



311 CITY SERVICES  
CITY OF CHICAGO

August 5, 2022

Dillon Bergin  
MuckRock News  
E-mail: [132006-20051021@requests.muckrock.com](mailto:132006-20051021@requests.muckrock.com)

**RE: FOIA REF# F027634-080122**

On behalf of 311 City Services, I am responding to your Freedom of Information act ("FOIA") request in which you requested the following. Your request was received 07/29/2022.

*Pursuant to the Illinois Freedom of Information Act., I hereby request the following records:*

*All "Air Pollution, Odor or Dust Complaint Requests" submitted to Chicago 311 from January 1st, 2022 to the date this request is fulfilled. Please note that I am NOT requesting information that can readily be found on the City of Chicago open data portal, such as the complaint "order" (found here: <https://data.cityofchicago.org/Environment-Sustainable-Development/CDPH-Environmental-Complaints/fypr-ksnz>) or the complaint "inspection" (found here: <https://data.cityofchicago.org/Environment-Sustainable-Development/CDPH-Environmental-Inspections/i9rk-duva>). The data that I am requesting is also not listed under the "View Requests" section of the 311 Chicago website (found here: <http://311request.cityofchicago.org/>).*

*I am requesting the "complaint request" in the category of "Air Pollution, Odor or Dust," which is the raw intake of "Air Pollution, Odor or Dust Complaint Requests." It is in my understanding that this information is logged into a complaints database and assigned to a field inspector where the information then moves to "orders" and "inspections."*

*Thus, I request the raw data - in a machine-readable database or spreadsheet format such as Excel, CSV, Access, SQL or XML - pertaining to "Air Pollution, Odor or Dust Complaint Requests." The data should include all fields in the database or spreadsheets that contain non-exempt information. I also request all documentation that describes the layout of the database's tables and fields, and that provides the definitions of any field names, codes, and abbreviations used in the database. This information may be gathered together in a single document like a data dictionary, entity layout, or user's guide. If that is the case, I request access to and copy of said document.*

*If the "Air Pollution, Odor or Dust Complaint Requests" are kept as individual files for each request, and not in a database, I request those individual files.*

-Continued-

08/05/2022  
311 City Services FOIA Response - Extension  
Dillon Bergin, MuckRock News

P 2/2

At this time, I am seeking an extension of five (5) additional working days to respond to the request for one or more of the following reasons identified in 5 ILCS 140/3(e) of FOIA:

( ) the requested records are stored in whole or in part at other locations than the office having charge of the requested records;

( ) the request requires the collection of a substantial number of specified records and configuration of specified file format;

( ) the request is couched in categorical terms and requires an extensive search for the records responsive to it;

( ) the requested records have not been located in the course of routine search and additional efforts are being made to locate them;

( ) the requested records require examination and evaluation by personnel having the necessary competence and discretion to determine if they are exempt from disclosure under Section 7 of the FOIA or should be revealed only with appropriate deletions;

(X) the request for records cannot be complied with by the public body within the time limits prescribed by 5 ILCS 140/3(d) without unduly burdening or interfering with the operations of the public body;

( ) there is need for consultation, which shall be conducted with all practicable speed, with another public body or among two or more components of a public body having a substantial interest in the determination or in the subject matter of the request.

Sincerely,



M. D. Ward  
Freedom of Information Act Officer  
311 City Services