfast Lunch Dinner On-site Not Provided (see notes)							
Food Vendor: Open Kitchens							



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YWLA Logistics Notes:

Security Provided By Facility Provided By Contract Provided By City Provided By Parks Provided By AIS Not Applicable Provided By Other (see notes) Name of Security Company: Company Phone Number: Primary POC: Primary Phone Number: YWLA Security Notes: Primary Phone Number: Resources Needed: Resources Needed: Resources Assigned: Resource Project Manager PFSS DFSS Project Manager FSS Project Manager Favorite Project Manager Favorite Shelter Manager Favorite Project Manager Favorite Shelter Manager Favorite VULA Shelter Phone Viscastilio Winnfer Washington Status Jose tope? Olivia Martine? Olivia Martine? Case Managers Favorite 1 Residential Aid Favorite 13 Manesa Capero Olivia Martine? Open Kinager Security Favorite Security Favorite 13 Maresistrence	YWLA Security Section:								
Provided By AIS Not Applicable Provided By Other (see notes) Name of Security Company: Company Phone Number: Primary POC: Primary Phone Number: YWLA Security Notes: Primary Phone Number: Resource Identifier Planned Use # Needed Status Resource Identifier Agency Name # of Staff Resource WULA Shelter Phone Ywlasalumet@gmail.com DFSS Project Manager DFSS 1 William Bi Lohr Stet Capitan Favorite 1 Arture Chavez Shelter Manager Favorite 1 Anayani Mendez Supervisor Favorite 1 Anayani Mendez Case Managers Favorite 13 Jestifores Depsilone Residential Aid Favorite 13 Arturo Haves Security Mendez Security Favorite 8 Arturo Haves Security Mendez Security Favorite 13 Arturo Haves Besilones Besilones Favorite 8 Arturo Haves Besilones Besilones Favorite 13 <th< th=""><th>Security Provided By Fa</th><th></th><th>-</th><th></th></th<>	Security Provided By Fa		-						
Name of Security Company: Company Phone Number: Primary POC: Primary Phone Number: YWLA Security Notes: Primary Phone Number: WVLA Security Notes: Resources Needed: Resource Identifier Planned Use # Needed Status Status Resource Identifier Planned Use # Needed Resource Identifier Agency Name # of Staff VWLA Shelter Phone Valcalumet@gmail.com DFSS Project Manager DFSS 1 VWLA Shelter Phone Yalcalumet@gmail.com DFSS Project Manager Favorite 1 Project Manager Favorite 1 Project Manager Favorite 1 Supervisor Favorite 1 Jose Lopez Olivia Martinez Hernandez Luis Mora Luis Mora Luis Mora Luis Mora Luis Mora Residential Aid Favorite 13 AdrianaSentiago Marticel Stores Jose Lopez Divis Mora Securita Marticel Stores	• • • • • • • • • • • • • • • • • • • •								
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Security Favorite 8 IvanitaWilliams JoseZavala JoseZavala Maria Herrera MauriceTabron RosaDimas RosaDimas									
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Maria Herrera MauriceTabron RosaDimas	Security	Favorite	8						
MauriceTabron RosaDimas			0.04W						
RosaDimas									
AndreaTorbert									
AvadalaCanyazty				 Boundary Description (Construction) Construction (Co					
Janitorial Favorite 4 AyodeleSanyaolu JabariMorris	Janitorial	Favorite	4						
Jabaniviorris Nzubechukwu Okafor									
Resource Equipment & Technology:									
Resource Identifier Number / QTY How Resource is Being Used	Resource Identifier								
Smartsheet Calendar Online Scheduling of Partners									



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ROM OEMC			Operational Period: 28 SEPT 2023 – 05 OCT 202			
Laptop Computers			Online Access			
Sign In / Sign Out Program	Online	Online – Smartsheet/Excel				
MiFi		Online Access				
Shelter Phone	1		Inbound/Outbound calls			
	Communication	s (Phone Numbe	ers for Team):			
Name	Function	Phone #	Email			
YWLA	Shelter Phone					
Danny Casteneda	Shelter Branch Director					
William "BJ" Lohr	DFSS Project Manager					
Richard Combs	Shelter Manager					
Mark Castillo	Project Manager					
Winnifer Washington	Project Manager					
Arturo Chavez	Site Captain					
	Resettlement Team					
Tim Thomasson	Operations					
Luc Vernice	Logistics					
Kelvin Pope	Shelter Safety					
Current Gaps or Challeng	jes:					
Additional Location Notes:						
• Any issues with the	e facility should be reported to	Logistics Section f	for coordination on repairs.			
157	cerns are reported to Logistics	6 1 0				
	concerns please follow proto tains, Safety and Security Mar	-	onsite security personnel, escalated to onsite			

Form Prepared By:	Name: Justin Graham	Department/Unit: Operations/Staffing	Date: 28 SEPT 2023
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New Arrivals Mission

Incident Action Plan (IAP) Operational Period: 28 SEPT 2023 – 05 OCT 2023

Parthenon Assignment List (ICS 204)

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Incident Name:	Date From:	28 SEPT 2	2023 1400				
New Arrivals Operations	(Weekly)	Date To: 05 OCT 2023 1400					
Shelter Location: 310 S. H	alsted street Chicago	Division/Gr	oup Superv	/isor:			
Shelter Manager:	Shelter Manager:						
Shelter Demographic:	Shelter Type	e:					
Family Single Male	Hostel	Motel	Airport	Park	Lease		
Single Female Other	Hotel	School	YMCA	City Buil	ding		
Max Capacity: 196	Resettleme	nt Services	Onsite:	No Yes			
Isolation Space: No	Number of	ISO Beds: -	Numb	er of ISO I	Rooms: -		
	•						

Objectives:

• Maintain the safety and security of staff, New Arrivals, and responders and Asylum Seekers for the New Arrivals mission through the Operational Period.

Tasks:

- Provide Food, Water, and Shelter to keep all Asylum Seekers safe and secure during their transition and resettlement.
- Provide Case Management services to assist Asylum Seeker transition and resettlement.
- Support entertainment and other case management services with CBOs to help provide activities for shelter residents as directed or requested by Shelter Branch and Operations.
- Distribute residence grievance QR code at all Shelters.

Overview of Current Strategies, Processes, and Procedures Being Utilized:

- Immediately inform DFSS Project Manager if any critical information requirement is met such as:
 - o Death or Injury of staff or resident,
 - o Domestic Assault or Assault and Battery on resident or staff
 - o Credible threat to staff or other residents
 - o Major fire, evacuation, or shelter in place
 - o Media on the Scene (Mary May), Politician on the scene (Erich IGA)
 - Submit Incident Reports using the Smartsheet Incident Report format within 1 hour of the incident if at all feasible.
 - Update the Incident Report when resolved and outline the resolution as additional information is provided.
- Provide Census reports using the Smartsheet ICS 209 Census the end of every shift at 0700/1900
 - Census increase or decrease during the day- please update your census within 1 hour so Operations can fill more beds.
- Provide SITREPs using the Smartsheet ICS 214 Census daily at the end of each shift at 0700/1900.
- Coordinate needed medical appointments with Cook County Health (CCH) and Logistics with new admissions to the shelter and any necessary ongoing medical support.
- Provide, display, and update Free Events QR code for Asylum Seekers at Shelter location
- Coordinate with Chicago Public Schools (CPS) regarding enrollment and attendance of children within Shelter and provide support and guidance for school aged children and their families.
- Provide updates regarding specific dietary restrictions and medically necessary diets within Smartsheet report.

Parthenon Airport Logistics:							
Laundry On Site: No Yes Laundry Service Vendor: N/A							
Day(s) of Laundry Services: SUN MON TUE WED THUR FRI SAT							
Showers: Available On Site Off Site Required Offsite Shower Location: Park Services							
Day of Shower Services: SUN MON TUE WED THUR FRI SAT EVERY OTHER DAY							
Food Provided at Location: Breakfast Lunch Dinner On-site Not Provided (see notes)							



Food Vendor:

Parthenon Logistics Notes:

		Parthe	non Security S	ection [.]		
Security	Provided By Facil		3			
occurry	Provided By AIS	Not Applicable	ract Provided By City Provided By Parks Provided By Other <i>(see notes)</i>			
Name of Security Company: Company Phone Number:						
	<u> </u>					
Primary P			PII	mary Phone Number:		
Parthenor	n Security Notes:					
			sources Neede			
	ce Identifier	Planned Use	# Needed	Status		
Shelter	r Cell Phone			Requested from Logistics		
		Res	sources Assign	ed:		
Resour	ce Identifier	Agency Name	# of Staff	Resource		
DFSS Pro	oject Manager	DFSS				
Site	e Capitan	Favorite	1	Maribel Gomez		
Shelte	er Manager	Favorite	1	Maria Rivas		
		Favorite	2	Yamile Garib		
-	ct Manager	Favuille	2	Adriana Olvera		
Su	pervisor	Favorite	1	Alejandro Cortes		
Case	Managers	Favorite	2	Iris Alvarez		
6466			-	David Rodriquez		
				Alexa Aguirre Angela Samano		
				AngelicaRodriguez		
				Daniel Lopez		
Resid	dential Aid	Favorite	9	Deivy Duque		
				Gladys Morales		
				LaShaiWeathington		
				Mario Ramirez		
				YoselinCastro Ashley Guevera Oropeza		
				BenitoGonzalez		
				JennyMejia		
C.	ocurity	Favorite	8	KehindeÖrobangba		
3	ecurity	ravonite	0	LatyraStepney		
				LuisLuarca-Garcia		
				RolandoNino		
la	nitorial	Favorite		ShinaAdebayoey		
Jd			auinmont o T			
Decour	an Identifier		quipment & T			
	rce Identifier neet Calendar	Number / QTY	How Resource is Being Used			
		Online	Scheduling of Partners			
	o Computers	Orth	Online Access			
	ign Out Program	Online	Online – Smartsheet/Excel			
	MiFi	Communication	(Phong Num	Online Access		
n	Nama					
	Name	Function	Phone #	Email		



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managers, Site Captains, Safety and Security Manager.

NOIVI OLIVIC			Operational Feriod. 28 SEFT 2023 - 05 OCT 2023
	Staging Area Phone		
Parthenon hostel	Shelter Branch Director		
Zaidi Fearon	DFSS Project Manager		
Maria Rivas	Shelter Manager		
Adriana Olvera	Project Manager		
Yamile Garib	Project Manager		
Maribel Gomez	Site Captain		
	Resettlement Team		
Tim Thomasson	Operations		
Luc Vernice	Logistics		
Kelvin Pope	Shelter Safety		
Current Gaps or Challen	iges:		
Additional Location Notes	:		
 Any issues with th 	e facility should be reported t	to Logistics Sectic	on for coordination on repairs.
 Food issues or cor 	ncerns are reported to Logistic	cs Section.	
 Safety and securit 	y concerns please follow prot	cocols and report	to onsite security personnel, escalated to onsite
	• · · · · · · · · · · · · · · · · · · ·	····	

Form Prepared By:	Name: Justin Graham	Department/Unit: Operations/Staffing	Date: 28 SEPT 2023



New Arrivals Mission

Incident Action Plan (IAP) Operational Period: 28 SEPT 2023 – 05 OCT 2023

MWRD Shelter Assignment List (ICS 204)

Incident Name:	Operational Period	Date From:	28 SEPT	2023 1400)		
New Arrivals Operations	(Weekly)	Date To:	05 OCT	2023 1400			
Shelter Location: 3034 W	Division/Gr	Division/Group Supervisor: Zaidi Fearon					
Shelter Manager: Dean Nash		Contact Nur	mbers: 60	1-885-3276)		
Shelter Demographic:		Shelter Type	e:				
Family Single Male		Hostel	Motel	Airport	Park	Lease	
Single Female Other		Hotel	School	YMCA	City Bui	lding	
Max Capacity: 550		Resettleme	nt Services	s Onsite:	No Yes		
Isolation Space: No Y	Number of I	ISO Beds:	- Numb	per of ISO	Rooms: -		

Objectives:

• Maintain the safety and security of staff, New Arrivals, and responders and Asylum Seekers for the New Arrivals mission through the Operational Period.

Tasks:

- Provide Food, Water, and Shelter to keep all Asylum Seekers safe and secure during their transition and resettlement.
- Provide Case Management services to assist Asylum Seeker transition and resettlement.
- Support entertainment and other case management services with CBOs to help provide activities for shelter residents as directed or requested by Shelter Branch and Operations.
- Distribute residence grievance QR code at all Shelters.

Overview of Current Strategies, Processes, and Procedures Being Utilized:

- Immediately inform DFSS Project Manager if any critical information requirement is met such as:
 - o Death or Injury of staff or resident,
 - o Domestic Assault or Assault and Battery on resident or staff
 - o Credible threat to staff or other residents
 - o Major fire, evacuation, or shelter in place
 - o Media on the Scene (Mary May), Politician on the scene (Erich IGA)
 - Submit Incident Reports using the Smartsheet Incident Report format within 1 hour of the incident if at all feasible.
 - Update the Incident Report when resolved and outline the resolution as additional information is provided.
- Provide Census reports using the Smartsheet ICS 209 Census the end of every shift at 0700/1900
 - Census increase or decrease during the day- please update your census within 1 hour so Operations can fill more beds.
- Provide SITREPs using the Smartsheet ICS 214 Census daily at the end of each shift at 0700/1900.
- Coordinate needed medical appointments with Cook County Health (CCH) and Logistics with new admissions to the shelter and any necessary ongoing medical support.
- Provide, display, and update Free Events QR code for Asylum Seekers at Shelter location
- Coordinate with Chicago Public Schools (CPS) regarding enrollment and attendance of children within Shelter and provide support and guidance for school aged children and their families.
- Provide updates regarding specific dietary restrictions and medically necessary diets within Smartsheet report.

MWRD Logistics:
Laundry On Site: No Yes Laundry Service Vendor: N/A
Day(s) of Laundry Services: SUN MON TUE WED THUR FRI SAT
Showers: Available On Site Off Site Required Offsite Shower Location: Park Services
Day of Shower Services: SUN MON TUE WED THUR FRI SAT EVERY OTHER DAY
Food Provided at Location: Breakfast Lunch Dinner On-site Not Provided (see notes)



Food Vendor:

Logistics Notes:

		MWR	RD Security Section	n:
Security	Provided By Facili		ý	
	Provided By AIS	Not Applicable		y Other (see notes)
Name of	Security Company:			any Phone Number:
Primary F				y Phone Number:
			FIIIIdi	y FIONE NUMBER.
IVIVIRD SE	ecurity Notes:	Do	sources Needed:	
Deserve	real deptifier			Ctatus
	rce Identifier	Planned Use	# Needed	Status
Sneite	er Cell Phone	D		Requested from Logistics
			sources Assigned:	
	rce Identifier	Agency Name	# of Staff	Resource
	oject Manager	DFSS		Zaidi Fearon
	e Capitan	Favorite	1	Natasha Labrooy
Shelt	er Manager	Favorite	1	Dean Nash
Proje	ect Manager	Favorite	2	Joseph Ebele Denise Rutiaga
Su	upervisor	Favorite	2	Maria McCreary Katia Villa Alvarez
Case	Managers	Favorite	3	Anna Nandin Silvia Picazo Alexis Rojas
Resi	dential Aid	Favorite	18	AdrianMoreno Albert Gonzalez Dachna Charlestin Diamar Guisao EdgarPena JeanZamora JoseAlchaer Kedeline Mondesir Maria Colmenares Maribel Gildemeister PalomaMorales SodnyJoseph Woodlin Michel YeseniaCardoso
	Security	Favorite	12	Alexandra Gonzalez Charlene Civil Gladys Salinas Jennifer Salazar LaShundra Jones Luis Medina Marie-RoseeMetellus Mario Vargas Monique Civil OsilamaEdogamhe PhranklinRowland Ricardo Civil



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FROM OEMC			Operational Period: 28 SEPT 2023 – 05 OCT 2023			
Janitorial	Favorite	4	AdebowaleOkerayi Cody West Jakinda Greenlee QuartesusGee			
	Resource E	quipment & Teo	chnology:			
Resource Identifier	Number / QTY		How Resource is Being Used			
Smartsheet Calendar	Online		Scheduling of Partners			
Laptop Computers			Online Access			
Sign In / Sign Out Program	Online		Online – Smartsheet/Excel			
MiFi			Online Access			
	Communication	s (Phone Numb	ers for Team):			
Name	Function	Phone #	Email			
MWRD	Staging Area Phone					
Danny Castanenda	Shelter Branch Director					
Zaidi Fearon	DFSS Project Manager					
Dean Nash	Shelter Manager					
Denise Rutiaga	Project Manager					
Joseph Ebele	Project Manager					
Natasha Labrooy	Site Captain					
	Resettlement Team					
Tim Thomasson	Operations					
Luc Vernice	Logistics					
Kelvin Pope	Shelter Safety					
Current Gaps or Challeng	es:					
Additional Location Notes:						
 Any issues with the 	facility should be reported to	Logistics Section	for coordination on repairs.			
 Food issues or conc 	erns are reported to Logistics	Section.				
	concerns please follow proto tains, Safety and Security Ma		o onsite security personnel, escalated to onsite			

Form Prepared By:	Name: Vickie Charles	Department/Unit: Operations/Staffing	Date: 28 SEPT 2023	
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New Arrivals Mission Incident Action Plan (IAP)

Operational Period: 28 SEPT 2023 – 05 OCT 2023

Walnut Shelter Assignment List (ICS 204)

Incident Name:	Operational Period	Date From: 28 SEPT 2023 1400				
New Arrivals Operations	(Weekly)	Date To: 05 OCT 2023 1400				
Shelter Location: 1640 W.	Walnut	Division/G	iroup Su <u>pe</u>	ervisor: Zaid	<u>i Fe</u> aron	
Shelter Manager: Cindy Mendoza		Contact N	umbers:			
Shelter Demographic:		Shelter Ty	pe:			
🛛 Family 🛛 🗆 Single Male		🗆 Hostel	🗆 Motel	🗆 Airport	🗆 Park 🛛 Lease	
Single Female Other		🗆 Hotel	🗆 School	□ YMCA	City Building	
Max Capacity: 550		Resettlem	ent Service	es Onsite: 🗵	🛛 No 🗆 Yes	
Isolation Space: 🗆 No 🛛 Yes		Number of	f ISO Beds	: Numb	er of ISO Rooms:	
1 -						

Objectives:

 Maintain the safety and security of staff, New Arrivals, and responders and Asylum Seekers for the New Arrivals mission through the Operational Period.

Tasks:

- Provide Food, Water, and Shelter to keep all Asylum Seekers safe and secure during their transition and resettlement.
- Provide Case Management services to assist Asylum Seeker transition and resettlement.
- Support entertainment and other case management services with CBOs to help provide activities for shelter residents as directed or requested by Shelter Branch and Operations.
- Distribute residence grievance QR code at all Shelters.

Overview of Current Strategies, Processes, and Procedures Being Utilized:

- Immediately inform DFSS Project Manager if any critical information requirement is met such as:
 - Death or Injury of staff or resident,
 - o Domestic Assault or Assault and Battery on resident or staff
 - o Credible threat to staff or other residents
 - o Major fire, evacuation, or shelter in place
 - o Media on the Scene (Mary May), Politician on the scene (Erich IGA)
- Submit Incident Reports using the Smartsheet Incident Report format within 1 hour of the incident if at all feasible.
 Update the Incident Report when resolved and outline the resolution as additional information is provided.
 - Provide Census reports using the Smartsheet ICS 209 Census the end of every shift at 0700/1900
 - Census increase or decrease during the day- please update your census within 1 hour so Operations can fill more beds.
- Provide SITREPs using the Smartsheet ICS 214 Census daily at the end of each shift at 0700/1900.
- Coordinate needed medical appointments with Cook County Health (CCH) and Logistics with new admissions to the shelter and any necessary ongoing medical support.
- Provide, display, and update Free Events QR code for Asylum Seekers at Shelter location
- Coordinate with Chicago Public Schools (CPS) regarding enrollment and attendance of children within Shelter and provide support and guidance for school aged children and their families.

Provide updates regarding specific dietary restrictions and medically necessary diets within Smartsheet report.

Walnut Logistics:						
Laundry On Site: No Yes Laundry Service Vendor:						
Day(s) of Laundry Services: 🛛 SUN 🖾 MON 🖾 TUE 🖾 WED 🖾 THUR 🖾 FRI 🖾 SAT 🗔 N/A						
Showers: Available On Site Off Site Required Offsite Shower Location:						
Day of Shower Services: SUN SUN MON TUE WED THUR FRI SAT N/A						



Incident Action Plan (IAP)

New Arrivals Mission

FROM OEMC			Operational Period: 28 SEPT 2023 - 05 OCT 2023
Food Provided at Locatio	n: Breakfast Lunch	Dinner On-s	site Not Provided (see notes)
Food Vendor:			
Logistics Notes:			
0	Waln	ut Security Section	on:
Security Provided By Fa		2	
Provided By A			By Other (see notes)
Name of Security Compa	ny:		Phone Number:
Primary POC:		Primary Ph	one Number:
Security Notes:			
, i i i i i i i i i i i i i i i i i i i	Resource	s Needed: Securi	ity Box
Resource Identifier	Planned Use	# Needed	Status
	Res	sources Assigned	·
Resource Identifier	Agency Name	# of Staff	
DFSS Project Manager	DFSS	1	Zaidi Fearon
Site Capitan	Favorite	1	Danil Khai
Shelter Manager	Favorite	1	Cindy Mendoza
		2	Angelica Ramirez
Project Manager	Favorite	2	Alejandro Vera
			Midian Medeles
Supervisor	Favorite	3	Jose Rios
			Susan Serna
			Anita Gonzalez CarlosJacome
		7	GuadalupeCardenas
Case Managers	Favorite		JaretzeRamon
ouso managors	T avoitto	,	JermaineHibbert
			JonathanEsguerra
			Maria Cedeno
			AlbertoAstiazaran
			Cesar Mendoza
			Christina Flores
			Dora Medina
			ErikaPeramas EuniceAlvarez
			GabrielLopez Morales
			HectorSocarras
			Jackelin Rosado
			JessicaSaavedra
Residential Aid	Favorite	22	JoelJoseph
			JoseZuniga
			Luciano Ndong Mba Mangue
			Luz Luna Aguilar
			MariaGomez
			Maria Barcenas
			Michelle Luna
			OrianaDe Freitas
			RebeccaDorelus
			SofiaAlmond



Favorite

Favorite

Number / QTY

Online

Online

1

Security

Janitorial

Resource Identifier

Smartsheet Calendar

Laptop Computers Sign In / Sign Out Program

MiFi

Shelter Phone

Communication	s (Phone Numbers	for Team):

10

4

Resource Equipment & Technology:

Communications (Phone Numbers for Team):				
Name	Function	Phone #	Email	
Walnut	Shelter Phone			
Daniel Castanenda	Shelter Branch Director			
Zaidi Fearon	DFSS Project Manager			
Cindy Mendoza	Shelter Manager			
Jose Rios	Supervisor			
Midian Medeles	Supervisor			
Susan Serna	Supervisor			
Angelica Ramirez	Project Manager			
Alejandro Vera	Project Manager			
Danil Khai	Site Captain			
	Resettlement Team			
Tim Thomasson	Operations			
Luc Vernice	Logistics			
Kelvin Pope	Shelter Safety		, , , , , , , , , , , , , , , , , , , ,	
Current Gaps or Challen	ges:			

Additional Location Notes:

- Any issues with the facility should be reported to Logistics Section for coordination on repairs. •
- Food issues or concerns are reported to Logistics Section. .
- Safety and security concerns please follow protocols and report to onsite security personnel, escalated to onsite . managers, Site Captains, Safety and Security Manager.

Form Prepared By:	Name: Justin Graham	Department/Unit: Operations/Staffing	Date: 28 SEPT 2023
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Signature(s): Kaila Lariviere (OEMC), Brandie Knazze (DFSS), Beatriz Ponce De Leon (MO)



Operational Period: 28 SEPT 2023 – 05 OCT 2023

Yesenia Martinez Ramirez AndresMendez **Chris Valentine** DeonteStewart **Eusebio** Torres

Hector Salas Herman Garcia Jaime Torres JesseBalzan Victor Di Mauro Varela AbolajiAdifagbola Cache Foster

> KennethBuogha Olujinmi Ogundumi

How Resource is Being Used

Scheduling of Partners

Online Access

Online Access

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New Arrivals Mission Incident Action Plan (IAP)

Operational Period: 28 SEPT 2023 – 05 OCT 2023

Ogden Shelter Assignment List (ICS 204)

			Contraction and the contraction			
Incident Name:	Operational Period	Date From	: 28 SEP1	2023 1400)	
New Arrivals Operations	(Weekly)	Date To:	05 OCT	2023 1400)	
Shelter Location: 344 North Ogden		Division/Group Supervisor: Zaidi Fearon				
Shelter Manager: Melissa Franco		Contact Numbers:				
Shelter Demographic:		Shelter Type:				
🛛 Family 🛛 🗆 Single Male		🗆 Hostel	🗆 Motel	🗆 Airport	🗆 Park 🛛 Lease	
□ Single Female □ Other		🗆 Hotel	🗆 School	□ YMCA	🗆 City Building	
Max Capacity: 650		Resettlem	ent Servic	es Onsite: 🛛	🛛 No 🗆 Yes	
Isolation Space: 🗆 No 🗆 Yes		Number o	f ISO Beds	: Numb	er of ISO Rooms:	
Objectives:						

Maintain the safety and security of staff, New Arrivals, and responders and Asylum Seekers for the New Arrivals mission through the Operational Period.

Tasks:

- Provide Food, Water, and Shelter to keep all Asylum Seekers safe and secure during their transition and resettlement.
- Provide Case Management services to assist Asylum Seeker transition and resettlement.
- Support entertainment and other case management services with CBOs to help provide activities for shelter residents as directed or requested by Shelter Branch and Operations. Distribute residence grievance QR code at all Shelters.

Overview of Current Strategies, Processes, and Procedures Being Utilized:

- Immediately inform DFSS Project Manager if any critical information requirement is met such as:
 - o Death or Injury of staff or resident,
 - o Domestic Assault or Assault and Battery on resident or staff
 - o Credible threat to staff or other residents
 - Major fire, evacuation, or shelter in place
 - Media on the Scene (Mary May), Politician on the scene (Erich IGA)
- Submit Incident Reports using the Smartsheet Incident Report format within 1 hour of the incident if at all feasible.
 - Update the Incident Report when resolved and outline the resolution as additional information is provided.
- Provide Census reports using the Smartsheet ICS 209 Census the end of every shift at 0700/1900
 - Census increase or decrease during the day- please update your census within 1 hour so Operations can fill more beds.
- Provide SITREPs using the Smartsheet ICS 214 Census daily at the end of each shift at 0700/1900.
- Coordinate needed medical appointments with Cook County Health (CCH) and Logistics with new admissions to the shelter and any necessary ongoing medical support.
- Provide, display, and update Free Events QR code for Asylum Seekers at Shelter location
- Coordinate with Chicago Public Schools (CPS) regarding enrollment and attendance of children within Shelter and provide support and guidance for school aged children and their families. Provide updates regarding specific dietary restrictions and medically necessary diets within Smartsheet report.

rovide updates regarding specific dictary restrictions and medically necessary dicts within small sheet report.					
Ogden Shelter Logistics:					
Laundry On Site: No Yes Laundry Service Vendor:					
Day(s) of Laundry Services: SUN MON TUE WED THUR FRI N/A					
Showers: Available On Site 🗆 Off Site Required Offsite Shower Location:					
Day of Shower Services: SUN MON TUE WED HUR FRI SAT N/A					
Food Provided at Location: Breakfast Lunch Dinner On-site Not Provided (see notes)					
Food Vendor:					



Logistics Notes:					
	v	helter Security Se	ction:		
Security Provided By Fa	<i>. . . .</i>				
Provided By AIS Not Applicable Provided By Other <i>(see notes)</i>					
Name of Security Compar	ny:		hone Number:		
Primary POC:		Primary Pho	one Number:		
Security Notes:					
		es Needed: Securi	ty Box		
Resource Identifier	Planned Use	# Needed	Status		
	Re	sources Assigned:			
Resource Identifier	Agency Name	# of Staff			
DFSS Project Manager	DFSS	1	Zaidi Fearon		
Site Capitan	Favorite	1	Danil Khai		
Shelter Manager	Favorite	1	Melissa Franco		
Ŷ			Ricardo Dorado		
Project Manager	Favorite	2	Duckins Jacques		
Supervisor	Favorite	1	Jose Ivan Gonzalez		
			Patricia Cardenas		
Case Managers	Favorite	3	Marco Mena		
			Patricia Osiecki		
Residential Aid	Favorite	33	AlbertoVela AlexanderMunoz AndreaNunez AngelaGarcia Ashley Herrera Barbara Salomon CarmenLaboy Daniela Navarro Resendez Barrera Edgar Hernandez Edgar Hernandez FranlerydHernandez GustavoMaldonado HeinnerBracho IranSoto-Garcia Jonathan Albelo-Roman JoseSanchez Karla Reyes LandryGalban Leonila Quiroz Luis Blanco Gil MariaMaldonado Maria delCarmen Hernandez Maria LuisaAsumu Maye NancyVasquez Pablo Acosta ReguloSalas Rivas YahairaRosillo		
Security	Favorite	18	Christopher Johnson		
Jugarty	i avonite	10			



NOT DISTRIBUTE WITH	OUT EXPRESSED CONSENT		Incident Action Plan (I			
OM OEMC			Operational Period: 28 SEPT 2023 – 05 OCT 20			
			Esnel Pierre-Louis			
			Franklin Paez			
			Jessica Elizondo			
			JesusValdez			
			Jonathan Wilson Leyva			
			JorgeSanchez			
			JoseSaucedo			
			Marcy Overstreet Ricardo Torres			
			Shamiracle Jordan			
			Vanessa Cardenas			
Janitorial	Favorite	0				
	Resource E	quipment & Teo	chnology:			
Resource Identifier	Number / QTY		How Resource is Being Used			
Smartsheet Calendar	Online		Scheduling of Partners			
Laptop Computers			Online Access			
Sign In / Sign Out Program	Online	Online – Smartsheet/Excel				
MiFi		Online Access				
Shelter Phone	1	Inbound/Outbound calls				
	Communication	s (Phone Numb	ers for Team):			
Name	Function	Phone #	Email			
Ogden Property	Shelter Phone					
Daniel Castanenda	Shelter Branch Director					
Zaidi Fearon	DFSS Project Manager	-				
Melissa Franco	Shelter Manager	-				
Jose Ivan Gonzalez	Supervisor	-				
Ricardo Dorado	Project Manager	-				
Duckins Jacques	Project Manager	-				
Danil Khia	Site Captain					
	Resettlement Team					
Tim Thomasson	Operations					
Luc Vernice	Logistics					
	Shelter Safety					

- Any issues with the facility should be reported to Logistics Section for coordination on repairs.
- Food issues or concerns are reported to Logistics Section. .
- Safety and security concerns please follow protocols and report to onsite security personnel, escalated to onsite • managers, Site Captains, Safety and Security Manager.

Form Prepared By:	Name: Justin Graham	Department/Unit: Operations/Staffing	Date: 28 SEPT 2023
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New Arrivals Mission

Incident Action Plan (IAP) Operational Period: 28 SEPT 2023 – 05 OCT 2023

Halsted Shelter Assignment List (ICS 204)

		, toolginin		(100 20	'/		
Incident Name:	Operational Period	Date From:	28 SEPT 2	2023 1400			
New Arrivals Operations	(Weekly)	Date To:	05 OCT 2	2023 1400			
Shelter Location: Pending		Division/Group Supervisor:					
Shelter Manager:		Contact Nur	mbers:				
Shelter Demographic:		Shelter Type	e:				
Family Single Male		Hostel	Motel	Airport	Park	Lease	
Single Female Other		Hotel	School	YMCA	City Buil	lding	
Max Capacity:		Resettleme	nt Services	Onsite:	No Yes		
Isolation Space: No Yes		Number of	ISO Beds: -	Numb	er of ISO F	Rooms: -	

Objectives:

• Maintain the safety and security of staff, New Arrivals, and responders and Asylum Seekers for the New Arrivals mission through the Operational Period.

Tasks:

- Provide Food, Water, and Shelter to keep all Asylum Seekers safe and secure during their transition and resettlement.
- Provide Case Management services to assist Asylum Seeker transition and resettlement.
- Support entertainment and other case management services with CBOs to help provide activities for shelter residents as directed or requested by Shelter Branch and Operations.
- Distribute residence grievance QR code at all Shelters.

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- Immediately inform DFSS Project Manager if any critical information requirement is met such as:
 - o Death or Injury of staff or resident,
 - o Domestic Assault or Assault and Battery on resident or staff
 - o Credible threat to staff or other residents
 - o Major fire, evacuation, or shelter in place
 - o Media on the Scene (Mary May), Politician on the scene (Erich IGA)
 - Submit Incident Reports using the Smartsheet Incident Report format within 1 hour of the incident if at all feasible.
 - Update the Incident Report when resolved and outline the resolution as additional information is provided.
- Provide Census reports using the Smartsheet ICS 209 Census the end of every shift at 0700/1900
 - Census increase or decrease during the day- please update your census within 1 hour so Operations can fill more beds.
- Provide SITREPs using the Smartsheet ICS 214 Census daily at the end of each shift at 0700/1900.
- Coordinate needed medical appointments with Cook County Health (CCH) and Logistics with new admissions to the shelter and any necessary ongoing medical support.
- Provide, display, and update Free Events QR code for Asylum Seekers at Shelter location
- Coordinate with Chicago Public Schools (CPS) regarding enrollment and attendance of children within Shelter and provide support and guidance for school aged children and their families.
- Provide updates regarding specific dietary restrictions and medically necessary diets within Smartsheet report.

Halsted Logistics:					
Laundry On Site: No Yes Laundry Service Vendor: N/A					
Day(s) of Laundry Services: SUN MON TUE WED THUR FRI SAT					
Showers: Available On Site Off Site Required Offsite Shower Location: Park Services					
Day of Shower Services: SUN MON TUE WED THUR FRI SAT EVERY OTHER DAY					
Food Provided at Location: Breakfast Lunch Dinner On-site Not Provided (see notes)					



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Food Vendor:

Logistics Notes:

	Halste	d Security Sect	on:
Security Provided By Fa	icility 🗆 Provided By Contra	act 🗆 Provided	By City 🛛 Provided By Parks
🗆 Provided By A	IS 🛛 Not Applicable	Provided	By Other <i>(see notes)</i>
Name of Security Compar	าy:	Com	pany Phone Number:
Primary POC:		Prim	ary Phone Number:
Pending Security Notes:			
	Res	ources Needed	:
Resource Identifier	Planned Use	# Needed	Status
Shelter Cell Phone			Requested from Logistics
	Res	ources Assigned	l:
Resource Identifier	Agency Name	# of Staff	Resource
DFSS Project Manager	DFSS		
Site Capitan	Favorite	1	
Shelter Manager	Favorite		
Project Manager	Favorite		
Supervisor	Favorite		
Case Managers	Favorite		
Residential Aid	Favorite		
Security	Favorite		
Janitorial	Favorite		
	Resource Ed	quipment & Teo	hnology:
Resource Identifier	Number / QTY		How Resource is Being Used
Smartsheet Calendar	Online		Scheduling of Partners
Laptop Computers			Online Access
Sign In / Sign Out Program	Online		Online – Smartsheet/Excel
MiFi			Online Access
	Communications	s (Phone Numb	ers for Team):
Name	Function	Phone #	Email
	Staging Area Phone		
	Shelter Branch Director		
	DFSS Project Manager		
	Shelter Manager		
	Project Manager		
	Project Manager		
	Site Captain		
	Resettlement Team		
Tim Thomasson	Operations		
Luc Vernice	Logistics		
Kelvin Pope	Shelter Safety		



Additional Location Notes:

- Any issues with the facility should be reported to Logistics Section for coordination on repairs.
- Food issues or concerns are reported to Logistics Section.
- Safety and security concerns please follow protocols and report to onsite security personnel, escalated to onsite managers, Site Captains, Safety and Security Manager.

Form Prepared By: Name: Vi	ickie Charles	Department/Unit: Operations/Staffing	Date: 28 OCT 2023



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New Arrivals Mission Incident Action Plan (IAP)

Operational Period: 28 SEPT 2023 – 05 OCT 2023

Logistics Assignment List (ICS 204)

Incident Name:	Operational Period:	Date From:	28 SEPT 2023	1400	
New Arrivals Mission	(Weekly)	Date To:	05 OCT 2023	1400	
LOGISTICS SECTION					
Logistics Section Chief: L	uc Vernice	Contact Num	bers: (
Objectives:					
	ng errors by implementing a sea	mless commu	nication flow an	d a streamlined	process to assist in
achieving organi				a a streammed	
Tasks:					
Develop logistical	assignments				
(C) (C)	or laundry services within shelters a	nd in Districts a	s needed		
Determine needed			Sheeded		
	al job action sheets and position ide	entification			
	sonnel on the situation, strategies,		ignate for the nex	t IAP	
	mine a funding balance to make ne				
-	more efficient system to address re				istical staff
Shelter Facility	Open Requests	s/Needs/Tasks		Complete	Not Complete
Daley College	Family Complete Initial CCH visits			🛛 Yes	🗆 No
Wright College	Plan for decompression starting on the families to AIC	e 28th to 30th Tr	ansferring the	🛛 Yes	🗆 No
Leak in the bathroom from unc				🛛 Yes	🗆 No
Wadsworth	There are some potential tripping haz	🗆 Yes	🛛 No		
Laka Chara	a metal spike just at the entrance of th			96.000-167 95.000	
Lake Shore Leone Beach Park	Residents completing initial CCH visit: Regular request for urgent supplies b		gistics toom	□ Yes	No No
O'Hare Airport	Continue to decompress.	eing ruimed by it	gistics team	⊠ Yes	□ No ⊠ No
	Leakage issue in the men's restroom				
Brands Park	A/C issue				
Leone Beach Park	Pest control in progress				
North Park Village	Compressor not working correctly – th	nerefore AC not o	perable.	⊠ Yes	
Near South	Regular request for urgent supplies b			X Yes	
Social Club	Regular request for urgent supplies b		-		⊠ No
Gage Park	Generator down AIS in progress to re		8.000000	⊠ Yes	
Piotrowski Park	Generator is currently functioning, bu		ing.	⊠ Yes	
Inn of Chicago	Attending to food supply issues betw			🛛 Yes	□ No
High Ridge YMCA	No current issues.		🛛 Yes	□ No	
North Park Village	Regular request for urgent supplies b	eing fulfilled by lo	gistics team	🛛 Yes	□ No
AIC	Working to complete initial CCH visit		-	🗆 Yes	🛛 No
Broadway Armory	Increase the capacity to 350			🛛 Yes	□ No
Parthenon	Residents completing initial CCH visit	5		🗆 Yes	🛛 No
MWRD	Residents completing initial CCH visit			🗆 Yes	🛛 No
Walnut Shelter	Residents completing initial CCH visit	5		🗆 Yes	🛛 No
Ogden Shelter	Regular request for urgent supplies b	eing fulfilled by lo	gistics team	□ Yes	🛛 No
Halsted Shelter	Pending			🗆 Yes	🛛 No



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New Arrivals Mission Incident Action Plan (IAP) Operational Period: 28 SEPT 2023 – 05 OCT 2023

Overview of Current Strategies, Processes, and Procedures Being Utilized:

- Includes many strategic and intricate planning methods to coordinate efficiently with staff, suppliers, and vendors to pick up and deliver goods.
- Continue to decompress at O'Hare.
- Supplying shelters with needed resource requests.
- o Biweekly delivery of resources to all shelters.
- Submit ICS 213 forms for resource requests 24 hrs. In advance.
- Coordinate CCH with PMs, CCH, and transportation.
- Coordinate shower runs and the planning of resources for new sites.
- Coordinate the placement of individuals from incoming buses to police districts.

Resources Needed:

Resource Identifier	Planned Use	# Needed	Status			
Better internet connection gives Network for Warehouse logistics team the ability to address requests in a more efficient manner		-	In Program - Installation			
Resources Assigned:						
Resource Identifier	Department/Organization Name	# of Staff	Resources			
Resource Equipment & Teo	hnology:					
Resource Identifier	Resource Name	How Resource is Being Used				
Shelter Supplies	I Shelter Plish Packs	Pre-packed pallets of shelter supplies that go to facilities for initial opening operations of shelters				
Shelter Supplies	Multiple Types	Various types of supplies are available to shelters when requested.				

Transportation Assets	Delivery Vehicles	Used to deliver requested shelter supplies
Inventory	Warehouse	Facility that is used to store and prepared shelter supplies
Incident Management System	WebEOC	Used for tracking of resources that are requested and status of requested resources

Communications (Phone Numbers for Team):

Name	Function		Phone #	Email
Luc Vernice	Logistics Section Chief	3		
Candace Howard	Deputy Logistics Section Chief			
Glen Cross	Facilities Unit Leader			_
Paul Fearon	Transportation Coordinator			
Eslam Hssanein	Warehouse Unit Leader			
Eslam Hassanein	Warehouse Management Unit			
Hosmert Vergara	Warehouse Management Unit			
Euclid Woodstock	Warehouse Management Unit			

Current Gaps or Challenges:

- Wi-Fi is not being installed in the warehouse so that real-time requests from shelter staff can be received and addressed more efficiently.
- Need for a more efficient system to address resource requests in a timely manner with a minimal approval wait time.
- Having additional support staff for logistics so the team can have the time to visit each site to better understand inventory burn rate at each New Arrival facility receiving resources.
- Coordinate fuel and A/C
- Coordinate food to districts and shelters
- Coordinate laundry to districts and shelters

Form Prepared By:	Name: Flower Asfaha	Department/Unit: Planning/Documentation	Date: 28 SEPT 2023



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New Arrivals Mission Incident Action Plan (IAP)

Operational Period: 28 SEPT 2023 - 05 OCT 2023

CPD District Assignment List (ICS 204)

2 10 100 M 200 M				· /		
Incident Name:	Operational Period:	Date From:	28 SEPT 2023 14	00		
New Arrivals Mission	(Weekly)	Date To:	05 OCT 2023 14	00		
Safety and Security Sectio	n	Operations Se	ection Chief: Tim The	masson		
Name: Deputy Chief Stephen	ı Chung	Contact				
Objectives:						
Objective #1: Continue to work with cit	y partners on transitioning Asylun	n Seekers out of Polic	e Districts			
Dbjective #2 : September 28th ensure distribution of IDs for health care volunteers visiting district stations.						
Dbjective #3: September 28th monitor and ask for adjustments for shower-up truck visits to priority district police stations. Monitor Park district coordination for						
showers.						
Objective #4 : September 28th transition						
activity and forward to appropriate dist		iunity and migrants in	and around shelters Sites.	Monitor complaints of possible unlawful		
Objective #6 : September 28th submit al		nuests				
Tasks:						
	tribution status of volunteer IDs a	nd send informationa	al email to district command	lers notifying them of IDs and maintaining		
sign in procedures.						
September 28th monitor and	d request adjustments for shower	-up based on district	priority. Aid in district coord	lination for park district shower use by		
compiling needed date.						
Between September 21st and September 28th monitor influx of shelter seekers into CPD facilities and decompress districts as needed, moving families						
 to Wright College and Daley College. Ensure security is provided during large movements. Between September 21st and September 28th daily assess safety plan for the community and migrants in and around shelters sites. Monitor potential 						
City Key or protest activity.						
 Between September 21st and September 28th Process and submit maintenance requests for districts. 						
	d September 28th maintain a sup			districts when needed.		
	Between September 21st and					
	Continuously monitor distrib		Safety & Security	Active		
28 SEPT 2023	volunteer IDs and send inform		Team (CPD)			
	district commanders notifying maintaining sign in pro					
	Continuously monitor and reque					
28 SEPT 2023	shower-up based on district price		Safety & Security	Active		
20 SEPT 2025	coordination for park distric	IN SUCCESSION AND CONTRACT AND A	Team (CPD)	Active		
	compiling needed			_		
	Continuously monitor influx of s CPD facilities and decompress of		Safety & Security			
28 SEPT 2023	moving families to Wright Co	and 100 m 10	Team (CPD)	Active		
	College. Coordinate (police) se		realli (CFD)			
	Daily assess safety plan for the					
28 SEPT 2023	migrants in and around shelters		Safety & Security	Active		
	Monitor potential City Key or		Team (CPD)			
Overview of Current Strategies	Process district maintenal	,				
		-				
	 Correspond with partner agencies regarding availability of beds in shelters. Identify individuals to be transitioned out of CPD facilities. 					
 Coordinate with partner agencies for the transportation to more suitable shelters. 						
CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR	 Decompress CPD facilities with high volume of shelter seekers to maintain safe conditions. 					
 Request or reassign CPD resources as needed to address safety and security concerns. 						
Resource Identifier	Planned Use		Needed	Status		
Resource Identifier	Leader	#	of Staff	Resources		
Resource Identifier	Resource Name	How Resource is Being Used				



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New Arrivals Mission Incident Action Plan (IAP) Operational Period: 28 SEPT 2023 – 05 OCT 2023

PPE	Personal Protective	Mitigate the potential spread of any illnesses.				
	Equipment					
Communications (Phone Numbers For Team)						
Name	Function	Phone #	Email			
Deputy Chief Stephen Chung	CPD					
Sergeant Andrea Mikaitis	CPD					
Detective Thomas Freitag	CPD					
Police Officer James Chan	CPD					
Police Officer Jesada	CPD					
Laksanaprom	CPD					
Brock Brunson	CPD					
Nikoletta Papadopoulos	CPD					
Current Gaps or Challenges:	· · · ·		· ·			

Form Prepared By:	Name: Flower Asfaha	Department/Unit:Planning/Documentation	Date: 28 SEPT 2023
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Incident Action Plan (IAP) Operational Period: 28 SEPT 2023 – 05 OCT 2023

New Arrivals Mission

Shelter Assessment & Stand-Up Assignment List (ICS 204)

Incident Name:	Operational Period:	Date Fr	om: 28 SEPT	2023	3 1400	
New Arrivals Operations	(Weekly)	Date To				
SITE ASSESSMENT	1 11	Planning Section Chief: Nadine Carlson				
Name: Contact Numbers:						
Objectives:						
	Find suitable shelter for the short-term housing of migrants.					
Tasks:						
 Identify potential fut 	ure shelter options.					
	-	50077				
 Office Building – 9855 Woods Drive, Skokie, IL. 60077 Former Church - 3434 W. Foster, Chicago 						
	ol and Rectory – 10509 S. Te	orrence. C	hicago			
Review former sites t	-	, -				
Overview of Current Strategie		es Being I	Utilized:			
	s/site visits within 36 hours					
 Dependent upor 						
	sites returning calls for info	ormation/	appointments.			
 Work with DFSS 	and Safety to jointly conduc	t site visit	s.			
Resource Identifier	Planned Use		# Needed		Status	
				1		
Resources Assigned:						
Resource Identifier	Agency		#		Resources	
					ds Park – 25 ton unit	
A/C Units	Cook County				owski Park – 25 ton unit Park – (2) 25 ton unit	
				North	Park Village – 25 ton unit	
Resource Identifier	Resource Name				e Beach Park – 10 ton unit	
					Resource is Being Used	
Cameras	Cameras		La	apturi	ng photos during site visits Communications	
Email Call Dhamas	Email					
Cell Phones	Cell Phones		Text			
Name	Function		Phone #		Email	
	er Assessment & Stand-Up Lea Shelter Assessment Team (CEN		-	-		
		11.5)				
		1RS)				
Kim Nowicki	Shelter Assessment Team (CEN Shelter Assessment Team (CEN					

Form Prepared By:	Name: Flower Asfaha	Department/Unit: Planning/Documentation	Date: 28 SEPT 2023	
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New Arrivals Mission Incident Action Plan (IAP)

Operational Period: 28 SEPT 2023 – 05 OCT 2023

Safety and Security Assignment List (ICS 204)

ncident Name:	Operational Period:	Date From: 28 SEPT 202	23 1400			
New Arrivals Mission	(Weekly)	Date To: 05 OCT 202	23 1400			
Safety and Security Section		Branch Director: DC Step	hen Chung			
Name: Kelvin Pope		Contact:				
Objectives:						
 Maintain the safety of 	all the various shelters					
 Ensure the overall safe 	ety of shelter employees an	loyees and residents				
 Maintain high visibility 	/ in shelters					
Minimize / eliminate i	llegal activities in shelters	rs				
Tasks:						
 Identify and mitigate I 	nazardous situations.					
 Ensure safety message 	es and briefings are made.					
Exercise authority to stop and prevent unsafe acts.						
• Exercise authority to s	seb arre bressens arreate as					
-	estigation of accidents wit					
Initiate preliminary inv	vestigation of accidents wit		ecting safety			
Initiate preliminary invParticipate in planning	vestigation of accidents wit and tactic meetings to poi	hin the incident area. nt out shelter deficiencies affe	ecting safety mendations to shelter staff, operat	tions		
 Initiate preliminary inv Participate in planning Investigate safety and section with specific d 	vestigation of accidents wit and tactic meetings to poi security related issues and aily emphasis on the shelte	hin the incident area. nt out shelter deficiencies affe	mendations to shelter staff, operat	tions		
 Initiate preliminary inv Participate in planning Investigate safety and section with specific d Monitor any sites sche 	vestigation of accidents wit and tactic meetings to poi security related issues and aily emphasis on the shelte	hin the incident area. nt out shelter deficiencies affe provide follow up and recomi	mendations to shelter staff, operat	tions		
 Initiate preliminary inv Participate in planning Investigate safety and section with specific d 	vestigation of accidents wit and tactic meetings to poi security related issues and aily emphasis on the shelte	hin the incident area. nt out shelter deficiencies affe provide follow up and recomi	mendations to shelter staff, operat	tions		
 Initiate preliminary inv Participate in planning Investigate safety and section with specific d Monitor any sites sche 	vestigation of accidents wit and tactic meetings to poi security related issues and aily emphasis on the shelte eduled for protesters	hin the incident area. nt out shelter deficiencies affe provide follow up and recom r facilities, and shelter occupa	mendations to shelter staff, operatints.	tions		
 Initiate preliminary inv Participate in planning Investigate safety and section with specific d Monitor any sites sche 	vestigation of accidents wit and tactic meetings to poi security related issues and aily emphasis on the shelte eduled for protesters	hin the incident area. nt out shelter deficiencies affe provide follow up and recom r facilities, and shelter occupa	mendations to shelter staff, operatints.	tions		
 Initiate preliminary inv Participate in planning Investigate safety and section with specific d Monitor any sites sche Resource Identifier 	vestigation of accidents wit g and tactic meetings to poi security related issues and aily emphasis on the shelte eduled for protesters Planned Use	hin the incident area. nt out shelter deficiencies affe provide follow up and recom r facilities, and shelter occupa # Needed # of Staff	mendations to shelter staff, operations to sh	tions		
 Initiate preliminary inv Participate in planning Investigate safety and section with specific d Monitor any sites sche 	vestigation of accidents wit g and tactic meetings to poi security related issues and aily emphasis on the shelte eduled for protesters Planned Use	hin the incident area. nt out shelter deficiencies affe provide follow up and recom r facilities, and shelter occupa # Needed # of Staff	mendations to shelter staff, operations to shelter staff, operations to shelter staff, operations of the status	tions		
 Initiate preliminary inv Participate in planning Investigate safety and section with specific d Monitor any sites sche Resource Identifier 	vestigation of accidents wit g and tactic meetings to poi security related issues and aily emphasis on the shelte eduled for protesters Planned Use Leader	hin the incident area. nt out shelter deficiencies affe provide follow up and recom r facilities, and shelter occupa # Needed # of Staff How F	mendations to shelter staff, operations to sh	tions		
 Initiate preliminary inv Participate in planning Investigate safety and section with specific d Monitor any sites sche Resource Identifier Resource Identifier	vestigation of accidents with and tactic meetings to point security related issues and aily emphasis on the shelte eduled for protesters Planned Use Leader Resource Name Personal Protective	hin the incident area. nt out shelter deficiencies affe provide follow up and recom r facilities, and shelter occupa # Needed # of Staff How F	mendations to shelter staff, operations to sh	tions		
 Initiate preliminary inv Participate in planning Investigate safety and section with specific d Monitor any sites sche Resource Identifier Resource Identifier PPE 	vestigation of accidents with and tactic meetings to point security related issues and aily emphasis on the shelter eduled for protesters Planned Use Leader Resource Name Personal Protective Equipment	hin the incident area. nt out shelter deficiencies affe provide follow up and recom r facilities, and shelter occupa # Needed # of Staff How F Mitigate the p	mendations to shelter staff, operations to sh	tions		
 Initiate preliminary inv Participate in planning Investigate safety and section with specific d Monitor any sites sche Resource Identifier Resource Identifier PPE Name	vestigation of accidents with and tactic meetings to point security related issues and aily emphasis on the shelter eduled for protesters Planned Use Leader Resource Name Personal Protective Equipment Function	hin the incident area. nt out shelter deficiencies affe provide follow up and recom r facilities, and shelter occupa # Needed # of Staff How F Mitigate the p	mendations to shelter staff, operations to sh	tions		



Site	Notes	Walk th	nrough
YMCA •	Walkthrough Completed 9/29	Yes	No
High Ridge ●	No immediate safety concerns were identified.	163	NO
Gage Park	Walkthrough Completed 9/28 Need fire extinguishers and additional fans.	Yes	No
North Park Village	Walkthrough Completed 10/2 No immediate safety concerns were identified.	Yes	No
Piotrowski Park	Walkthrough In Progress 9/30 Requested a peep hole at the main entrance door & a camera for gated pool area	Yes	No
Social Club	Walkthrough Completed 9/29 North and South elevators still need servicing.	Yes	No
YWLA •	Walkthrough Completed 9/29	Yes	No
Inn of Chicago •	Walkthrough Completed 9/29	Yes	No
Leone Beach Park	Walkthrough Completed 10/1 In need of fire extinguishers. Also need male security staff for evening shift	Yes	No
Daley College	Walkthrough In Progress 9/30 No immediate safety issues were identified.	Yes	No
Brands Park •	Walkthrough Completed 10/2	Yes	No
Wadsworth	Initial walkthrough Completed 9/29 Fire annunciator is not working.	Yes	No
Super 8	Walkthrough Completed 10/1	Yes	No
AIC	Walkthrough completed 10/1 Fire annunciator is not working.	Yes	No
Broadway Armory	Walkthrough Completed 10/1 No immediate safety issues were identified.	Yes	No
Lake Shore Hotel	Walkthrough Completed 9/29 Sidewalk repaired, no immediate safety issues were identified.	Yes	No
Near South	Walkthrough Completed 9/29 No immediate safety issues were identified	Yes	No
New Life Community Church •	Walkthrough In Progress	Yes	No
Parthenon	Walkthrough Completed 9/30 No immediate safety issues were identified	Yes	No
Walnut	Walkthrough Completed 9/30 No immediate safety issues were identified.	Yes	No
MWRD	Walkthrough Completed 10/1 4 fire extinguishers need to be updated and 2 need to be replaced	Yes	No
Ogden •	Pending	Yes	No
Halsted	Pending	Yes	No

Form Pre	bared By:	Name: Flower Asfaha	Department/Unit: Planning/Documentation	Date: 28 SEPT 2023



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EOC / Unified Command - ICS 205A - Communication List

			VOL SALAD MARCHAE BALL BALLAD ALCON ACCESSIBLE AND SALAD ACCESSION ACCESS	
Position Assigned	Name	Agency	Email	Mobile
Unified Incident Commander	Brandie Knazze	DFSS		
Unified Incident Commander	Glen Lyman	OEMC		
Unified Incident Commander	Kaila Lariviere	OEMC		
Unified Incident Commander	Beatriz Ponce De Leon	MO		
Unified Incident Commander	Jose Tirado	OEMC		
Public Information Officer	Mary May	OEMC		
Public Information Officer	Ronnie Reese	OEMC		
IGA Liaison Officer	Erik Martinez	MO		
IGA Liaison Officer	Rowida Zatar	MO		
Policy Group	Lori Lypson	MO		
Policy Group	Maura McCauley	DFSS		
Policy Group	Christine Riley	DFSS		
Policy Group	Rey Wences Najera	MO		
Planning Section Chief	Nadine Carlson	Favorite		
Situation Unit Leader	Kevin Kilmer	OEMC		
Situation Unit/Documentation Unit	Shekinah Jones	OEMC		
EOC Plans Coordinator	Marta Hernandez	Favorite		
Documentation Unit	Flower Asfaha	Favorite		
Medical Branch Manager	Ivonne Sambolin	CDPH		
Care Coordinator Manager	Jeff Wright	Favorite		
Healthcare Liaison Manager	Carrie Whiteley	Favorite		
Logistics Section Chief	Luc Vernice	Favorite		
Deputy Logistics/ Food and Laundry	Candace Howard	Favorite		
Transportation Coordinator	Paul Fearon	Favorite		
Donations & Volunteer Management Unit	Jesus DelToro	МО		
Donations & Volunteer Coordinator	Rona Mobley-Wells	DSS		
Facilities Unit Leader	Glen Cross	AIS		
Warehouse Management Unit	Eslam Hassanein	Favorite		
Warehouse Management Unit	Hosmert Vergara	Favorite		
Warehouse Management Unit	Euclid Woodstock	Favorite		
Warehouse Management Unit	Jimmy Vernice	Favorite		
Finance & Admin Section Chief	Jacob Nudelman	OBM		
Cost Unit	Joseph Sacks	OBM		
Procurement Unit Lead	Jonathan Ernst	DFSS		
Procurement Unit	Ryan Nelligan	OEMC		
Contract Administrator	Kevin Pater	OPSA		
Operations Section Chief	Timothy Thomasson	Favorite		
Deputy Operations Chief	Cedric Montgomery	Favorite		
EOC OPS Coordinator	Justin Graham	Favorite		
Shelter Branch Director	Danny Castaneda	DFSS		
Project Manager	Natalia Santillan	DFSS		
Project Manager	William "BJ" Lohr	DFSS		
Project Manager	Zaidi Fearon	DFSS		
Project Manager	Jose Robles	DFSS		



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FRONTOLIVIC				Sperational Period. 28 Si	LI I 2023 03 0CT 2023
Project Manage	r	John Zhang	DFSS		
Project Manage	r	Joe Alonzo	DFSS		
Site Identification T	Site Identification Team		AIS		
Site Identification T	Site Identification Team		PARKS		
Site Identification T	eam	Matt Singley	Reloshare		
Landing Zone Lea	ad	Matthew Ladniak	OEMC		
Landing Zone		Elizabeth Arroyo	OEMC		
Landing Zone		Theresa Daniel	OEMC		
Landing Zone		Rosita Alicea-Zink	OEMC		
CPS LNO		Victoria Einfante	CPS		
Deputy Chief CPI	D	Stephen Chung	CPD		
CPD Sergeant		Andrea Mikaitis	CPD		
Chicago Police Office	er Rep	Nikoletta Papadoupou	los CPD		
Chicago Police Office	er Rep	Thomas Freitag	CPD		
Chicago Police Office	er Rep	Brock Brunson	CPD		
Chicago Police Office	er Rep	James Chan	CPD		
Safety and Security M	anager	Kelvin Pope	Favorite		
Case Management	Unit	Mare Jochum	Catholic Charities		
Housing Unit		Daniel Cassell	DOH		
Staffing Branch Man	nager	Sonia OMeara	Favorite		
Scheduling Coordin	ator	Vickie Charles	Favorite		
Agency Representa	tive	Cymone Smith	Favorite		
Agency Representa	tive	Brandon Ladmirault	Favorite		
Data Branch Lea	d	Jorge Rivas	Favorite		
Data Analytics		Maria Salgado	CCDEMRS		
SmartSheet Unit	t	Regina Hightower	IT		
Salamander Grou	ıp	Hugo Murillo	Favorite		
Salamander Grou	ıp	Topiltzen Avila	Favorite		
IT Support		Jonathan Lam	AIS		
Form Prepared By:	Name: Flo	wer Asfaha	Department/Unit: P	Planning/Documentation	Date: 28 SEPT 2023



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New Arrivals Mission Incident Action Plan (IAP)

Operational Period: 28 SEPT 2023 – 05 OCT 2023

Shelters - ICS 205A - Communication List

Shelter Contacts						
Site Name	Dept/Agency/ Org	Site Address	Site Type	Demographic	Shelter Phone #	
YWLA	CPS	2641 S Calumet Ave.	Shelter	Single Male		
Social Club	Hotel	320 S Plymouth Ct.	Shelter	Single Male & Female		
Wadsworth	CPS	6420 S University Ave.	Shelter	Single Male & Female		
Leone Beach Park	Parks	1222 W Touhy Ave	Shelter	Families		
Brands Park	Parks	3259 N. Elston Ave.	Shelter	Families		
Gage Park	Parks	2411 W. 55th St.	Shelter	Families		
Pitrowski Park	Parks	4247 W 31St St.	Shelters	Families		
O'Hare Airport	CDA	Bus Shuttle Center	Respite	Staging Location	_	
North Park Village	сос	5801 N Pulaski Rd.	Shelter	Families		
High Ridge YMCA	YMCA	2424 W Touhy Ave.	Shelter	Single Female & Male		
Inn of Chicago	Hostel	162 E Ohio St.	Shelter	Families		
Daley College	CPS	7500 S Pulaski Building 500 & 600	Shelter	Families		
New Life Church	Church	2958 N Damen Ave	Shelter	Families		
Chicago Lake Shore Hotel	Hotel	4900 S Lake Shore Dr.	Shelter	Family		
Near South	COC	3252 S Michigan	Shelter	Single Male		
AIC	Lease	640 W Irving Park Rd	Shelter	Families		
Super 8	Motel	7300 N Sheridan	Shelter	Families		
Broadway Armory	Parks	5917 N Broadway	Shelter	Families		
Parthenon	Hostel	310 S. Halsted street Chicago	Shelter	Singles		
MWRD	Marine Base	3034 W Foster Ave	Shelter	Families		
Walnut Shelter	Hostel	1644 West Walnut	Shelter	Families		
Ogden Shelter	Lease	344 N Ogden	Shelter	Families		
Halsted Shelter	Lease	2241 S. Ogden	Shelter	Families		
Form Prepared By	y: Name: Flow	er Asfaha Department/Unit	:: Planning/Dc	ocumentation Date: 21	SEPT 2023	



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New Arrivals Mission

Incident Action Plan (IAP) Operational Period: 28 SEPT 2023 – 05 OCT 2023

Shelter Manager - ICS 205A - Communication List

Site Name	Shelter Manager	Shift		Phone #			Email		
YWLA	Richard Combs	10A-1030	,			-			
Social Club	Natasha Labrooy	10A-1030	>			_			
Wadsworth	Alberto Lazo	7A-730P							
Leone Beach Park	Michaella Koehnke	7A-730P				_			
Brands Park	Ana Perla Cardona	7A-730P				_			
Gage Park	Genaro Monge	7A-730P				_			
Pitrowski Park	Rolando Villagomez	7A-730P				_			
	Michael Ebele	7A-730P							
O'Hare Airport	Reynaldo Salinas	7A-730P				_			
North Park Village	Andres Elizondo	7A-730P				_			
High Ridge YMCA	Albert Mathieu	7A-730P							
Inn of Chicago	Darling Santo	7A-730P							
Daley College	Esperanza Tellez	7A-730P							
New Life Church	Danil Khai	7A-730PN	1						
Chicago Lake Shore Hotel	Guadalupe Serna	7A-730PN	1						
Near South	Martin Soto	7A-730P							
AIC	Eric Meza	7A-730P							
Super 8	Eduardo Soto	7A-730P							
Broadway Armory	Jose Serrano	7A-730P							
Parthenon	Maria Rivas	7A-730P							
Walnut Shelter	Cindy Mendoza	7A-730P							
MWRD	Dean Nash	7A-730P							
Ogden Shelter	Melissa Franco	7A-730P							
Halsted Shelter	Pending	Pending		Pending					
Form Prepared By:	Name: Flower Asfa	ha	Depart	ment/Unit: Planr	ning/Docun	nentation	Date: 21 SE	PT 2023	



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New Arrivals Mission Incident Action Plan (IAP)

Operational Period: 28 SEPT 2023 – 05 OCT 2023

Police Districts - ICS 205A - Communication List

Police Districts					
Region North, West, Central, South, East	District	Identifier	Area	Address	District Phone
CENTRAL	1st District	Central	3	1718 South State Street	
CENTRAL	9th District	Deering	1	3120 S. Halsted St.	
CENTRAL	12th District	Near West	3	1412 S. Blue Island	
FAR NORTH	19th District	Town Hall	3	850 West Addison St.	
FAR NORTH	20th District	Lincoln	3	5400 North Lincoln Avenue	
FAR NORTH	24th District	Rogers Park	3	6464 North Clark St	
FAR NORTH	18th District	Near North	3	1160 North Larrabee Ave	
FAR SOUTH	4th District	South Chicago	2	2255 East 103rd St	
FAR SOUTH	5th District	Calumet	2	727 East 111th St	
FAR SOUTH	6th District	Gresham	2	7808 South Halsted Street	
FAR SOUTH	22nd District	Morgan Park	2	1900 West Monterey Ave	
NORTHWEST	17th District	Albany Park	5	4650 North Pulaski Rd	
NORTHWEST	16th District	Jefferson Park	5	5151 North Milwaukee Ave	
NORTHWEST	14th District	Shakespeare	5	2150 North California Ave	
NORTHWEST	25th District	Grand Central	5	5555 West Grand Ave	
SOUTH	2nd District	Wentworth	1	5101 South Wentworth Avenue	
SOUTH	7th District	Englewood	1	1438 W. 63rd Street	
SOUTHEAST	3rd District	Grand Crossing	1	7040 South Cottage Grove Ave	
SOUTHWEST	8th District	Chicago Lawn	1	3420 West 63rd St	
WEST	15th District	Austin	4	5701 West Madison St	
WEST	10th District	Ogden	4	3315 West Ogden Avenue	
WEST	11th District	Harrison	4	3151 West Harrison St	

Form Prepared By:

Name: Flower Asfaha

Department/Unit: Planning/Documentation

Date: 28 SEPT 2023



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New Arrivals Mission Incident Action Plan (IAP)

Operational Period: 28 SEPT 2023 – 05 OCT 2023

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(Weekly)		D I I I I	0 OT 0000 -	100	
			DCT 2023 14	400	
	Mobile N	Medical Team	IS		
Primary Contact	Ema	il	Phone	Locations Scheduled to be Visited	Status
acinta Staples				Varies based on Need Pediatrics	Active
mothy Jostrand		(Varies Based on Need	Active
tephan Koruba				Varies based on need	Active
Eugenia Olison				Coordinates with CH 9, 18, 19, 25 10, 11, 14,15	Active
Sara Izquierdo				1, 12, 20, 24	Active
r. Icy Cade-Bell				Varies based on Need Pediatrics	Active
Stephan Koruba				Sun or Mon and Wed/Fri anywhere	Active
Eugenia Olison				8th, 15th, 22nd, and 29th in Sept	Active
Sylvia Hibbard				Varies based on need	Active
Inesh Noor				Varies based on location	Active
izzie Cummings				Varies based on location	Active
Terry Gallagher	-			Varies based on location	Active
Susan Finn				One site, Dist 15th for kids once a week	Active
	ŀ	Hospitals			
Addr	ress	Primary Contact	# of Ar	rivals Receiving care	Notes
N.#	۹.	N.A.		N.A.	
	acinta Staples nothy Jostrand ephan Koruba ugenia Olison ara Izquierdo . Icy Cade-Bell ugenia Olison ugenia Olison sylvia Hibbard Inesh Noor zzie Cummings erry Gallagher Susan Finn Addr	acinta Staples anothy Jostrand apphan Koruba apphan Koruba ara Izquierdo	acinta Staples anothy Jostrand aphan Koruba ugenia Olison ara Izquierdo . Icy Cade-Bell ugenia Olison augenia Olison aylvia Hibbard Inesh Noor Inesh Noor Isylvia Hibbard Inesh Noor Isylvia Hibbard Inesh Noor Ithesh Noor It	acinta Staples acinta Staples beta Koruba bephan Koruba be	Acinta Staples Acinta Acinta Acinta



New Arrivals Mission Incident Action Plan (IAP)

Operational Period: 28 SEPT 2023 - 05 OCT 2023

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	Salety Me	ssaye/Plair (ics	200)				
Incident Name:	Operational Period:	From: 28 SEPT 2023	1400				
New Arrivals Mission	1400						
New Arrivals Mission(Weekly)To:05OCT 20231400Safety Message/Expanded Safety Message, Safety Plan, Site(s)Safety Plan							
1. General staff and shelter staff are encouraged to maintain situational awareness about active shelter sites, movement of new arrivals, and other city events.							
2. General staff and shelter staff are encouraged to follow and practice good health.							
3. General staff and shelter staff are encouraged to maintain awareness related to site security related to maintaining an active sign in/sign out sheet for visitors, vendors, and staff always and during all shifts.							
4. Gun Violence – report	to police						
5. Gang Violence – repor	t to police – criminal organization	affiliation – crime trends					
6. Harm Reduction – in case of opioid overdose Narcan is available onsite at shelters and police stations.							
7. Critical incident response – Salvation Army is available for crisis debriefings on any critical events occurring in districts on shelter locations.							
Respiratory Season Protection Stay up to date on vaccinations: For Fall 2023, there will be an updated COVID-19 vaccine to better protect against currently circulating variants. This vaccine will be available in mid to late September, and more details will be available soon following FDA approval and CDC recommendations in mid-September. In addition, everyone 6 months and older should get an annual flu shot this fall. Flu vaccine is already available. This year, for adults 60 years and older, there is a new vaccine against respiratory syncytial virus (RSV). There will also be a new vaccine for pregnant women to help protect their babies against RSV for their first 6 months, as well as an injectable immunization product, Nirsevimab, for infants. Talk to your provider to learn if RSV immunization is right for you and your family. Masking: Masks remain an important tool to mitigate transmission of COVID-19 and other respiratory viruses, in particular for people who are at risk for severe illness. CDPH encourages people to keep a mask with them, and consider wearing it if they are in crowded, indoor public settings and on public transit. Some settings, like doctor offices, might require patients wear masks. Testing: It is important that if you feel sick with symptoms that align with COVID-19, get tested or take an at-home test. Shelters have COVID test kits onsite. • Visit testinglocator.cdc.gov to find no-cost testing locations. • If you test positive for COVID-19, stay home for five days. • After five days, if symptoms improve, you can end isolation, but you should wear a mask around otheres during days 6 through 10.							
If you are over 65 or at high	n-risk for severe illness, ask your h	nealthcare provider about me	edications to treat COVID-19 (Paxlovid).				
Form Droporod Duy	ana, Flauvar Asfaha	Development and / Linet Dieve	pipe (Decumentation Date: 20 CEDT 2022				

Form Prepared By: Name: Flower Asfaha	Department/Unit: Planning/Documentation	Date: 28 SEPT 2023	
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Incident Status Summary (ICS 209)

Incident Name: New Arrivals Operations		erational Period: eekly)		8 SEPT 2023 1400 5 OCT 2023 1400
Nev	v Arrivals			Shelter Staffing
# Of New Arrivals	New Arrivals Previous Operational Period Total # Staff Summary		Staff Summary	Current Staffing for Operational Period
@ Shelters	8,307	9,309	Favorite Staff	7,668
e Jileners	0,307	7,307	Ordered Staff	2,432
@ Police Districts	1,399	1,863		
@ Airport(s) <i>Midway</i> & O'Hare	559	449		
Total New Arrivals	10,265	11,621	# of New Arrivals that completed housing assessments and/or walkthroughs	444
Medical Treatment for New		rrivals	# that have moved to permanent housing	332
# Open Health- Related Requests (From police districts)		35	# that have signed leases	381
# in Isolation 25		25	Total number of Fa	acilities Supporting New Arrivals
Total Number of Buses in Last C Total Number of Buses that Arrived		tional Period 35	Shelters	23

and Health Concerns:

Detrimental health impacts to individuals not sufficient in non-traditional shelter sites.

Overcrowding individuals put both new arrivals and shelter staff at a higher risk of contagious illnesses.

Additional considerations related to rising temperatures should be considered going forward into the summer months.

Remember to limit the amount of time working outdoors during this time. 0

Have access to water to stay cool and wear loose-fitting clothing when in hot weather. 0

National Weather Service Advisories, Watches, and Warnings Resources:

Updates related to the active conditions can be found via the following resources.

- 1. The Chicago OEMC App Which can be downloaded for free via any App Store by searching CHICAGO OEMC.
- 2. The National Weather Service Webpage CLICK HERE FOR THE LINK
- 3. The AirNow Webpage <u>CLICK HERE FOR THE LINK</u>



Projected Incident Activity, Potential, Movement, Escalation, or Spread and influencing factors during the next operational period and in 12-, 24-, 48-, and 72-hour timeframes.

12 hours: (THU, 28 SEPT 2023, 1400, to FRI, 29 SEPT 2023 0200)

- o Discuss with CDPH/DFSS on next steps for families in HomeStay (MED/DFSS)
- Execute Lice Procedures @ District 15 (*MED/OPS/LOGS*)
- Coordinate with CPS for movement of families with children for Halsted Shelter (DFSS/PLANS)
- o Order Planning Staff (Deputy Plan Section Chief) (PLANS)
- o Order Staff Grievances Manager, Resident Grievances Coordinator and Staff Grievance Coordinator (OPS)
- 24 hours (FRI, 29 SEPT 2023 0200 to SAT, 29 SEPT 1400)
 - o Have Security Operating Guide (S.O.G.) approved and circulating throughout the shelters. (DFSS)
 - Propane tank signage distributions to districts (LOGS)
 - o Complete SOG for merge of Favorite and EOC grievance process (OPS/Favorite)
 - Follow up on isolation status of Districts to enable further decompression and medical placements (MED)
 - o Develop/Refine protocols for communicable diseases (MED)
 - Movement Plan for Halsted standup (UC/LOGS/OPS/PLANS)
- 48 hours: (SAT, 30 SEPT 2023, 1400 SUN, 01 OCT 2023, 1400)
 - Ensure accuracy of medical list based off of decompressions from this week (MED/OPS)
 - Monitor status on patients in isolation rooms and will work on holding rooms so that the patients can be placed upon the end of isolation period (*MED*)
 - o 3 Families will be moved from HomeStay to shelter. Rooms have been secured through DFSS (MED)
 - Monitoring inbound staff for Halsted activation (STAFFING)
 - o Coordinate with CPS for movement of families with children for Halsted Shelter (DFSS/PLANS)
- Review Smartsheet form/Shelter 204 (OPS/DFSS/PLANS)
- 72 hours: (MON, 02 OCT 2023, 1400 TUE, 03 OCT 2023, 1400)
 - Fire extinguisher inspections @ Ogden Shelter (SAFTEY)
 - Merge EOC and CSCC Plans for Shelters and District Policies (OPS/SAFETY)
 - Will continue coordinating with Logistics to work on Communicable Diseases Protocols (*MED/LOGS*)
 - o Stand up Halsted 02 OCT 2023 (LOGS)

Anticipated after 72 hours: (TUES 03 OCT 2023 1400)

- o Coordinate Narcan Bin installations at CPD Districts and Shelters (MED/AIS/LOGS)
- Begin development of Site Safety for each Shelter on New Arrival Mission (OPS/SAFETY)
- o Implement battle rhythm for Staff and Resident Grievances (OPS/SAFETY)
- o Receive, distribute and train on hand wands/bag open sticks (OPS/SAFTEY)
- o Implement metal detectors for use at Shelters (SAFTEY/OPS/FIN)
- o Coordinate with Uber to determine medical rideshare availability (MED/PLANS)
- Purchase ISO/Yoga Mats for O'Hare to reduce impact of sleeping on floor (LOGS/FIN)
- Provide shelters with information regarding food sanitation certifications (SAFETY)
- o Implement Security Check In System for Lakeshore, MWRD, Walnut, Ogden and New Life Church (DATA)
- Set up a Teams presentation on TB for CPD/CFD (MED)
- o Staffing for Halsted (STAFF)

Strategic Discussion: The City of Chicago remains committed to meeting the needs of this mission. To do so, a holistic strategy has been implemented, with the Department of Family and Support Services (DFSS) setting overall direction and priorities, the Emergency Operations Center (EOC) fully activated and staffed with a variety of City and contracted personnel, and City leadership working with City Council and the wider community in identifying potential shelter sites and advocating overall for funding and resources to continue supporting new arrivals.

Anticipated Incident Management Completion Date



TBD	TBD							
Projected Significant Resource Demobilization Start Date								
TBD								
Estimated Incident Cos	ts to Date							
TBD								
Projected Final Inciden	t Cost Estimate							
TBD								
Incident Resource Com	mitment Summary							
Contracted sta	Contracted staffing committed to maintaining current levels of support for the duration of the incident.							
 Detailed City s 	staff committed to supporting the r	nission through the end of December	31, 2023.					
 Emergency Op 	perations Center (EOC) support is a	ctivated as necessary.						
o EOC is	s active and currently staffed with U	Inified Command, Public Information O	fficer, Section Chiefs, and Staff					
(Oper	(Operations, Planning, Finance, and Logistics)							
Additional Cooperating and Assisting Organizations Not Listed Above								
- Cook County Emergency Management and Regional Security								
- Salvation Army								
- Grace & Peace Church Organization								
Form Prepared By:	Name: Flower Asfaha	Department/Unit:	Date: 28 SEPT 2023					
		Planning/Documentation						

