



**Lori E. Lightfoot**  
Mayor

**Department of Police • City of Chicago**  
3510 S. Michigan Avenue • Chicago, Illinois 60653

**David O. Brown**  
Superintendent of Police

**VIA EMAIL**

November 1, 2021

Todd Feathers  
[117068-72943789@requests.muckrock.com](mailto:117068-72943789@requests.muckrock.com)

**RE: NOTICE OF RESPONSE TO FOIA REQUEST**  
**FOIA FILE NO.: P682779**

Dear Todd Feathers:

On behalf of the Chicago Police Department (CPD) this letter is in response to your Freedom of Information Act ("FOIA") request received by our office seeking:

- 1) All chat logs documenting customer support/service conversations between department personnel and ShotSpotter employees since Jan. 1, 2020. These logs can easily be extracted from the department's ShotSpotter Respond system.

Your request was reviewed by the undersigned in conjunction with the Department's Information Services Division. A search for "Chat Logs" yielded negative results. CPD neither possesses nor maintains ShotSpotter "Chat Logs". CPD's 3<sup>rd</sup>-party vender does not provide "Chat Logs" as a deliverable record, and CPD can't access the 3<sup>rd</sup>-party's software to prepare "Chat Log" reports. Based on our search the Department has uncovered no responsive records for your request.

To the extent you consider this a denial you have the right to a review under 5 ILCS 140-9.5(a) by the Public Access Counselor (PAC) at the Office of the Illinois Attorney General, 500 South Second Street, Springfield, Illinois 62706, Phone: (877) 299-3642, Fax: 217-782-1396, E-mail: [publicaccess@atg.state.il.us](mailto:publicaccess@atg.state.il.us). You may also seek judicial review of a denial under 5 ILCS 140/11 by filing a lawsuit in the State Circuit Court.

Please contact me at 312-745-5308 if I can be of further assistance.

Sincerely,

*G. Rubenstein*, FOIA Officer  
Chicago Police Department  
Legal Affairs Division - Unit 114  
3510 S. Michigan Ave.  
Chicago, IL 60653