



311 CITY SERVICES
CITY OF CHICAGO

August 12, 2022

Dillon Bergin
MuckRock News
E-mail: 132006-20051021@requests.muckrock.com

RE: FOIA REF# F027634-080122

On behalf of 311 City Services, I am responding to your Freedom of Information act ("FOIA") request in which you requested the following. Your request was received 07/29/2022. An Extension Letter was sent 08/05/2022.

Pursuant to the Illinois Freedom of Information Act., I hereby request the following records:

PART 1

All "Air Pollution, Odor or Dust Complaint Requests" submitted to Chicago 311 from January 1st, 2022 to the date this request is fulfilled. Please note that I am NOT requesting information that can readily be found on the City of Chicago open data portal, such as the complaint "order" (found here: <https://data.cityofchicago.org/Environment-Sustainable-Development/CDPH-Environmental-Complaints/fypr-ksnz>) or the complaint "inspection" (found here: <https://data.cityofchicago.org/Environment-Sustainable-Development/CDPH-Environmental-Inspections/i9rk-duva>). The data that I am requesting is also not listed under the "View Requests" section of the 311 Chicago website (found here: <http://311request.cityofchicago.org/>).

I am requesting the "complaint request" in the category of "Air Pollution, Odor or Dust," which is the raw intake of "Air Pollution, Odor or Dust Complaint Requests." It is in my understanding that this information is logged into a complaints database and assigned to a field inspector where the information then moves to "orders" and "inspections."

Thus, I request the raw data - in a machine-readable database or spreadsheet format such as Excel, CSV, Access, SQL or XML - pertaining to "Air Pollution, Odor or Dust Complaint Requests." The data should include all fields in the database or spreadsheets that contain non-exempt information.

PART 2

I also request all documentation that describes the layout of the database's tables and fields, and that provides the definitions of any field names, codes, and abbreviations used in the database. This information may be gathered together in a single document like a data dictionary, entity layout, or user's guide. If that is the case, I request access to and copy of said document.

If the "Air Pollution, Odor or Dust Complaint Requests" are kept as individual files for each request, and not in a database, I request those individual files.

-Continued-

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Attached is an Excel document with the 311 City Services records found responsive to Part 1 of your FOIA request criteria for the period January 1, 2022 – July 29, 2022.

Certain information has been redacted from the records provided. Specifically, we have redacted identifying information with regards to the caller's name, address, email address and telephone number. Such information is exempt as private information in accordance 5 ILCS 140/7(1)(c). Section 5 ILCS 140/7(1)(c) of FOIA provides, "[p]ersonal information contained within public records, the disclosure of which would constitute a clearly unwarranted invasion of personal privacy, unless the disclosure is consented to in writing by the individual subjects of the information."

Regarding the section of Part 2 of your FOIA request for "...*the layout of the database's tables and fields...*" 311 City Services does not possess nor maintain this type of information. Each City department is a "public body" under Section 2 of FOIA, 5 ILCS 140/2(a). See *Duncan Publishing, Inc. v. City of Chicago*, 304 Ill. App. 3d 778, 784, 709 N.E.2d 1281, 1286 (1ST Dist. 1999) ("Clearly, each of the individual departments are subsidiary bodies of the City and are 'public bodies' as defined by the FOIA."). A FOIA request must be directed to the department that maintains the records you are seeking.

Regarding the section of Part 2 of your FOIA request for "...*the definitions of any field names, codes, and abbreviations...*" there is no existing document with this type of information; however, the field names in the attached Excel spreadsheet are self-explanatory. Further, to my knowledge the attached Excel spreadsheet does not contain any codes or abbreviations.

To the extent that you consider this a denial of your FOIA request, you have a right of review by the Illinois Attorney General's Public Access Counselor, who can be contacted at 500 South Second Street, Springfield, Illinois 62706 or by telephone at (877) 299-FOIA. You may also seek judicial review of a denial under 5 ILCS 140/11 of FOIA.

Sincerely,



M. D. Ward
Freedom of Information Act Officer
311 City Services

/Attachment